

**CHRISTCHURCH
CITY COUNCIL**

**ANNUAL SURVEY
OF RESIDENTS**

MARCH 2003

**PART 4:
Q.73 GENERAL COMMENTS
FROM COMMUNITY
BOARD RESIDENTS**

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**Q.73 GENERAL COMMENTS FROM
COMMUNITY BOARD RESIDENTS**

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Q73 General Comments; Burwood-Pegasus Community Board

- Recycling - The concept of the green bins is great but I'm confused what we can and can't put in the bins. The amount of rubbish is excessive. We need to look for more ways to recycle more things.
Children going to school. Why are so many children in cars. Can't we feel that our kids are safe. People don't seem to know enough about their neighbour today. Maybe neighbour watch needs to be redeveloped. People need to know each other. What chance is there to do more community activities. For instance Community Planting Day along the Styx River. Sunday 6th April. That's a great idea. I hope it works. It seems like it's not been well publicised. Only a slip of paper in the mailbox. That's the sort of community activity we badly need.
- I would like the tree outside 53A Nicholls Street pruned and the leaves from Dudley Street swept up more often.
The gutters in Nicholls Street need to be changed to the modern kerb and channel which should widen the road by giving more area for cars to park.
- Sam 10 - should specifically relate to colour and character of buildings eg no 12 Slater Street - Lime Green Early Childhood Centre within the residential area of Sam 10.
Urban Design Team need to review the specifics to include visual presentation as per Sam 10.
- I would like to see Nicholls Street get new roading and guttering system i.e. kerb and channels.
Improve traffic flow on Marshlands Road.
Increase promotion of Avebury House.
Dudley Street trees are a big problem - no light, mould in houses and fences turning green. I would like to see the trees on the north side of our property 39B Nicholls Street removed or pruned by a tree surgeon. This could be done by the Council Environmental department.
- Read about rubbish bag collection - knew it was going to cost \$52, thought it was a good idea. It doesn't matter as I am happy to buy my own bags. I wasn't expecting it back. Only need to buy 12 bags a year. That is okay. Could recycle more, less go into the black bag. I'm sure they are frightened people will dump rubbish on sides of the road.
- I would like to see their continued support for the policing and other agencies for public safety within the City centre.
- I'm concerned about ugly blocks of apartments that are appearing around Edgware, and don't help to create a friendly community.
- Less four wheel drives in City Centre and around Schools and Supermarkets. People that have them usually can't drive. They park on corners causing a visual obstruction.
The centre of Town needs loads more parking. They need to decide which streets are two way and leave it at that.
Get people to do 50 kph in the city instead of 30 kph to keep traffic moving smoothly.
When you go down Barbadoes St, and you get to Salisbury St you sit there waiting for ages for the lights to turn green. There is nothing coming and you are waiting forever.

Q73 General Comments; Burwood-Pegasus Community Board

- I don't think there needs to be all these shopping centres in Christchurch. I think we're over-shopped. Shopping is only a weekend past time. I think we need a lot of better quality shops. What's the point of all the junky shops and variations of franchises. Christchurch needs a shakeup. They've stopped the opera in the park and that was fantastic. They used to have Shakespeare in the park. None of that this year. There used to be outdoor films and there's none of that this year. It's just all become tired and jaded. There's nothing special that's going to attract people from all over. I also think it's absolutely ridiculous the amount of money they've spent doing up Cathedral Square and that really awful chalice thing, it's a disgrace.
- I reckon if the Tamaki brothers want to build a Tamaki tour up on the port hills like in Rotorua they want to put it on an old rubbish site. They want the City Council to fork out and clean up the land before they'll purchase it. If they want to buy it, they should sort it out themselves or sod off back to Rotorua. There's nowhere near as many cleaners or as frequent cleaning in the City Centre compared to Dunedin. The amount of money they've spend surfacing and digging up the Square over and over has cost more than it would have to pave the streets in gold! The bus exchange is good though to get all the congestion out of the City Centre and indoors out of the little shelters.
- Have not got a green bin provided. Perhaps someone should go around the streets and find out who has green bins and those who have not. Have been living in this place for six months and can't find the bin. The last people to live here took it away. Are these checked from time to time?
- Bus Stop - Central City is unsafe at present. People hooning around, Felt very unsafe stopping in the bus exchange with children. Is the Council still looking at the Rabbits in the Square? Feel something like this is a waste of money. We could support much better artworks than these. Some artwork in the gardens are not that suitable for a family environment.
- Council should take more of an interest in community service especially for the disabled. Upgrade facilities for the disabled centre because of all the groups they look after. It would be nice for a Councillor to come and take an interest in the centre and see how they can be helped. It seems that sports people get all the money because they are high profile whereas disabled are left out in the cold as they are the disadvantaged of our society. Please do more for these people.
- Can't understand the rates for ECan. Why do we have two lots of Councils? Traffic going North - doing nothing is not an option. Support option of roading going through. We must keep improving our ways of getting into the city. Too many Councillors. Too many managers. We do not need this number of Councillors? Party politics should stay out of Councils. The Councillors should all be working together for the better of the City.

Q73 General Comments; Burwood-Pegasus Community Board

- Very disappointed that the forward planning for roading for this time was disestablished and now to the detriment of the local communities.
Water restrictions should apply to all and the gardens have water running in the middle of the day.
There should be developments around the waterways and railways. This is something to be encouraged.
Where do the boundaries of the City finish at?
Why are the building of houses moving further out in all directions?. Better to finish one area at a time.
Why are roads having cycleways made when they are only single lanes?. All our roads seem to be set aside for cyclists when we are paying road tax.
Parking seems to be taken away from areas to be put aside for cyclists eg Normans Road.
This will mean these areas will die as people can not stop there.
- The leaf sucker machine comes down my street 2 or 3 times a year. This should be done early in the morning before cars are parked in the street, and by the school because of the trees the leaves clog up the drains and footpath making it very dangerous. Children are slipping on the leaves. Because it is a closed off street nobody seems to come down to clear the street of leaves and branches.
- Rubbish bags - rubbish bins in the parks should be retained.
Parking at hospitals - availability and length of time should be extended.
- Port Hills. I'd like to see the Port Hills semi-wild it would be a shame to put more housing on it. I'd like to see it kept in a more natural way so people can go the the Port Hills for quiet enjoyment and getting back to nature and be able to see how the 1st settlers saw the hills when they 1st came to Christchurch.
Its a bit of a shame that they're going to stop supplying rubbish bags. It was convenient.
- Not happy with the intersection at Emmets Street and Briggs Rd. I go that way every day, its disgusting. 2 Reasons, People turning from Akaroa Street, right, into other part of Briggs Road (opposite to Emmets St). For the volume of traffic, the roads not wide enough.
The bushes and shrubs are too high, blocking the view. Especially in a car. Crossing from Briggs Road to Emmets Street and vice versa. There's a lot more traffic on the road. It must be a nightmare for children crossing the road when going to school especially at peak times.
- Planting. Corner of Briggs Road and Quinns Road, they want to think a bit more when planting these plant, how big they will grow and where they have planted them. They just stuck them in and now they are all over the place. Also seem to have planted easy parts along the creek and have skipped the difficult to reach parts. Flax plants were planted too close to footpaths and hang over the path, wetting people as they walk past and nobody trims them back.
- Preschools, We could do with some more. Its hard for people who can't afford normal preschool. Have to use Council ones, which is fine but we have to travel to them, because there's only 3 and I notice there's no rates spent on preschools in that lists.
We want rubbish bags. Don't know what we are going to do when we run out.
Don't understand when looking at those rates being spent, very little spent on it, i.e. rubbish service. \$213 as opposed to \$100 I will spend on rubbish bags. They say they will lower the rates but how can they do that when they are only spending \$2 or \$3 a year from our rates on it. Anyway the rates going down wont affect me as we are renting.

Q73 General Comments; Burwood-Pegasus Community Board

- Erin Baker, don't need that bickering in the public, its ridiculous, should just tell her themselves. If they have a problem with her, not put it in the press. The public don't want to hear about that kinda stuff, just want to see them doing their work.
- Cutting down trees on Springfield Rd. Lack of green environment there. Lack of shelter there for houses. Shouldn't be cutting down the trees.
- Recycling bins should be bigger, less picky on what goes in them. Possibly separate bins for glass etc.
- More public toilets available. Clean up the ones already there. Note pram friendly outlets. Keep parks mowed for kiddies.
- Rubbish bags collection and rubbish bags must continue as is. We must have bags delivered.
Summertime functions and activities for under 5's with their parents.
Disposal of large appliances for recycling eg refrigerators not left in backyards for children to play in. A day when these can be collected from homes and recycled.
- Regarding the Port Hills, most of the walking tracks are overgrown. You have cyclists and walkers both trying to use the same tracks. Should be separate tracks. The paths should go further round the hills, they are only 10 minutes walking some of them and then you have to turn around and come back.
They decide what ground you play on, but they don't know what the state of the grounds are. They should check the state and nominate another ground in better condition. The top teams have their own grounds, and even though they are not in use you are forced to use the corner ground which might have had their goal posts knocked down. They need better monitoring of the grounds week to week.
- Square is supposed to be the centrepiece of the City, and for the amount that has been spent, it is a dogsbody. The Church used to be the centrepiece and now it is that sculpture which seems out of place.
- I feel that when the footpaths are being modernised they make the footpaths too narrow and with all the trees and bushes coming on to the footpath, someone is going to have an accident.
Dogs should not be allowed on the beach unless the owner has a pooper-scooper. There should be a fine if people are not carrying the pooper-scooper.
- I would like to see speed humps on Edgware Road. On Friday and Saturday nights you have boy racers flying up and down, it is outrageous.
There are people driving down the side of the Edgware swimming pool (driveway). It could definitely do with another light there, you have some lunatics driving up and down.
- I think as long as they keep their personal opinions out of what the city should have, they should listen more to what the people want.
They should try not to be narrow-minded, keep open to other peoples ideas.

Q73 General Comments; Burwood-Pegasus Community Board

- Too marginalise the number of Councillors hence more accountability of ratepayers too top-heavy.
I think they're excellent overall in terms of services and facilities for the rate-base compared with other Cities the services are great.
More accountability for Christchurch City Council staff, no back pocket installations.
Overall its excellent.
They are definitely over-regulated in a lot of area, i.e., heritage, use of open spaces, too many procedures for people to go through. If some guy wants to juggle in Cathedral Square, there's about 3 procedures he has to go through.
- The New Brighton Library is fantastic, I think they should add something to make the library more attractive. They've got the cafes but they need something else. Its a wonderful resource.
Using too many trees with surveys. Should be computerised.
- Comments to Brian Boddy, He's been working on the corner of Springfield Road, Edgeware Road. We don't want it changed, we've been fighting the council about this for 5 years. The residents are very angry. See Mr Solomon next door if you want the full story.
- Over all the Council is doing a job well done. Traffic control needs far more maintenance. Pedestrian walks need more attention i.e., zebra crossings.
Springfield Road is becoming a highway there's far too much through traffic, The speed down that road is excessive. We've got poor eyesight, I'm frightened to cross the road.
- A huge concern as a dog owner is the possibility of having harsher dog control regulations. When that will not solve the problem. Responsible dog owners like myself will abide by the new regulations. While irresponsible dog owners will continue to do what they have done in the past and ignore the new regulations. We need to focus on the people who own the dogs and not on certain breeds.
- I would like to see the City future develop as a good place to go shopping and to recreate. I like the individuality of the City centre as opposed to going to a Mall.
Would like to feel safer walking around the City centre at night.
I walk and run around Hagley Park quite a lot, and I think it would give greater security if there was perimeter lighting around the park.
- Yes. Get the dog regulations sorted out. Toughen them up. I like what Sue Wells is reported as saying in The Press today, 17 March 2003. I couldn't agree more.
- Half price taxi fares - makes it better for us - good.
Supermarkets - too big for elderly people - too far to walk around.
- Pump the effluent out of the estuary into the sea. It's a recreational area and a natural wetland for birds etc, and it stinks (bacteria). Not good for windsurfing in the area either, not very pleasant smell. Green algae and seed lettuce, also has effect on fish/sea life.

Q73 General Comments; Burwood-Pegasus Community Board

- Don't fluoridate the water.
Leave the sand dunes alone at Brighton.
In every permit they do for a building, there should be lifts, ramps for disabled.
Disabled parking, more required in central city. Seating in some theatres, not suitable for people with arthritis, too low.
Keep footpaths in good condition, level for people who have difficulty walking.
Victoria square, very picturesque.
Cathedral Square, ugly, grey, gloomy, drab.
Able bodied people who use the disabled car parks should be penalised, fined. Should be policed more often to identify the culprits.
- The rates that come from Redwood/Papanui are should be spent on that area. It shouldn't be going to places like Fendalton - it's unfairly weighted. The roads and landscaping allocations are all spent in the 'good' areas of town. The good areas gets better, the poorer areas stay crappy. It's unfair. We should be beautifying our "slumps". We should be subsidising painting our houses and landscaping our sections to beautify every part of town. Too many lights. We don't even go down Riccarton road anymore. It stops flow and banks up traffic which pollutes the area it's sitting in. In Vancouver they've trained their drivers to give way to each other - it's mostly roundabouts and free turns.
All Council swimming pools should be free. It should be paid for by the portion of our rates that goes towards swimming pools upkeep.
- Doing very well, they're good in their job.
- What annoys me a lot is the rubbish in the street. Kids, people just chucking it out. Picking up rubbish outside the house.
Paying for the rubbish bags - maybe tougher bags. Very easy for the cats to get into.
- Instead of the black bags for rubbish collection the Council should replace with wheelie bins.
The older playgrounds in parks should be upgrade with new equipment.
- In regard to the survey, the option no feeling either way, and neither important allow for an accurate open and frank response.
Christchurch is internationally recognised for its English settings and that needs to be maintained and further developed to encourage greater volume of international traffic.
In other words don't let the standard slip. Continue working towards smog reduction.
- I am concerned about the traffic roundabout at Sawyers Arms and Highsted Rds. This is a traffic hazard.
What the Council has done at QEII is really good. It would be nice to see similar upgrade of Jellie Park.
It would be great to see an amusement park for children, similar to Auckland's Rainbows End.
An upgrade of Orana Park with more animals.

Q73 General Comments; Burwood-Pegasus Community Board

- The Council must resolve the sewage disposal issue.
The recycling truck in this area occasionally drops rubbish off the truck into the street which is not picked up and left lying in the street.
The City centre Cathedral Square, needs to be sorted out quickly.
The bottleneck at Styx Bridge heading north should be improved also the Bypass south on Johns Road at Main North Road corner right through to Templeton does not flow smoothly.
Upgrading the motorway to continue on behind the Airport to link up with the Main South Road would smooth traffic flow.
- Our footpath was recently resealed. The finished work was extremely poor quality. The surface began to break up immediately and appears roughed up.
The main point is the surface was never levelled off with the driveway and has a ridge where the two surfaces meet and consequently catches the under-surface of our cars.
The practise of Council supplying information to third party commercial organisations for the purpose of targeting promotional material should stop.
- More rubbish bags delivered and free to ratepayers.
All streets to be treated equally and all areas should be developed environmentally equal and beautified in the same way. Roads and footpaths all the same in areas.
Lights - arrows showing right turnings at all intersections that have lights.
- Square to become more of a living focal point of the community.
No way I'll go out to the square after dark. It's not safe for me. I could be stabbed.
Square is a beautiful place but its not safe. In Amsterdam, you can go out in the night and feel safe. In Christchurch you can't go out. Don't feel safe.
- Drug scene and criminal scene is more active I'm finding. Too soft on criminals. Have just been doing jury service and surprised by the number of repeat offenders.
All plastics should be taken, not some plastics being left to be put in the black bags.
- More questions should be marked. Give people more options in what they do in their leisure time.
Council should have an area set aside for swimming pools in N.W. area. 12 years is too long to wait and then find no land has been set aside to develop.
Council shuttle service to feed Orbiter activities for older persons.
Parks for disable persons and places set aside for disable persons to meet and be together without the general population staring at them.
- I would like to see more rubbish collected in the recycle bins.
Open fires will not get rid of all the pollution in the City. Open fires can be clean with clean fuel. What is going to happen to electricity that has been so promoted?. Prices going up and we could be running out of it. What will happen then?
- More rubbish bags. We need more than 1 a week so that rubbish isn't thrown everywhere.
More recycling. We should be able to recycle everything rather than put it into the rubbish bags.
- Rubbish bags. Should not be charged for Council must save money by only sending chits.
Should stop allowing Malls expanding in all the suburbs. By having a Mall in the Town it would bring people in there.

Q73 General Comments; Burwood-Pegasus Community Board

- Styx Mill Refuse Station. Closed at 4 pm dated Monday 17 March 2003 is the normal hours of closure. Seems very early closing.
- Why do they want to take rubbish bags away. They support lots of other things Brighton Pier Sparks in park and not able to go.
Why did Mayor get a pay rise? Councillors declined theirs. But Mayor didn't. Why not?
- I have for over one year been asking about my street verge. It is broken and so is the piping coming out off the section. I have visited 3-4 times and spoken to council workmen working in the area. Can this be looked into at 60 Dunberton St, Redwood, Christchurch. I would appreciate this.
- Eroding of the Green Belt - right around the city, in certain parts eg Marshlands highly productive land, which is being turned into residential areas. Are there any controls on environmental planning?
- Feel Council needs to deal with potential youths, different cultures, walking around in gang groups appear to be looking for trouble with time on their hands. Needs to be watched and dealt with especially in the City.
- If Transit NZ won't pay for roading for ten years can a deal be made that Council does actual improvements but with an understanding that Transit NZ pay this back to Council over a period of time.
Council needs to be proactive. We can't wait for Transit NZ. Can't wait ten years.
- If residents need to buy black plastic bags - this household will still need to use one per week.
Smog/pollution vastly improved over many years. Council to be commended.
Allow low sulphur coal ban high sulphur content.
- Displeasure that the Council may lose the funding for the four lane roading at Styx Mill bridge area.
- I would like to take this opportunity to rate the Council's effort of ongoing maintenance outside 51 Wingate Street as 2 out of 10.
To start with the footpath which was patched probably 5-6 years ago. The remainder of the path was redone last year. The policy over the years has obviously changed and the footpaths now appear to go up to the boundary fence line. Unfortunately because the footpath outside my flat had two attempts of being resurfaced my frontage is left with the old look of a gap between the front fence and where the footpath starts. Not big enough to have a garden, just a space which is a bloody nuisance. The neighbouring properties didn't have the earlier patch up procedure and now have the road carpet up against the boundary fence with a much cleaner modern look.
My next complaint is the absolute shambles of repairing the curbing that started in mid October 2002. The curbing was in need of repair but the debacle that followed shows how disorganised the various sections are in the Council. Five months after the curbing was dug up the grass is starting to appear. If the work had been coordinated correctly the various aspects should have been completed in a week not five months. I have a very negative opinion on how the Council spend my rates maintaining the footpath and residential roading.

Q73 General Comments; Burwood-Pegasus Community Board

- Spend more on research of options for sewage disposal.
Push more for alternative energy sources for houses.
Also alternative car fuelling.
Regarding library cards - cancelled if not used within 12 months - should be longer.
Don't waste money on projects. Plan and think on spending money.
Ban open fires - pollution reduction.
- Open fires in homes are a scapegoat for industry, i.e.: motor vehicles. pollution.
Redirection of Council Commercial investments to the general population of Christchurch to benefit the community more directly.
- Green crates - what can be put into them is too limiting. Other items eg glass - broken.
Plastic types is limited. More promotion on types of paper.
More emphasis on underground wiring especially in older parts of the City. Mainly from the visual point of view.
Postcard should be of the Cathedral in Barbadoes St.
- Ferrymead. I went back 10 years later and find out there were no trees growing up. I was disappointed. When they first opened I saw the trees. No Gardens, now I thought they would grow up. It looks like a dump. Nobody goes there anymore. It should be moved into the City by the tram in Worcester Street.
Recycling. I am in Briggs Road. They don't take my bin. I have given up putting the recycle rubbish out. I followed the rules but some time they don't collect it. It is annoying. Where does all the stuff go to. I would like to know? Who recycles it? Who's paying who? Are they paying the Council for it?
I would like the Council to get secret cameras at the bus stops. Move them around from time to time. Should come on at night time, also by telephone booths. Tree damage or where the damage is done. Broken bottles on the road have punctured my bike. Also cameras on people who dump rubbish. Radcliffe Road and & Blake Street very bad. Hills Road at the dead end. Camera comes on when people there, sensitive to heat or movement.
- The wine and food festival was too expensive. I would go if it was free.
I thought it was wrong that a neighbour could look up our G.V. on the Christchurch Council City rates web site.
We get a lot of hoons in Briggs Rd. I would suggest speed humps. I realise it could be difficult with the buses using the road.
The recycling guys are very selective. Sometimes you can leave the bottle tops on, sometimes you can't.

Q73 General Comments; Burwood-Pegasus Community Board

- Library, the Internet facility - there is not enough information about what is available on their data base. In a perfect world all those books should be on the Internet. I was satisfied that the book was there I was disappointed I'd have to go in to access it. A reference book. The lady on the phone could see it on her computer but I couldn't see that information on my computer. Why can't I?

All dogs in public areas should be on leads. This should be a by-law. It is the dog owners responsibility to ensure the people are safe from his dog. Even if the dog is in an enclosed area and a wee kid gets into his property, he is responsible.

The recycling thing in Christchurch is a complete and total failure. One it doesn't work. There is too much consumer input. In the last week they have just released figures it lost \$3.8 million this year. Recycling should be a City Council funded operation. Black rubbish collection should be City Council operation, and free to the people. They have just agreed to do away with public rubbish bins in the City parks. That's terrible. No where to put your rubbish. A small percentage might take it home, it won't work for everybody.

Sewage - The Christchurch outfall should not be into the sea.

The native planting should be on the Port Hills.

Cycling - It is dangerous to ride on the road. Even more dangerous to ride and bike on the footpath. The law should be enforced. Not long ago there used to be programmes on TV about children leaving bikes on footpaths and blocking the footpath. As far as I am concerned that is still the law. The Council should put pressure on the National roads board for the funding for the facility to be still available. Cycleways on the roads not on the footpath or change the law.

Recycling should be a free service to the rate payer or to anybody. What really annoyed me about recycling, I would dutifully fill up my green bucket, He would only take half of it. It wasn't the right kind of plastic. In the end I just threw every thing in the rubbish bins.

The proposal to use Weka Valley as their rubbish dump is ludicrous, because the transport cost of the rubbish. Why should we dump it up in Waiparapara. It's a major problem that Christchurch is facing. It has to be dealt with. Dumping it in Waiparapara doesn't help.

Over all the Christchurch City Council does a good job. The rates are too high.
- The city is like a big flower with many activities within 3 hours drive. Skiing, Surfing, Salmon fishing, Whitewater rafting, Surf, Sea and Sun, Gardens and parks, Deep sea fishing, Swim with dolphins.

It needs to be promoted more. A Mayor of the City should be a front person for this.

Everyday running should be done by the Council.

Too many overqualified people with not enough hands on and practical experience. Too many Chiefs and not enough Indians. I agree with Erin Baker. She is there for the right reason. For the good of the City. Many are there for what they are paid. They wouldn't even know what goes on in the City.

New Brighton, Put a bulldozer through Brighton. Make it speciality based. There is a little town out of Adelaide called Harndorff. Here every shop is a speciality shop eg. Shoes, Sweets, Bread, Souvenirs, Keyrings out of pennies that look like Australian huts. The person lives above their shop. If the council put money in there they will get it back. Don't build another Mall. It needs to be different. No big department stores.

The rubbish from the recycling powers the electricity for the City.

Christchurch City Council computer said I paid waste management service when I had a receipt for my 2 dogs licences. They need to get their computer licencing sorted out.
- I would like to see the issue with regards to dogs dealt within Christchurch. I am not comfortable with having dogs in parks where children are.

Definitively policing of dogs on leashes. I would like the Christchurch City Council to implement stricter dog controls with in the city.

Q73 General Comments; Burwood-Pegasus Community Board

- They charge us for refuse collection. They give us only half the number of bags we need. When we go to the Supermarket they are a horrendous price. It's not good value for the money we pay off the rates for bags.
- More suburban parks where kids can take their skateboards to get them off the streets. Improve toilets in recreational parks and make them safe for users. Improve the water front at New Brighton Beach. Do some of those sand dunes, levelled and landscape the sand dunes. More security camera's in the city in the black area, lower High street. The top end of Manchester Street.
- I have registered my dog every year since he was born. I am a responsible dog owner. I should have reductions in my fee every year as the dog gets older. It is less likely to cause any grief than a young dog. It seems to be the irresponsible people who have their dogs get into trouble and who don't pay fees. I shouldn't be penalised because of them. The inability for the noise control to follow up on our complaint. The League Club on Briggs Rd is constantly breaking the acceptable noise level. Twice last week we called noise control about the League Club. They must have a record of all these calls over the years. Yet they don't do anything about it. Overseas they have fun parks for children. Somewhere out by Orana Park they need a theme park. I would love to have something like Rainbows End here. It would be good for the Tourist too. I took my 5 year old to the Gold Coast. I work in retail and people spend their time around the shops. I want my kids to play sport and play musical instruments. People go shopping to kill an hour and end up over committing themselves financially. The problem is going to get worse with all these Malls. There is nothing else for people to do. There are young kids hanging around the Africa with nothing else to do. There needs to be something else for them to do.
- Better education on what can/cannot be recycled is needed. Parking provision in the areas surrounding Christchurch hospital for frequent users.
- Every house should get 52 bags delivered free. Pay rubbish collectors more to pick up extra bits between stops eg rubbish that has blown out of bins or bags. Get a supermarket back at the motorway end of Belfast. Good on Council for updating heating options to save our environment. Tyrone Street playground needs a huge big adventure fort for all ages. Needs drinking fountains and toilet block. Also needs roundabout and signs to say "No Dog Zone". No cutty grass flaxes planted in parks as they cut people. More native bush, walkways and parks on Port Hills.
- The creek belonging to the organic garden backing onto Burnridge Place needs cleaning, clearing so it runs freely. At present it is a breeding ground for white tip spiders, mozzies, dragon flies and slime. Because the water is not running, it is stagnant and smelly. Gary Moore should come out to the suburbs more to speak to the people to find out what people need. Thank you for improving the park in Tyrone Street.

Q73 General Comments; Burwood-Pegasus Community Board

- I would like to see more underground wiring especially in Tyrone Street.
Belfast Freezing works can go. It is too close to housing, eyesore to look at and offensive.
More creative bus routes - wider Orbiter route, route that goes around rest homes on pension day to take them to the City centre and main Malls. More regular buses to Belfast.
Beach bus to take people to the beaches in the weekends during summer.
A monthly garden rubbish collection. Present rubbish bags too thin for garden waste.
More needed to promote Brighton eg have one shopping centre only open at night and weekends as in London. Sunday market for new Brighton as an idea.
Better taste in choosing City cultures. Change the colour of fountain in Botanic gardens by the Museum.
- I think the Council is overplanting trees and bushes in parks making them unsafe.
Rubbish bags could be made of a stronger plastic.
More types of plastics to be allowed in recycling bins.
- A hole on Briggs Rd has had a circle on it to fix for 4 years. It has never been fixed. It's got grass growing in it.
I would like there to be more road sweeping. The amount of glass on the road is terrible, anywhere I usually bike, glass smashed everywhere.
Over hanging or jutting out bushes on the footpath that hang out so low that you hit them.
The refuse collection. Sometimes they just leave the bundle of cardboard.
- More native bush on port hills to stop erosion.
Lower dump fees to stop illegal dumping.
Biodegradable rubbish bags so they break down when dumped.
Different coloured bag for compostable rubbish.
Penalty or fine for people who don't separate rubbish from recyclable material.
Some way of recycling timber.
- I would like to see Council keep rubbish bins in parks. Hill Housing Ltd eg Sumner but know where near Summit road. Plant native plants on Port Hills. Council to keep supplying rubbish bags.
- Look at issues of making pedestrian crossings safer, giving people more time on green crossing light on streets such as Bealey Ave.
Distance that new developments encroach on existing buildings and affects sunlight, privacy and general amenity of the area.
Woodburners, if they are placed out Council should be actively involved in looking at suitable and cost effective alternatives.
- Keep the Port Hills as natural as possible.
\$375 fee to build a garage on the boundary i.e. resource consent is a bloody rip off.
Especially in Stewarts Gully where the Council in the past never worried where you built.
Especially when it's going on the existing garage site. So why do you need a resource consent. I cannot see why you have to wait 8 weeks for the consent.
I would appreciate a reply to my concern - thank you.
Lyn Wild 1 Pine Ave Stewarts Gully.

Q73 General Comments; Burwood-Pegasus Community Board

- The creek in Westminster Park. I spoke to them about the number of plants. it has been over planted. Five plants where there should have been one. They made a good job over all. I spoke to the gardeners there.
The subdivisions they are allowing. More could be done on urban renewal closer into the City. Not necessarily infill housing but some of the run down areas. It seems stupid when all the utilities are already in place.
- Parking, look at residential permits in areas close to City Centre.
Parking restriction affect the number of people using the City Centre. Have to look at ways of reducing this effect.
Lot of disadvantages in having Guy Fawkes at beach rather than Hagley Park.
- Recreation on Port Hills, not to encourage too much commercialism. Retain natural environment.
- Bus drivers, used to be happy and polite, recently they tend to be grumpy. Need to change attitude.
The number of people from other cultures are increasing, so we need more programmes about NZ Society and Education programmes to overcome language barrier.
Recycling system, more focus on recycling more things. Provide more facilities in community for recyclable things, i.e.. large bins in malls like they do overseas.
Concern about plastic bags, decomposition, with rubbish, pollution aspect.
- Smog in the City is terrible for my health as I have asthma.
Bad for people coming into the City. Tourists, visitors etc. Rate is higher than any other City in the world. Serious problem should take priority over everything else.
- Housing, new housing areas give me concern. They lack architectural merit. They need to be enhanced by gardens and artistic enhancement.
Statues, we need more. Anthony Wilding, Benjamin Mountford, Shift Fitzgerald to Latimer Square.
Maori sites in Christchurch, Rapahi, Kaiapoiha, Tuawhi. They are not well known. Not developed, not easily accessible as important historical sites.
Welfare, The Christchurch City Council should be much more involved in City welfare. We know about our City much more than Government does. We have the capacity to spend the money much better than the SW Dept.
The Square, Office buildings make it dreary. Shops and cafe's are the solution. Shops that put display racks outside on fine days. Cafe's with people eating outside when its warm enough.
Library Research, I'm 80, I do a lot of historical research. I write books and papers. But I find the microfiche machines are impossible to use. The original material is so much easier to use. Its easier to find references if you start with the original documents.
- With removal of rubbish bins, evaluation of this effect on parks needs consideration.
Withdrawal of our rubbish bags should they reduce our rates?. I would prefer they continued under the current system.
You wonder sometimes why an upgrading of a street is being done when visually it works okay. Is this where the Council is trying to use up their budget?. Yet another street looks more in need. Perhaps a newsletter to keep us informed would be a good idea.
A strong emphasis on the planting of natives on stream boundaries, but I feel a balance with exotic plants should be considered.
More colourful plants on median strips and road side gardens. Leave out the Ivy.

Q73 General Comments; Fendalton-Waimairi Community Board

- The Christchurch City Council have killed the Square and its surrounding businesses. I can't see a clear way forward from here. There's nobody there, there's nothing to attract people. The personality of the Cathedral has been lost. The Chalice doesn't add appeal to the square.
Black bags for rubbish, reducing the number of bags encourages people to get rid of their rubbish in other manner.
Rates, the rates structure is a penalty on those with valuable sections. We don't use any more resources than other families yet our rates are about double.
Users pays is what they keep telling us. So why doesn't the same principal apply to the rates.
- Opening hours of Libraries in general concerned suburban Libraries are not opened on weekends.
Public transport, fares are expensive if Christchurch City Council wants service used.
Better concessions for regular users.
Loss of Wigram Airport is depressing as it was a unique resource so close to the City which we no longer have.
People who have dangerous dogs are allowed to keep them in such a way that the dogs can get out of property.
- Wheelie bins to replace rubbish bags. Even if its cost to customer. Recycling wheelie bins 1/2 rubbish 1/2 household rubbish. Like Brisbane.
Footpaths in new sub division. Why are they only on one side of the road.
Not happy with rate increase. Over \$40 too much. How can it be justified.
Town Planning. House next door has steep roof. Lose sun for 8 weeks. Shouldn't be allowed.
Reduce number of Councillors by half. cut down costs.
Why does the Manchester St car park close on Saturday evenings.
Overall, I think you do a great job, wonderful city. Don't want to be too negative. Keep up the good work.
- Put repellent in lining of rubbish bags which will prevents cats and dogs ripping open bags.
Too many ineffectual Councillors attending too many meetings.
- Get rid of the smog, make the City safer. Quite frightening at night.
Keep costs down, prioritise, what's more important.
Dog control needs to be better, especially in parks with children.
- Look at businesses creating more new jobs by using grants from the Council.
Get more tourists to come to Christchurch more advertising of what we have to offer.
Keep upgrading the roads not only in Fendalton but other suburbs as well.
- Definitely no to fluoride in water supply.
Promote more organic composting. Really need to create an entertainment playground for teenagers i.e. rollercoaster, and such. Need other outlets for teenagers to stop the boy racing activities. Maybe more cart racing facilities. Maybe more safe discos with no drugs or alcohol for teenagers in the weekends.
Promote more cultural events so that people can understand more about other cultures.
Promote more ethnic movies on the local channels.

Q73 General Comments; Fendalton-Waimairi Community Board

- I think the Council tries to create an environment in which it tries to attract business etc and this is not a Council job in my mind. They should leave commerce to get on with what it does best.
The recycling system is too restrictive in its rules. There should be a wider range of things that can be taken, and the presentation rules means that stuff is often left on the side of the road for example newspaper tied up with string was not taken neither cardboard not in the box.
- It's frustrating to see road resurfacing then six months later someone is digging it up to fix up something underneath. This needs to be better coordinated.
- For those people whose upper body is disabled there is very little consideration the automatic ticket machines in parking building are very hard and painful to use, severe arthritis sufferer. Distances are important too, people in wheelchairs aren't walking and in pain. There could be more disabled street parking too. This may encourage more people to go into the city.
- There should be stricter policing of speed limits in the City, especially around schools. Spend a bit of money in promoting Christchurch as courteous driving city eg, A pleasure to drive here, slogan.
- Green waste! Keeping Christchurch clean and green means the Council needs to take green rubbish away from households. Dump fees too high.
- Trees, I have rung the Council twice regarding the responsibility of maintaining trees on Council property. These trees overhang our property 120b Clyde Rd, and I would like them cleaned up. They over hang the rear of our property adjoining Fendalton Park by about 1.5 metres. We would like to overlook the park.
Change banking facilities to accept Mastercard or Visa card for rates payments.
- Doing a pretty good job.
- Rubbish - Not enough rubbish bags for our family. We have an area designated for parks in our neighbourhood. Due to our area increasing in residential buildings the local people including myself would like to see a park built for the children.
- In the last 6 years our rates have gone up 25% and there is no additional services. I think there should be some distinctions made between rural Christchurch and urban Christchurch. 20% of my rates pay for sewerage and water services that we didn't get. We don't have street lighting either. No footpaths either.
We walk our local block on the road. We don't feel safe. We are not safe.
There's too much pussy footing around about the boy racers. They are smoking and drinking. There is a high fire risk.
In the summer we don't feel safe because of the fire risk. The roadside fire danger indicators show moderate, when the risk is actually serious.
- They charge us plenty of rates out here. We get nothing but the rubbish collection. Then we get complaints about heavy bags and use of non-standard bags.

Q73 General Comments; Fendalton-Waimairi Community Board

- Failure of Kohi and Flax planting.
On the West Coast Road the Christchurch City Council planted Flax and Kohi trees to encourage native bird life. There was a lot of money spent, but the plantings weren't watered enough. Most died. Those few, 8 I counted, were chopped off by the roadside mower.
Christchurch City Council water tankers attended a local fire but their pumps were ineffective.
There was no co-ordination between the City Fire-fighters and the rural brigades at a recent local fire. Four rural brigades were in action before the City brigade arrived. Similar problems occurred at a Heathcote Valley fire and the Police closed the road which prevented a water tanker getting to the fire.
The fire crews attitude to local residents is dismissive and aggressive. Residents who wanted to help, who had been helping, were told to "F*** Off". A lot of people were angry about that. The City Fire crews were the ones who didn't appreciate the situation.
- One negative comment. Rubbish collection.
Collection is not consistent. Workers refuse to take cardboard, bottles, tins etc one week take it and other don't. Almost seems some places are to be black listed if owner complains. As householders I would like to be a more effective recycler, but the collection process inhibits this.
- QEII I am gutted that the redevelopment of the swimming pool reduced dramatically. The number of spectators that can be accommodated. For all the money spent, we are now left with a very substandard facility for anything but the smallest of local club events.
Jade Stadium, I would like to see a commitment to continue on and complete the east stand. We would then have a ground with better atmosphere and one we could be proud of. In general our stadiums are of a less standard than those in other rugby playing countries.
- Having paid rates for the best part of 18 years half my life, I am sick and tired of ratepayers money being wasted, i.e. on the Chalice.
Botanical Gardens and Hagley Park are wonderful, leave them as they are.
I'm sorry Vicky Buck left.
I've thrown away whatever it is they have last sent me, I don't know the people I've been asked to vote for.
What do they do? Just sit round a table and debate.
Thank you, I've been polite about it.
- Gardens and grass outside houses should be cut.
Seats in Elmwood park for elderly.
Too many apartment buildings in Christchurch.
Higher building standards. Higher standards for developments.
Too much noise from apartments. Landlords out for money, cheap flats.
Individuals cleaning gutters, better street cleaning and continuing care of trees.
- Crime is too high.
- Too many heritage protections. Peoples property is their own business.
- Remove bogan element from City.
Tidy up South end of Colombo Street.
Smog? Clean air.

Q73 General Comments; Fendalton-Waimairi Community Board

- Pool fencing issue - pool owners shouldn't be responsible for other peoples children who wander on to their property.
- Sydenham area needs more attention. Why am I paying clean heat incentive of \$15.90?. Hoons out the back of Airport - do something about them.
- Disappointed with things like Millennium bridge - should get behind it. Don't be knockers. Let innovative young people behind projects. A lot of older people are just knockers.
- Ferrymead extensions.
Gondola under utilised.
Viewing tower eg sky tower.
Mountain bike trail in the parks. Jumps etc.
Tramway extended to Ferrymead, or Sumner, New Brighton.
Tramways around the city.
- Public transport needs to be made easier for the elderly and those on low income.
Amount of development on farm land. Inadequate infill housing.
- People need to be encouraged to cycle and to leave their cars at home. More cycle lanes are beneficial. Keep them separate from roads if possible. Traffic congestion is far worse during school terms. If cycling was safer it would be easier to get children to cycle to school.
Incorporation of Ethnic Groups. People from various ethnic groups tend to mix mostly with people from their own culture. Those who live in Christchurch need to recognise the need to actively engage with them. Welcoming groups. Encourage the use of English language.
Encourage people to join local clubs and organisations.
Black Plastic Rubbish Bags - the bags don't degrade. Why can't we go back to using rubbish tins?
Generally satisfied.
I think we need to look at the rating system. To move towards user pays. To spread the rating burden equally amongst all residents of the City rather than unfairly amongst property owners based on property value.
- There's no seating and no shelter on some of the bus stops on Fendalton Road. They look as though they're completed but its hard to tell. There's going to be some planting along the medium strip and I hope its not good to be too tall, and not too much loss of leaves for the autumn. Hopefully evergreen.
I would like to know the truth of the matter re what Erin Baker has said about the Council members. We have been told we have too many members and I would hope that by the next elections the numbers have been reduced accordingly re match the amount of people.
- Keep up native planting and supporting community gardens.
Keep improving the public transport system, quite often limited by frequency of service or where I want to go.
Improve planning and consent procedures because close to where I work, Ilam/Riccarton area, I see badly constructed housing for students that spoil the neighbourhood that used to be nice mixed family streets.
I really like the commitment to Council housing. Christchurch is doing really well for itself.
More cycling lanes would be good and traffic lights for cyclists.

Q73 General Comments; Fendalton-Waimairi Community Board

- In certain places the gutters are too deep and when you go to open the passenger door, you can not because it gets stuck on the gutter.
It would be better to have more parks for dogs so that they're not roaming freely in all parks.
The plastics for recycling - can't put all in at the moment and it would be good to put them all in. Also don't take all glass.
Street landscaping - recently a lot of streets have been narrowed at the ends to slow cars, but they are too narrow and it makes it jolly dangerous when there is someone coming in at the same time as someone coming out.
- It costs me \$6.00 for three children to swim at most of the pools but for me to swim as well with them, it costs an extra \$5.00 - it means I can't enjoy swimming with them each time because it doubles the cost.
- People are upset that the Upper Riccarton Memorial Library might be changed.
I would like the footpaths to be redone - very difficult for older people - not as good as they could be.
- Suggest using wheelie bins as opposed to black council rubbish bags to separate rubbish before it is collected.
- Parking around Hagley is a huge issue with people parking on greens.
General parking in town.
Do not remove the rubbish bins from the parks - why not remodel the bins so that little bits of paper can be put in.
Encourage more outside eateries in town.
Make the Cathedral Square a user friendly environment - put more trees - make it look green. It's ugly and horrible.
Rubbish - why don't we pay for rubbish collection and reduce rates accordingly - you will find that there will be less rubbish.
Councillors try and agree - need a stronger Chairman - too many meetings costing us - wasting time and money.
- I think the Council is doing a good job at the moment - I thoroughly enjoy the water that Christchurch has.
Should be free bus rides from the City to the Airport.
- Should not legalise prostitution, abomination to the flesh of the woman.
Roading can be improved. Better public transportation, perhaps explore idea of trains to provide far more efficient transportation into the City centre area. More youth events for the City.
- Should encourage people to sort rubbish. Household, garden, so garden rubbish could be recycled. Provide wheelie bins have trial.
Too many Councillors on the Council. Smaller group of people would work more effectively and economically.
Garden plots in the Gardens. Need to have a lot more colour rather than grasses.
Roundabouts foliage needs to be lower to the grounds. It's very difficult to see if traffic have turning indicator lights on. Very dangerous.

Q73 General Comments; Fendalton-Waimairi Community Board

- Keep up the first hour free parking. Need to fix intersection of Ilam/Riccarton Rd. Number of footpaths around Hyde Park area need re-doing, some are disintegrating. Doing a good job overall.
- Cut back all the bushes covering three quarters of the footpaths - Avonhead Rd, Hawthornden Rd. Climbing roses, flax bushes, need to be cut back. Clean the footpaths up - roots damaging paths.
Service on recycling is excellent - need to extend it now for more things.
Community Pride Garden Awards - great idea and encourages people to get into their gardens and keep their street tidy.
- ‘Manus Ash’ trees in our street - need to be replaced - thousands of seedlings in street (Hawthornden Rd). Council has been told about it - but nothing has happened. They have an awful root system and are breaking up the footpath - only about 13 years old.
- In the Korean shelves at the library there are only adult books. We need more stores for children and novels for teenagers.
- Overall I think what the Christchurch City Council is providing to the running of the City, I think they are doing a pretty good job.
Think Council should continue on the path of developing cities. Christchurch is a far better place for things that are here, eg Boulevard. Are moving ahead in terms of long term assets for the City.
Like to see more transparency in terms of monies being spent in the City for future generations and what debt the Council is carrying what is it tied up in.
Tend to lose sigh with the clean air issue, who is driving it. The City Council or Environment Council. Who is making decisions about banning log fires. We have to look more closely at industries and vehicles. Seems to be this squabbling going on with everyone. Some people are not going to be able to afford to heat house on electricity alone. Would be a nightmare in costs.
Sewage - has got to be looked at as a long term thing. When decision made, bear in mind environment, cause when decision is made it is going to be a fine line between environment, cost to rate payer and debt for the future.
Council should not beat themselves up about it. We should manage our own lives. Can't see how affects City Council.
Overall Christchurch City Council is doing a very good job. Not a large City there is a limited amount of money to go around.
- There are various issues that I would like to know our Mayor Garry Moore mentioned once he sold the Orion Deal he would reduce Rates. All I see is that they go up every year for People. It will become too expensive for the average wage earner to have a house. I'm sure that the Christchurch City Council is behind this large refuse disposal dump. That may be proposed outside of Waipara. The German engineers have a plant over there that can be made here under supervision. That is so precise in pollution burning rubbish that only gives off 2% pollution emissions yet the council refuses it. Why? It might cost a bit extra but worth while in the future.
These suburban street traffic restriction banks are I think an accident waiting to happen. Especially on the corner of Roydvale Ave and Winston St motorist are concentrating on getting around the peninsulas and then bang a car on the other side.

Q73 General Comments; Fendalton-Waimairi Community Board

- Providing more safety, be aware of burglaries.
Teenagers drinking in public parks and serving others.
Creating jobs, lack of job, plenty of people unemployed, mostly migrants, refugees. Criteria for jobs is too hard for migrants, refugees. People whose English is a second language, take in consideration of nationality, language, age, good looking. When applying for jobs. With such a long interview, some reward should be given, eg voucher, petrol/grocery voucher etc.
- To promote safety for cyclists throughout the city. To further improve what they have started, visibility for cycle paths.
Effluent into the estuary needs to be addressed. A pipeline into the sea is needed as soon as possible.
- I believe the Council has too many Committees for subjects that should be decided by Council. The Council brings in too many consultants when they already have qualified people being paid large salaries who could do the job just as well.
- With our rates we should get discount coupons for the refuse stations.
Some more consulting on the clear air issue, generally talking about the clean air fire ban. Some advice re replacement of fireplaces instead of getting it from the shop.
- The state of footpaths in some areas like the big humps and splits in footpaths due to trees. I can't understand the justification for the size of the increase in the Mayor's salary. Paying an extra fee for replacing a stolen library card, Along with other cards in wallet, is not fair. The original card was issued free.
- I'm quite happy with the services they provide apart from the total cost of the running of the Council i.e.. wages, salaries and Councillor costs.
I think the Council has too many Councillors, so reduce the number of Councillors.
We spend too much money on projects which are not warranted for the size of the City, i.e.. spending money on the Marina - a complete waste of money.
I would like to see an audit of the total staffing, and expenditure of the City Council, because I feel it needs rationalising.
Eliminate service centres - only hang-ups from old local authority days - not needed.
Information and transparency in Council investments funded by ratepayers - annually.
ECan should be scrapped - a duplication of services which can be done by the local authority.
- I think the assessment of rates is poor because they have no idea of the quality of the house - only size and materials, so not satisfactory. They should walk around and look every five years.
- The Council seems to be more 'Arts' orientated, rather than 'Sports' orientated. Need to spend more money on sports facilities.
Get some of the young people to move outside instead of sitting in front of computers and TV.

Q73 General Comments; Fendalton-Waimairi Community Board

- New rubbish bags are a disaster - they are going to make us pay for them. Think our rates are high enough without that extra cost.
Dissatisfied with the work done outside our property - on the street. Always water in the gutter - due to poor development of sections when built 10-11 years ago. (Abingdon Court). Corner of shrubs not looked after by Council. Should be a pleasant feature in street instead it is an untidy area.
- Took a lot of work to get action on a dog that barked all day, when owners not at home. Should ban dogs in suburban areas.
Need to push on with ECan scheme to get rid of open fires and sub standard wood fires.
- Need more rubbish bags for bigger households. Far too expensive. Bigger green crates needed. Wheelie bins should be provided.
Bus drivers in Christchurch are arrogant and they have no respect for pedestrians or cyclists. Kids run riot on the buses after school using cellphones, swearing and they don't give up their seats for the elderly. Suggest separate buses for the kids. Inspectors on buses at the back to keep them under control. Maori/Tongans are the worst - could have an elder on the bus to keep them in line.
Loose dogs - no landlord should have a dog on property unless they have a suitably high fence. Get them speyed.
- I feel that security and personal safety in the inner City is a serious problem. The Council could look at better lighting in dark areas.
The liquor ban is an excellent initiative and appears to be working.
It's high time the Police are seen to be more alert and visible. This is of concern particularly for our tourist industry.
- We think Christchurch is a beautiful City and a safe and happy place to live.
- I would like to know why the street cleaning machine comes along the street late at night and the early hours of the morning. Recently it seems that the machine is not picking up all the rubbish and has left a pile of rubbish outside the property. This may have been a mechanical malfunction.
Keep footpaths for pedestrians only. The idea roller bladders and skateboards using the footpath is just dangerous.
- Like to express great gratitude for being able to live in such a wonderful Council flat. To live so comfortably and cheaply. It is sound proof and I have wonderful neighbours. The quality of life in Christchurch is just so good. After having lived overseas it is so great to live here - wonderful, beautiful safe place.
- Generally I am very happy with our city. I'm proud to be able to live in such a lovely place.

Q73 General Comments; Fendalton-Waimairi Community Board

- Focus on the boy racer problem, through some liaison with LMVD somehow should be able to influence the purchase of the type of motor vehicle.
City Council WOF operation should also focus more intensely on modified motor vehicles that are not NZ motor sport specified or conversely any vehicle modified from the OEM should be approved by NZ Motor Sport or their agents before being permitted on the road. Possibly youngsters with modified cars should be required to be active members of motor sport club to develop driving skills and discipline before being permitted to drive on open road.
Christchurch airport. Put/Look at out of airport parking being serviced by transit buses from the parking centre of the terminals.
Council should be cautious in investing in aviation projects international associated projects until the current off shore political situation stabilises. Return on investment in Aviation is not good i.e. Air NZ shares (52 cents).
- Council should take a firmer hand with Environment Canterbury (ECan) in particular the spending of \$32 million going into clean air.
Trees planted by Council and those branches overhanging footpaths of private property should be checked. Dangerous for pedestrians.
- Where does all the money come from to pay the Councillors? Why should they be paid so much. People at top get more money than the average worker should be less people at top, more people doing work. Money should be shared more evenly for everyone.
We need our rubbish collections to be improved. No discrimination of bags used for rubbish, more flexible. The rubbish bags are paper thin, not thick enough. Stick with black rubbish bags, without any logos as long as its tied up properly, should be ok.
Look at Auckland's way of disposing of rubbish and excess furniture, eg old refrigerators, collected from side of road. Disposed of properly. Could promote more jobs and get rid of more stuff, less untidy back yards, City would be tidier.
More rubbish bags would be a better gift for doing the survey rather than bookmark, postcard and pen. Should leave it as it is, we should be allowed to have any rubbish bag we like as long as it is brown or black.
- Use the tram as a delivery system around the City, quite pricey. Its more as a business transport system rather than a tourist venture.
Emphasis should be kept on public ownership of services, water, sewage, refuse collection, public transport.
- As a democratic society we are asked to vote in election but we don't know who the people are, who are standing. Need more promotion of who candidates are, what they can do for us.
- I would like to see greater local involvement in the delivery of nationally funded services such as payment to beneficiaries, supporting beneficiaries and getting them to work.
Business development programmes for employment opportunities to be involved with local authorities to integrate the services at a community level and allow the communities working with the people concerned.
To support beneficiaries into making right and appropriate choices to meet their personal circumstances - that is one solution doesn't fit all and those working at the local level can best assist those beneficiaries.

Q73 General Comments; Fendalton-Waimairi Community Board

- Recycling programme needs updated document to update listing of acceptable items
Can do without the Regional Council - too much interference with the local Council activities
- for example the bus system would be better handled by the City.
Air pollution far better handled by the City.
One or two regional Councillors dictating terms which are unrealistic - they keep shifting the goal posts.
- Each resident should have three bins for recyclable material - emphasis on recycling - glass/plastic/green waste. That is what they do in Sydney.
The Council should have a business promotion office to promote the health of industry and manufacturers.
Too many parking meters - down flow effect is people are prevented from coming to town - some suggest cycling but inappropriate for people coming to work from Kaiapoi.
Zero waste programme should be industry as well.
- I am quite happy with what the Council is doing.
- Dogs roaming street as there are a lot of children around and it is quite dangerous.
Jelly Park skate ramp has become a nuisance area. Don't feel safe to let children go down there. Get knocked over by a skateboard or bike.
Needs more supervision.
Support Greenpeace Organisation.
Lighting. Area real dark at night, can't really see, eg going down to the shop at night, Hooker Ave, Bryndwr.
Rubbish bags. Making people pay for them is too expensive to buy at the Supermarket.
Keep them in the rates. Only encourages people to dump it in the natural reserves. Illegal dumping going to increase.
Kerb side recycling. Doing a good job. Need to spend more money, because it is going to evolve as Christchurch grows.
- Pleased with job they are doing. Suits me to live here. All in all doing a good job.
- More City dog parks. More locals aware of one at Groynes.
Disappointed they chopped the Strawberries Field out of the Summertime Festival.
Horrified if they stopped providing one black bag per week.
Not thrilled about no rubbish bins in parks.
Now that Central Government is devolving responsibilities for road speeds to local Council.
I would like to see a flashing 40's outside every school.
Would like to see more pedestrians, safe shelter crossings, especially outside schools.
Traffic congestion outside Burnside High School and Christ the King School.
Concern about safety in Jellie Park with clientele in Skatepark. I cross the road to walk past.
Don't mind the chalice. Some of the money they pay to artists is a little concerning.
When are they going to consider ivy a noxious weed.
Coal-burning. abolish it. so polluting.
Ban 4 wheel drives in City centre and visibility for others.
- Black rubbish bags, didn't get a full years supply. Already spending money in your rates and you are spending it again buying them. Should have enough black bags supplied in rates to cover each household. Shouldn't have to pay again.
Landscaping City sheets. Seem to be paying for them in your rates that I am not using.
Mow the football pitches more often during winter time.
Need to get rid of the one-way system. For the volume of traffic in town, the one way system is holding out. It is too congested in town for a one way system to work.

Q73 General Comments; Fendalton-Waimairi Community Board

- Rubbish bags, should be able to have more than 52, especially with size of families now a days.
 Dog Registration. Responsible owner and had no complaints, it should be cheaper.
 Getting rid of graffiti at Jellie Park. Have someone go around as a skateboarder to catch them at it. I have seen it being done and you get a mouthful of cheek when you tell them to cut it out.
 Like to see more cleaners out in the streets, around well used areas.
 Individual houses with pools, shouldn't be so high a price with the permit. A different price for each size. Want some help with putting up fencing. Brought a pool for my children, but because of permit price and fencing cannot use it.
 Community summertime activities should be kept going over the rest of the year especially for the children, say one a month.
 Immigrants. Should have to be able to speak English before coming and leave there home beliefs back in their own country. A 14 year immigrant has been arrested 7 times for stealing and nothing has been done. Getting let off too lightly because of the culture and upbringing. There should be one set of rules for everyone.
- Burnside Primary school crossing and road safety. Memorial avenue is so busy. Think there should be a monitored crossing for school times, because there a traffic light at Ilam Road, and a school crossing, but not a pedestrian crossing. Other solutions would be to lower the speed limit with speed signs.
 During a recent survey, they gave us small bin and larger bin that was collected for all left over food, coffee grounds etc, eg. food scraps. Saved over 1/2 if not more in putting rubbish out. Got to be the way to go. Haven't heard the results yet, over 6 months ago. Please phone Paula Phone 3515005. Excellent idea. Cats couldn't get into it.
 Promoting and developing City Centre. Square is barren, but feeling is they have spent too much and have not achieved anything.
 Nice to feel included in doing this survey.
- More lighting on both sides of street and corners, especially when there are trees.
 Like to see more community Police patrolling area, especially when there are nuisances.
 Don't like Art Gallery, too much glass. Don't like design, prefer more old architect buildings.
 Pollution, smell from trucks and buses particularly when window open.
- The Council could raise it's profile if they got involved in a good public relations programme. Personalities within the Council are largely invisible except around election time. It would be good if they were identifiable at activities and functions around the City. They should move around the community more and introduce themselves.
 Gary Moore has the right idea. He has a good profile - others should join him.
 The unruly youth element in the central City on Friday and Saturday nights discourages people from enjoying the facilities.
- Residents should be given more background information about this survey. So they could be better prepared and answer more fully. Difficult to think on the spot. They survey would get better information and would be more worthwhile.
 Wheelie bin system they have in Australia should be introduced here. Bin for recyclables and bin for other rubbish.
 Bulk rubbish collection once a year of old large household objects. Old fridges, couches, TVs, chairs etc.
 It's a big exercise, but is done very successfully in Australia. Good opportunity to get rid of large rubbish items.

Q73 General Comments; Fendalton-Waimairi Community Board

- Footpaths, now an established area, but footpaths need to be looked at, very rough, uneven, roots from trees.
Alley ways, Hyde Park area, little paths, lawn either side, need to be maintained, very shabby, messy, should have left ends open. Tar sealed, lower maintenance.
Avonhead Park, need a path around outside as was in the original plans. Much better for walking rather than through the middle.
- Only the problem of future roading needs. We need to avoid what happened in Auckland. We must build overhead roads to speed traffic flows through bottle-neck areas.
- It's beneficial to have a bus service particularly when my daughter is coming home from the city. I only have to go 3 kms to get her.
That hasn't worked so well travelling to the City and we've had to buy an extra car so she could travel. It's difficult when children have activities after school and buses are not available.
- Dog Registration. It costs us \$63 to register a dog. In Selwyn District it only costs \$18. Refuse charges, more and more people are coming out to our area and dumping rubbish on the roadsides. We have to collect it and pay for the disposal, or do it ourselves.
- CCL Ltd has become a vehicle for hiding away trading activities that the public have an entitlement to know about.
There is a failure by Council officers to take on board a full empowerment of their duties as would be required and achieved in the private sector. There is a lack of challenge to central Government for many of the absurdities in the resource management act. That has led to much duplication of work and the employment of many more staff.
They have failed to represent to central government the difficulty of ratepayers with regard to the boy racer problems. The need to send clean up trucks to McLeans Island on Saturday and Sunday mornings is a patch over the problem.
They have failed to stem the "PC" elements within and external to the Christchurch City council and have overwhelmingly embraced many elements of "PC" without any or adequate consultation. They have failed to listen to residents concerns preferring to accept the officers technical report that is often not in the best interests of the community - residents give up the fight because their personal time is not rewarded.
Council Funded Events:
Council needs to be aware that International artists will generally visit NZ in October, November or February, April periods i.e. the summer months. If Council persists in spending ratepayers money on free events these should be restricted to December and January to allow international and local promoters to present international acts at other times. It is difficult for any show to compete with a "free concert in the park". Free concerts do very little for the local economy except to satisfy the ego of enthusiastic Councillors.

Q73 General Comments; Hagley-Ferrymead Community Board

- It seems to take the Christchurch City Council a long time to hear what the public is saying. i.e. with the clean air. There's a hidden agenda here. The impact of Christchurch City Council policy for older people and people with small incomes was under estimated. Business pollution and traffic pollution is a serious problem. Waste water/Sewerage. The initial option of estuary. Wetlands filtering of waste water. Supported by expensive consulting, was cheap, nasty and ineffective. The public were misled. This make the Christchurch City Council look ineffective and dishonest. Cheap options are not long term effective solutions. The sand dunes are another example. I don't have faith in the consultant report. Again its a long term project that needs to be well thought-out and researched. I'm in favour of leaving the beach and the sand dunes in their natural state. There is already a traffic problem on Rockinghorse Road. Southshore Ratepayers Association has been in dialogue with the Christchurch City Council about their concerns. We oppose a footbridge to Sumner. However New Brighton is in decline. Christchurch City Council have encourage this by allowing mall development at Eastgate and the Palms.
- There needs to be a service for the aged and those without cars to dispose of green rubbish from the garden. It's alright for us at the moment as we have a car. The aged have 1.5 hours a week cleaning plus 1.5 hours to go shopping. No were near enough time to get everything done in that time. Not enough employment for those over 45 years to 65 years. Need more help to find meaningful employment. The waiting list for the hospitals. They should do more to help the hospitals. Not enough parking at the public hospital. More people manning telephones to help with community. Everyone has a telephone now. Counselling for the young on the telephone. They don't like face to face.
- Everything is going well in general.
- Since my accident I'm not too worried about what other people are doing. I've got enough to cope with just getting myself together each day. For me the priorities are daily exercise and daily work on the computer, these activities will eventually make it possible for me to get back to work. I was in Engineering. Thank you for providing special parking for people with chairs. But its still a problem. I know now not to go when its likely to be busy. We can't use a normal park. They are too narrow there's no room to deal with a chair.
- Travis Wetland. This area is a real credit to the people who have done it. It's got wheelchair access, the history is really interesting. The viewing platforms are excellent. The development of the village green for cricket at QEII is a real asset to our area. Art Gallery and Museum, can we sustain these as free entry, with donation, environment. My own feeling is that users should pay. I feel that there is duplication between the City Council and the Regional Council. I don't think the money paid to the Regional Council is good value for money. We've both volunteer workers. Encouraging people to do voluntary work is valuable.
- Generally happy with what the Council is doing. They need some fine tuning. Have an open committee.
- I would like to see more four lane roads in Christchurch. Building a four lane bridge that goes to a two lane road is a waste of money. They should build a four lane bridge to a four lane road.

Q73 General Comments; Hagley-Ferrymead Community Board

- The corner of our street is almost impossible to do a right hand turn out of it without taking a major risk of an accident - Kingsford Street.
I feel the Council's decision to enforce fencing of lockable spa pool covers is a joke when rivers, pool and beaches are not fenced.
There are not enough rubbish bags supplied for free.
The Cathedral Square muck up has been a waste of our money and is a total embarrassment.
Charges for trailer dumping at refuse centres exorbitant.
- Recycling green crate quite often is not collected until the afternoon. Should be collected in the morning to stop children throwing the stuff around the place. People put them out in the morning before they have to go to work.
- Port Hills - Personally, I would like to see tracks of that land put back into native bush like it used to be.
Rubbish Collection - Our rubbish collection people are very abusive, obnoxious and sometimes leave just as big a mess behind. Recycling bins are inadequate - so small.
Contacting Council - Have rung the council - they don't respond. Can wait half hour to speak with someone, put on hold, and when you do speak with someone they don't respond. Don't do anything eg looking after own equipment that we pay for. eg dingy in the river used for weed cutting broke loose and kids were trying to smash it up. I called the council and they didn't respond. The dingy floated up and down the Kerrs Ridge for 2 days.
In other big cities that I have lived in, they have a bulk rubbish collection once a year, where you bring out items you can't send out for collection normally. i.e... tree limbs, old chairs, microwave ovens, TVs etc. Trucks come round and pick it up. Just a suggestion. It works extremely well.
- The City Council service centres should be open at the weekend so people can access if they are full time working. Maybe they are open, I'm not sure.
- Waste of money on the Square by doing paving. They've done it 3 times to my knowledge and they plan to do it again. They could use the money creating work schemes for people on the dole. eg... cleaning up the beaches, parks, cleaning out storm water drains.
- Pumping into river. Recently a big water tanker with Christchurch City Council on it, pumped some fluid with white foam into the river near Kerrs Reach. They should give business another option on where to dump it, because kids swim in that river and there's wildlife on it.
Apparently they have a youth sports development programme that rate-payers have access to and its not well-known about. They should let Sports Clubs members know that they can have access to the funds.
Being able to organise speed bumps easier would be great. We, the community, all know we need the bumps, but the application process - it sucks. You keep getting fobbed off and passed onto different divisions, when on the phone. Its been a problem for 45 years just in this one road. People use it as a drag strip.

Q73 General Comments; Hagley-Ferrymead Community Board

- Hospital Parking and Emergency
I don't think there should be meters when in an emergency situation - had my daughter with me with a deep cut on her arm and I didn't want to be fishing around for change for the meter while she is waiting to go in. Should be a free service for emergencies.
Bixley Road - Closed Streets
Putting in a new motorway down Bixley Rd closed off one of the small roads going into Bixley Rd. Residents are angry. Because of this they have to use all the little back streets to get onto the Bixley Road. Could be an accident on these little roads - lots of children around and a primary school. Could be just a temporary thing but it is a pain in the neck at the moment.
Rubbish Bags
Don't provide enough bags for basic family - one is not enough per week. They always seem to change the time of pickup of rubbish. Don't like to put out rubbish in the morning because cats and dogs get at it and they didn't warn us they were changing the collection time. If they don't supply rubbish bags anymore there will be a huge rubbish issue around the City - they should perhaps bring the price of rubbish bags down.
- I think that some street exists have been narrowed unnecessarily.
It is time that Cathedral Square was no longer a problem.
I think that the Council tries very hard to be helpful to most people. I hope that the Council will work on how to make the Council meetings, committees and staff all work productively together in harmony.
- Forward planning for satellite towns people coming into city. Roads will be a massive headache in 10 years time if something not done before then. Shortsightedness because they're looking after their 3 year term.
Too much PC and not enough common sense.
- Small toby cover has come off outside of property, Rowan Ave. I have contacted Council about it and so has a neighbour. Still not repaired. They need to study speed on side roads and possibly have speed humps.
- Would like to keep black bags free.
Think they should keep the rubbish bins in the parks.
- Object to paying \$20.30 on rates towards clean heat incentive. Never had an open fire here and don't intend to.
We pay enough rates to cover cost of rubbish bags, shouldn't be charged.
Think rubbish bins should be in the parks.
- Would like to have judder-bars in Mattingley St to slow traffic down really dangerous for children.
- 48, need larger bins with division between glass and tins. Also some sort of cheap trolley.
More public toilets, pram access.
Bigger and better playgrounds in Aranui area. Without waterways close by.
- Why are there a lot of planes leaving a vapour trail which grows into a cloud rather than disappears?
- Shoddy way the Airport PSV facilities are maintained and improved, arrogant attitude.

Q73 General Comments; Hagley-Ferrymead Community Board

- I wish the orbiter came to Bexley/Brighton. Access on bus not that good on Bexley Road.
- Do Asian students pay for borrowing library books? If not why not?
Christchurch Museum, pay a few dollars to support it.
- Would like to see more funds allocated to subsidising alternative home heating fuels.
- Cutting off Birch St/Bexley Rd completely. Should have been a left turn provided into Bexley Rd.
Immediate Street no's are highly confusing. i.e.: the number 20 Birch, there's Flat 2/20, Flat 1/20, 20A, 20B, 20... this creates considerable confusion for all visitors/deliveries etc.
- Rubbish collection - promote the use of wheelie bins.
Unsure/lack of communication on the outcome of recycled rubbish residue.
Is it a viable option incinerate rubbish.
Is there an option to burn sewage waste to nothing.
- Should be a left turn out of Birch St into Bexley Rd, not closed off completely.
- Wheelie bins - a much better idea than the black plastic bags. Keep green recycling facility.
- Some cemeteries need more care and maintenance.
- Quality of footpaths and roading in Aranui/Bexley area are sub-standard in comparison to Avondale etc.
Grass verges are too large to look after and are in poor condition.
Lived in area for 21 years, and seen very little development upgrade done.
- Still supply the rubbish bags and collect rubbish from the parks.
Personally like to see the roads swept more often to remove glass etc, from a cyclist point of view.
Improve cycle-ways.
- Breezes Rd, extremely dangerous, 4 schools, trucks still use it although ring road available.
Speed limit of 30 kph between Avondale Rd and Pages Rd might stop a few deaths.
Heard a suggestion I thought was good about rubbish bags. Voucher for 26 given with rates bill, rest to purchase.
Sewage, ensure percentages are the best quality before sending out to sea. I used to live in Bondi.
New Brighton solution, wind break, some covered areas, al fresco dining, landscaped theme beaches and toilets please. Nice new family type in centre of Mall. P.S. wouldn't library make a wonderful restaurant with a view, would be a great seafood place and tourist attraction, imagine the rental.
Public talk about lowering dunes, be sure to get educated properly about this before decisions re-erosion, and wind level for beach front properties.
Air Pollution, more people will die from the cold than from air pollution. Vehicle pollution caused the worst pollution in Christchurch, emission testing for warrants. People can't afford on-going cost of electricity and its unreliability.

Q73 General Comments; Hagley-Ferrymead Community Board

- This survey house has never been given a green crate for recycling. Has rung up about it and it has never been delivered.
Whole of Breezes Road. Heavy traffic, trucks etc, should be banned during certain school hours during the day as there are six schools serviced from this road and it is major worry to parents and householders right along this road. It needs URGENT attention.
Already been one fatal accident on this road. Please do something about it.
- Removal of rubbish bins in the Eastern area is of great concern.
Continuing education of public regarding rubbish disposal hazard all round, health, vermin etc.
Urgent plans to upgrade Brighton area. Wind breaks from Easterly would be a great help.
Needs a village atmosphere.
Enforce by-laws for overgrown and neglected properties, eg, trees covering footpaths. It encourages more litter on the streets.
More financial support for other activities other than sports clubs, eg, children's dancing classes. Not enough information on how to access financial support on this type of activity.
Costs on running stadiums/swimming pools etc, should be accessed against benefits of people health and welfare and the saving of health dollars.
- Where is the roadside parking for someone with no spare change or prepaid ticket.
- Instead of the black bag they should provide a container to keep cats away.
High rates should not be paid for facilities which are not free to use. Why should we go in with another pile of money to see them when we go, eg stadiums.
- After interview he did not want to discuss elderly issue from page 2 - 3b.
- There are instances where money is spent unnecessarily if the task had been carried out differently to start with i.e., replanting in streets, New Brighton, street plants are planted but no regular watering is provided, hence the plants die and need replanting.
- The Council should stop block voting on the Chairmanships of committees. They should stop creating so many sub-committees, pay the Councillors for meetings that are fully attended and not for a 10 minute appearance. Internal bickering should not be aired in public. Councillors should be more restrained in the council chamber. A lot of decisions should be made on the basis of what is good for Christchurch more than on political opportunism.
There needs to be an organised revitalised programme for New Brighton which includes an Orbiter service.
- I would definitely like the Council to take ratepayers views into account more.
Be very careful how the rates are spent.
Rates should be spent on four basic things.
Rubbish disposal
Sewerage
Water supply
Street cleaning
Anything left over the council can tool about with.

Q73 General Comments; Hagley-Ferrymead Community Board

- Promote New Brighton as a place to go. The library and Pies are great, but there's something missing.
I don't agree with levelling the sand dunes, although something should be done to make the waterfront more attractive.
The shopping centre needs a huge revamp. By creating it's own niche and style that is completely separate from the Mall culture.
A cinema would be good as would an Arts and Cultural component.
Continue the encouragement of cycling for transport. Invest more money in cycle pathways and cycle lanes.
Promote public transport as an environmentally friendly option to individual vehicle use.
Investigate ways of reducing smog not solely by control of domestic fires but by investigating the use of weather patterns as a tool to determine acceptable periods for industrial transport and domestic pollution control.
- There exists an imbalance between business economic development than the communities interest. Example.. Linwood Community House having a bar and casino.
- Re Path on Brighton sand dune. Very popular. Original money well spent on creating but very little spent on maintenance.
- Council is hard to contact. Have tried to contact a certain department and they pass the buck from one to another. We don't get an appropriate answer which is annoying. If we ask for a person they are usually not available so there is no satisfaction.
The Mayor has been asked questions on the talk back shows many times that he can't answer and he has to wait so he can contact other committees. He should have his finger on the pulse at all times. Just so a satisfying answer can be given.
- Re Dogs. Shouldn't be banned in public areas.
But dangerous breeds should be muzzled.
- Disappointed at the councils inaction on the motorway north out of the City. Marshland Road becomes too congested at peak traffic times. Main north road also. Too many traffic lights which are uncoordinated with general traffic flow.
- Thanks for taking the time to organise this survey.
- I think our Mayor does a good job, he makes sure that he talks to the public and he seems to have the interest of Christchurch city at heart. He seems a genuine man.
- Be realistic in fees applied for service to our City. To serve the public is a privilege.
- It's over kill the number of cones etc they have to use on road works but I realise it is OSH that requires that.
- I walk around the Port Hills. I would like there to be more toilets around the walkways up there. Especially over the Halswell way, the Bridle Path and the Rupaki Track. Some of the walkways could be improved on. Mt. Thomas. it may be DOC. It was overgrown. The Rupaki Track had dead sheep on it and it stunk.

Q73 General Comments; Hagley-Ferrymead Community Board

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- I feel that they should look at the Avon River as a whole and it should not be beautified just at certain strategic areas.
When the big roadworks projects are on there should be diversion routes used to let the works be completed more quickly and less disruptively.
Some of the footpaths are shocking, these need to be looked at.
The road surfacing when new areas are done take too long to settle down and stone chips come up to hit your car even at 30 kph.
Perhaps the Council should get involved with running well-clinics for the elderly where they could go for advice and the checking of medication without feeling threatened.
I was very dissatisfied from the service from dog control after complaining about a dog who was loose and uncontrolled and entering my property to help itself to my dogs bulk food from my garage. I was told that unless saw the dog they could do nothing. On one occasion were quite rude about it. This dog also fouls my property berm on a regular basis.
- I need help in reinstating the reeds and plantings on the edge of the estuary outside our property. Rockinghorse Road. If the Council can give me some help or advice on where to obtain these plants which I would be willing to collect I would appreciate their contact.
Could a notice the same as the one at Penguin St, leading to the estuary, be put up at Plover Street, leading to the estuary. This is about dogs. Please contact Mrs Peterson, 382 2966, 66a Rockinghorse Road, Southshore, Brighton.
- The wetlands development is now visually attractive. I enjoy that walk. I like the small walk at Horseshoe Lake too.
I'm concerned about New Brighton. We used to go there a lot. There's no reason to go there now. It's a seaside. It needs using. A whole beach front that is not being well used. We need to make it a holiday/tourist attraction area. It's the forgotten area of Christchurch. It could be a really big beach side. Tourist attraction with busy motels and cafe's and restaurants. If there was some direct connection between New Brighton and Sumner, that idea of an important beach front could be enhanced.
- I have a problem with the standard of maintenance with pensioner housing accommodation. My mothers pensioners unit has not had a coat of paint for years and also the access is a problem. The paths are not organised properly. She has to walk across grass with a walking frame.
Also around her clothesline area it is gravel and totally impossible for her to walk on. She has written to the council but with no replies. This area is Calbourn Courts in Holvershore Drive, Avondale.
- The roading and footpaths. When the new Bexley Rd extension was built. Then within 12 months, the new bridge was being altered. Why is this not better organised.
The Waimairi Surf Club - the landscaping reduced the car parking which was one of the main issues the club discussed with the Council that it needed more carparking.

Q73 General Comments; Hagley-Ferrymead Community Board

- The Art Gallery - as an income puller for the City I cant see any value. You can have a nice Art Gallery without spending millions and millions on it.
You make more money on a sport event at Jade or a big concert like Bruce Springsteen. When it comes to elections there should be a better profile and C.V. of each candidate. So you know what they are about. You don't want to vote because you don't know who you are voting for. This could be what's wrong with the voting system, people like me voting when they don't know who they are voting for.
This is the reason I don't vote in Council elections.
- I believe the City Centre isn't a safe place. I believe they have trouble getting household insurance. My son has had 3 bikes stolen from the inner City. Even when he was on a course. There should be places where people can secure their bikes, or bikes that are available for any bodies use. Say in a bright colour.
- No. The footpath not being finished in Greenhaven Drive was the only thing - see Q1b.
- I think they should put it to a referendum to keep some of the Historic places that are very expensive.
The Heathcote river in the lower reaches, needs looking at. It's polluted by the Industrial factories in the area. If the Avon got like that there would be a huff and cry.
- No, not really. It's quite a good survey really.
- I don't think they need to get paid to go to a meeting. I don't think ordinary workers get paid to go to their meetings. Council Meetings. They get a wage for being a Councillor. Many years ago they didn't get paid only expenses. They shouldn't get both.
- Personally I would like to see more development around the New Brighton Pier and the beach front area.
An update of the Mall, expansion of the park, viewing facilities and beach access. More sports orientated activities there. I know there is beach volley ball at Sumner. Perhaps they could have that at New Brighton.
- Dog controllers. They need more power, they need more people. If you phone up and they say they are too busy with dog bites. You don't see them for an hour, it is just not good enough.
The parking wardens need to use common sense and be a bit more friendly. If they can see someone is unloading something, they should not write out parking tickets as there is a parking problem in Christchurch.
My husband is a tradesman he has too park so many streets away to unload. He has had a few rows with parking wardens over that. You can buy the hats to put over the parking meters. You have to go to the council to buy them, but you don't know when you will need them or only need them for a few hours, and there are no free parks there anyway to put them on.
They should not give more permits for Restaurants to open if they cannot provide more parking spaces.
- They need to do something about the dog parks. More of them. In every area, especially now you can't take the dog off the lead. You have to have some where to go. They are talking about taking out the dog park at Styx Mill.
They could do with more public toilets. There are toilets at Broadhaven park. There are none at Queenspark Park, which is used much more.

Q73 General Comments; Hagley-Ferrymead Community Board

- I think native birds are a good idea. But unfortunately you see a lot of squashed Pukeko around QEII drive area and ANZAC drive.

- My general feeling is the Council does a good job.
 I have travelled from the Cape to the Bluff. Christchurch would be my City of choice to live in. My first choice.
 I would like to see something done to New Brighton it is a white elephant. Make it more like the Art Centre. Make it more of an attraction.
 I feel for the inner city retailers that the people are going out to the Malls. I don't see any solution to that problem.

- Queenspark reserve. The plants look very nice around the edge of the park. But, they need to keep the rubbish cleared out from under the bushes. They cleared the part on Queenspark Drive but not under the bushes on the side where the houses from Radiata Ave backs onto the park. Teenagers do all sorts of unmentionable things in these bushes. They smoke dope and drink alcohol and make a lot of noise some times. It's scary for many of the people who live there.
 There will be an accident on Radiata Ave soon. The hoons come from Broadhaven Rd area and scream down Radiata Ave often in 4 wheel drives. With cars parked on both sides of the road for sports at weekends and after school, there is no room to pass. Also a child will be run over soon. I suggest road humps or at least yellow lines by the park on one side of the road, for no parking.
 Radiata Ave was sealed about 5 years ago. The tar is coming through and when melted gets carried into the houses. The worst parts are where the rubbish trucks brakes and breaks the seal. It's not there fault its the bad seal. It always melts on hot days.
 The footpaths need resealing in our street. Neighbours have been calling Christchurch City Council about this for years and no-one has come to fix it.
 The cellphone reception from my house is very bad. I have Telecom which is the worst. Apparently Vodaphone do have better reception. I have to sit outside if I want to make a call or programme the phone.
 I disagree with cutting down the return bus fare to 2 hours. I live 40 minutes by bus from town. It wouldn't give you time to do what you need. It's all very well if you are 10 minutes from town on the bus.

Q73 General Comments; Hagley-Ferrymead Community Board

- The Square was a total waste. The materials were inadequate. They were warned the slate was not up to standard. Good engineers would know that. They wasted millions on the square.

Too many Councillors. There seems to be a brotherhood that look after each other eg, Dr Fahey. They were warned about him no-one believed the women's word for it. We wasted a lot of money on that. They have to be ruthless. Cruel to be kind. There are a proportion who are very good. Some have been around too long. It used to be an honour to be a Councillor.

A proper look at the rates. The average person won't be able to own a home, it will be too expensive. They have to look at putting a ceiling on the rates and keeping to it. Get a group like a group of University Students to do an in depth study on working out the budget. Don't pay thousands to Consultants.

The Council should look at having schools and business sponsors and look after river banks. The Council should control it and it should be in keeping with the area. This would save some council money.

People paid by the Council should carry out their jobs. Night or day contractors. They have a good rubbish system. In Singapore they collect the rubbish every day and recycle it. It is contracted out to different companies.

You take rubbish to the rubbish dump and they charge you. You see more and more rubbish dumped on the Christchurch streets. In Wellington they charge Commercial people but not householders. Also they would put big skips around where people could put their rubbish.

Graffiti, Tagging, damage to bus shelters and damage to schools and parks. No leniency for these people. No tolerance you do the crime you do the time. None of this "the poor fellow and youth council stuff".

I would like to thank the Council for those who work hard. It's not taken for granted we do appreciate them.
- We need something in the City to attract young people out of their cars and into some interesting activities. I've got this idea of a theme park.

A walk bridge from South Brighton to Sumner is a desirable attraction with scenic and social value. It would be excellent if one could cycle on it. That would make it easy for people like me to cycle on the Port Hills. People could ride or walk a City loop.

I see some public vandalism on Christchurch City Council land estuary. Particularly in collecting wildlife, shellfish, and destroying the habitat. I'm in favour of stronger policing of the estuary and harsher penalties.
- English language problems - We need more people who can go to peoples houses to teach them English. Our Church provided that service for my wife, two days a week, to teach English for 1 hour. Free service.

Cultural groups - Each cultural group want it's own children to understand and to respect their own culture. They don't want their children to be cheeky and disrespectful and to take things for granted like most NZ children. So they want to protect their children from the bad influences of NZ culture. So families stick together and try to help each other. Living like New Zealanders.

On the other had new residents do need to adapt to live like New Zealanders. It's about balance, we do both.

Changing together - People have different ideas, but we all have good things to pass on. New ways to thing, good ideas, better ways to relate to others. We can make our lives more interesting by sharing our cultures.

Q73 General Comments; Riccarton-Wigram Community Board

- People need adequate rubbish bags.
The bus exchange needs a review. It's being used as a "hang out". It's not a safe place to be.
Concrete buildings - too many of them. They are featureless, cold and unattractive.
There's a huge contrast in shops between the malls eg Riccarton Mall - and the shops of the inner city. Mall shops are very expensively "outfitted". They look very expensive and "up market" in contrast the shops of the inner City are more basic in design and appeal. I actually like the inner City shops better they are more user friendly.
Malls are better because they offer all the shops under one roof and close to your car.
Sort out Colombo Street between Hereford Street and Cashel Street. It's a bad area.
- Street Vandalism - The Christchurch City Council replaced a tree on the street that vandals smashed - several times vandals have smashed or removed my letterbox, that's a problem for a widow like me. Who will fix it for me. I'm fortunate that I've got a good neighbour who has helped to do that sort of repair.
IHC Community House - The IHC purchased a house just across the road. We opposed the purchase. But It's been no problem at all the people are well cared for and our fears seem to be unfounded.
Driving Licence - I'm 80, I've just lost my licence - That has altered my life. Now I need a taxi even to go to the Library and that cost about \$6 each way.
Public Transport - I'm now forced to use it. I travel to the shop for groceries or to visit friends. It takes time to get used to the process of having to plan each trip. Plan the time, make sure I'm on time. I hate it. The bus drivers have been very polite and helpful.
- As a resident I am impressed the Councils work on the city, involvement in the community and how it ensures that Christchurch is a better and safer city to live in.
I have received a community service award for working with the teenage youth at risk, holiday programmes. So I would like to say thank you very much to the Council.
- I'm quite satisfied. I'm not happy to get rid of my log burner.
- It's a bit strange that the land close to the beach is so poorly used. Particularly at New Brighton. In Europe that long beach would be prime land with apartment buildings, hotels, restaurants, casino's and tourist facilities. I've been to Florida, there they connect peninsulas with a road bridge. In Holland they also connect Islands with bridges. So I see the possibility of some bridge between New Brighton and Sumner.
Traffic is becoming a problem. We don't want to get congested like Auckland. Yet that is happening. We must spend more on roads. Genuine two lane roads that can carry much more traffic. Road widening is essential in many areas.
At the same time make proper provision for bicycles on separate pathways so the cycling is really safe. Cycles are particularly vulnerable at roundabouts. It's important that cycle lanes also allow safe travel around the roundabout.
- Sometimes if my green crate is full and I put out the surplus recyclables, they haven't been taken. Need to address this (often parties mostly).
- No. I'm quite satisfied with the way they are doing things.

Q73 General Comments; Riccarton-Wigram Community Board

- Dispel the image they have for introducing water meterage. Absolutely no need for it. We have hardly tapped our aquifers, which are always refilled.
Museum - do away with rate payer only supporting the museum and introduce a door charge.
Council should introduce bin system like Timaru and Auckland.
Where everything goes for rubbish. Still have some recycling system as well.
- The sooner they develop the main outlets from Blenheim Rd to bypass the Hornby Centre for trucks and trailers the better.
- The local Rivers are badly polluted by rubbish and weed growth and they are worse this year than they have ever been. They like to promote the river City image but they have not maintained the rivers to live up to that image.
- They are okay as far as I am concerned.
- I'm very happy, easy pleased.
- Everyone should try to recycle as much as possible. The black bags work against that. I'd like to be able to send rubbish to the dump without sending a plastic bag too.
I think wind turbines are a good idea. It seems to me that the Port Hills would be a suitable site. I think power planning has failed. Not strictly Christchurch City Council territory.
But we have to solve the problem together.
- If we have to buy rubbish bags how much will that reduce my rates.
Recycling is a good idea. I pay to have my garden rubbish taken away.
In Holland there is a collection of big rubbish even once a year. Would be good. People put furniture and suitcases and televisions out on the road for collection.
- Stop the speeding cars and trucks along Brynley St especially early hours of the morning.
Drunken and disorderly people of Friday and Saturday night noisy and making a nuisance of themselves.
Footpath across railway line uneven and dangerous to walk on. Too easy to trip on from Branston building to Shands Rd lights.
- Footpaths are uneven to the roading in the Bowen St, Upper Riccarton area. It is unsafe for the elderly residents and the traffic is at times very fast and dangerous. When it rains the gutter floods badly which comes like a fast flowing river from around about the Mitre 10 area. It covers our footpath in heavy rain. Leaves from the trees collect all year around as well as other rubbish in the grating on Waimairi Road. The road needs to be lowered, it is too high for people getting out of cars. They can not open the doors to get in or out.
We have rung the Council many times to complain about the flooding and rubbish build up.
On one occasion we rang four times before the message got through.
- There is a lack of information that is easily found by new immigrants. Council should liaise with Immigration Department for this. Information such as renting or buying a house.
Immigrants do not know what to do with rubbish removal.
Council should provide education to immigrants on social etiquette.

Q73 General Comments; Riccarton-Wigram Community Board

- Recyclable green crate. We had our green crate full after Christmas, so we placed other recyclables in a cardboard box and the rubbish disposal men refused to take the extra because it was not in a green crate. I understand it was a busy time and that these men are acting under instructions but this only encourages people to put excess recyclable in their black bag to get rid of it.

- Housing, Bins, Bush Inn.
 The Port Hills should still be kept recreational, but more houses within limits would not make a difference.
 The Bush Bar connected to the Cobb and Co Restaurant. Our rubbish problems stems from the above areas. The Council has written to us requesting us not to put our rubbish out on Wednesday night because of possible vandalism. People get drunk and kick rubbish all along the street. The whole situation with The Bush is out of control. It is a residential area and they are open till 2 am. There are hoons that do wheelspins in the Bush Inn car parks afterwards. The noise from The Bush, is so loud, If we played our music that loud we would have the noise control officers round here. If anything like this happened in town there would be Police and Noise Control. It concerns me that there is no control. There are drunkards throwing bricks and kicking down our wall. Drunks knock on the doors in the neighbourhood in the early hours of the morning. It makes me feel unsafe, it is unsafe.

- Planting, Teenagers at night, Water, Wheelchairs.
 Planting, street planting in Leslie Street is ugly and could be planted with lower bushy shrubs. The planting at the moment is tall and young people, drunks come out of the Bush Bar and hide in this planting and throw their rubbish there. There is a lot of rubbish in the planted areas. I try to clean it up sometimes but it is dangerous with lots of broken glass. Lots of long leaves fall out of palm trees and makes a mess.
 Teenagers, There is a 24 hour Supermarket over the road, Upper Riccarton Shopping Mall, Teenagers come from this shop after shopping and race their cars in the car park areas behind these shops, the other side of Leslie Street, and make a lot of noise in the early hours of the morning, it is very scary. They race and screech their tyres in the Bush Inn carpark too. A Police check up is very important during the night to control these hoons, and maybe put speed humps in carpark areas.
 The water from the tap used to be very clear, but in the last 10 years it has left a dark sediment on the side of the electric jug.
 Planting again. Some of the plants with long leaves fall down and wheelchairs get caught up in them. The busy long green leaved plants overhang footpaths and get in the wheels of wheelchairs too.

- On the whole Council do a good job for Christchurch. It is a good place to be.

- Is there anything Council can do about International students. They seem to be here without a guardian and drive all over causing problems.

Q73 General Comments; Riccarton-Wigram Community Board

- Council shouldn't get into silly areas like housing and social work. These are central Government work. Don't spend rates money on this.

More cat and dog control officers. Look at building another 50 metre swimming pool so that competitive swimmers can train properly. Kids have to go so early to get space to swim competition and training.

Look at seating space at QEII, it is hugely inadequate now.

Entry to 50 metre pool at QEII you have to go through the changing area to get to the pool itself. That's bad.

Gutters in Christchurch are bad, maintenance need to attend faster when they get blocked with leaves.

Humps and narrowing, why do it at street entrances, humps, yes, but not narrowing.

After school time around schools in Acacia Ave, there will be an accident, traffic there is bad and inconsiderate to residents.

Councillors need to listen more to people of Christchurch and use their views, rather than not use their views.
- I don't like to see something ruined, that we've paid for usually in own rates. Because of hoons and vandals eg, bus shelters, road signs.

Alcohol, I don't like teenagers hanging around parks and drinking there after dark, or seeing people walking around drinking in the streets in residential areas, similarly, how could this be applied to cars and roads.

Rubbish bags, we shouldn't ever have to buy them from Supermarkets. I should be able to ring Council if I need more. I recycle and so there is less rubbish since the green crates.

Inorganic junk, we have to spend money and hire a trailer and pay to dump it. Need a new answer as this is not good for me. I think our rates money should be spent here and not somewhere else. We shouldn't have to pay to get rid of it anything to do with rubbish should all be covered in our rates.
- Rubbish, often after rubbish collection, bits are left behind, is there some way this can be improved? Another truck?

Roading - sometimes they block up road unnecessarily with cones.

Cleaning gutters, need to visit and deal with the grates at end of streets more often where rubbish builds up.

Is there some way to tidy up the street around the City, which are notorious for rubbish?

Gutters get blocked under bridges and Council needs to start charging for water use so we don't have to take water from somewhere else in future, need to plan for that.

Ross Millar 47 Acacia Ave Upper Riccarton.

Ducks need to be added at Hagley Park, there are too many at the Garden and too much mess.
- What about non-alcoholic venues for young people, clubs for under 25s.

There's a problem with older, dodgy guys coming onto young girls in City streets at night.

Down The strip in particular. They are often drunk.

Boy racers, Parkstone Ave could use some speed humps to cut back use by the boy racers.
- I do believe graffiti is a major issue.

The boy racers don't only cause a problem when racing, the bottles, the rubbish is a problem. There's a direct cost to the Council. People are quick learners, some consequences will change behaviour.
- It's been a super survey, I have enjoyed it.

Q73 General Comments; Riccarton-Wigram Community Board

- Libraries, I'm impressed by the library service but its very expensive, People need to be encouraged to use it more.
Look at traffic safety around the University and College of Education. The way many foreign people drive is life threatening. you can't assume that the person in the other car understands the road rules.
- Land titles on the Upper Avon, apparently one metre of land along the banks of the Avon belongs to Christ College. There was a letter from Waimairi Council to the residents that title would revert to the land owners. But that was never actioned.
Planting seems to be an element of political correctness that assumes that we should plant only natives. I think that's a mistake, parts of the Avon have been spoilt by excessive use of native grasses. The Chalice is a beautiful piece of work but it's totally in the wrong place. I took a visitor from Germany into the Square. I was so ashamed when I compared our square with some of the photographs of similar places in Germany. especially. Dusseldorf.
- Cats - the bird life is threatened by too many cats. My neighbour has got four of them. I'm reluctant to pay for parking at places like Hagley Park.
The weed growth in the Avon is awful. We should do something.
- Libraries should have different language books eg. Chinese magazines.
Like a swimming pool in Avonhead. Jellie park needs to be upgraded, need a sauna or spa.
- A swimming pool in the Hornby area.
- Recycling bin needs to be bigger. Prefer a wheelie bin to black bags.
- Can't think of anything that we haven't covered already they're already aware of the damage that they're caused i.e.: Asians etc.
- Rubbish collection service be increased to twice a week.
- Something needs to be done about the hoons, like, installing a video camera. The community watch is not effective.
- A bus stop in the Bella Rosa Drive area so as to facilitate my catching a bus to the City as I am a disabled person who can't walk far to catch a bus.
The phone calls for charity. I feel it is rude to ask anyone for a donation starting at twenty dollars or more. I have come to my limit to what i can give too. They are all good causes. I feel if people give what ever they can afford. If we all gave two dollars each to all charities they would all get the same. When both like me are on a benefit you are limited to what you can give. Once you give, the donation letters come in for me three or four times a year. I would like to see them all have a collection day or week at the Malls with no operators fee or wage to be paid. In the mall they would get a little extra then, like me giving during the year by mail. I would gladly drop another dollar or two in the box.
Could anything be done about not having to call the people who don't want the phone calls. They phone around meal time some are polite and some are rude and hang up in your ear. I feel its an invasion into people privacy like the door knockers selling their wares.

Q73 General Comments; Riccarton-Wigram Community Board

- An initial issue of 3 wheelie bins.
1 for garden refuse.
1 divided in 2 for cardboard/paper and plastics.
1 for glass.
The second 2 could be smaller bins.
Then 1 extra bin for household rubbish.
This is the system used in Park Orchards, Melbourne. Makes for a clean environment.
- Would like to retain rubbish collection bags for all households. Or I feel they will lead to increased litter and poor City image.
On the whole satisfied with Council Services and level of rates.
- I would like to see the Council and ECan combined into one organisation. I feel it is quite unnecessary to have two separate organisations.
- The Council did a trial of biodegradable scraps. What happened and why is it not continuing?
- Being a cyclist and trying to use the roads. I feel there is not enough consideration given in the way of road shoulders, they are often not there or are pot holed. Like Wigram Road. Also there are areas where a cycleway will be marked but there are cars parked in it. In Lincoln Road, right down the road.
Port hills. Combining tourism and recreational facilities. These need to be considered separately when thinking of expansion.
- Dust Subdivision. I feel its very unfair to put houses on a subdivision before the subdivision is completed because of the dust nuisance. All subdivision roads, sewage, all amenities should be there before people are given title to build, everywhere any subdivision. Some thought should be given to the people who live in the area regarding the dust nuisance. In Adenfield the houses down Dunbars Road are badly affected.
- I think it has to be more cautious about using good quality land for housing development all over the city. The green belt should be restored like St John of God area. I'm in favour of the development going to Rolleston instead of the like of St John of God area.
Marshland area should be retained for market gardening.
Black bags should be some way of keeping green material out of black bags. It just adds to the rubbish to be dumped when it can be recycled. A good idea would be to have 2 bins. The little green bin we used for plastics, and a bigger one for rubbish.
- Speed Ramps. Get annoyed with the way they suddenly appear in roads in Christchurch. The roads are for driving and riding on and there is a speed limit so they shouldn't be necessary. Eastern Terrace some there in Palmside and Ferniehurst Road.
Like to know when the proposed southern outlet is to be announced.
Halswell Junction Road intersection is murder on an evening at 5 o'clock. We go miles out of the way to avoid it because you just can't make a right hand turn coming out of Halswell Junction Road to turn into Halswell Road weekdays.

Q73 General Comments; Riccarton-Wigram Community Board

- The disposal of the city rubbish they are going to take up there. The valley near Amberley. Don't think its right. Each District should deal with their own rubbish. It gets into waterways and will eventually get into the sea, when it could be burnt. If its done correctly they end up with very little smoke getting into the air.
Dust Problem. We had a dust problem just blowing across. Its just everywhere, coming from Adensfield being the predominantly easterly wind we get it here.
- The bus service that they are trying to introduce with the new card and the new costs. I think the one major change is the 4 hours there and back they are lowering to 2 hours which makes it difficult for anyone to pop into town to do something and get back within that time.
- To cut down on the youth crime in the central City. Mainly graffiti and hassling visitors, mainly the Square and Cashel Mall.
- Pollution, I think they really want to clamp down on emission from cars especially all the imported junk, especially diesel because they don't control the sulphur and benzene levels, apparently we don't check them in New Zealand and we are the drop off point for all their junk.
Huge price that they charge you to take a trailer load of rubbish to the dump, I think my husband said it was about \$70. The people are starting to dump their rubbish on Wigram Road, Parkhouse Road, Hayton Road. This is Parkhouse Road dumping site.
Black rubbish bags you can spit through them and they'll split, they are smaller and too thin. They're trying to make us dump less rubbish, because they're made them smaller you can only get less in.
I get the impression that they are trying to get us to pay for the water. We shouldn't really have to pay for water its aqua comes out of ground.
- They should stop wasting money on the Square. All these tiles and they rip them up doesn't even look nice. Should have some trees or something in there.
Parking. I think they should have free parking weekends with parking meters, in the inner City. If they want people to shop in there.
- Because of traffic parked in my street I can't see when I back my car out onto the road. High 4 wheel drive vehicles make it worse. For years I've been asking passers-by to tell me that it's safe to back out.
There is a huge amount of rubbish deposited in the street by students of the College of Education. Fast food packaging and bottles mainly.
On the Upper Avon behind our house is an island "Walnut Island", Where the Council has done some work. There is potential to do more work there. It's a lovely area where people can see the beginning of the Avon River.
Trout in the Avon, 20 years ago there were beautiful big trout in the Avon behind our house, Now with all the pollution in the river they can't survive. The pollution from houses, car washing and storm-water with chemicals in it. Pouring all this waste water directly into the river is very wrong. I've seen new trout in the Avon, but they never survive.
I'm very nervous about strangers coming to my house, I'm 83. So many of my friends have had problems, breaking in dishonesty by visitors, I keep the doors locked if I can.
- Street lighting. Ensign and Wales Street the street lighting is really poor. Too dark for feeling safe when you are walking.
My understanding is that each house has been given 52 bags each year. I think it should be done on house size on the rates people pay because a bigger house is creating more rubbish.

Q73 General Comments; Riccarton-Wigram Community Board

- Recycling if it could be maximised. Recycle everything we can so that we don't have to dump it. We won't have the landfill problems then.
The green belt seems to be diminishing all over. Halswell, Papanui.
Council seems hell bent on home fires when there are places in Hornby that belch out smoke something awful.
- Want to ensure the continuation of rubbish bags free to householders to ensure that the recycling bins all contents to be taken and not left behind.
An old car was left outside my property it had to stay out there for 3 weeks. I felt the council should be able to remove it to a compound.
We get a smell from the road, not all the time but when it does its very bad.
The boy racers, they are using Halswell Junction Road as a speedway and get on two wheels sort of thing, I've even had them driving over my front lawn.
Parks-ball games. Signage to be made more clearer as some residence take it in their own mind in refusing you to play with a ball in the park for fear of their windows breaking.
Halswell Junction Road. Kids can't bike certain parts of the road so they have to go on the footpath.
Footpaths. The trees uproot the footpaths. They spend all the money on one part of the year when they could be spreading throughout the year.
- More bus stops closer for elderly people. Disgusted in the pay rise that Gary Moore received recently.
Keeping grass verges tidy and easy to look after.
- Overall very satisfied with everything and keep up the good work.
- Developing more small industries in the areas where people live.
- No market stalls in the Square.
People overfilling recycling crates.
- Shouldn't be making such a big contribution to ECan.
- I dislike what they have done to the Square. It has lost any feeling of comfort. A concrete jungle. Can't relax there.
More effort to look at feasibility of solar power for domestic and commercial heating etc.
- Really satisfied with Christchurch as a place to live. Been here since immigration in 1955.
- New initiatives get strangled to death by undercurrent of opposition to change.
- City Council should seriously consider provision of wheelie bins in the city.
- Elected members should keep promises made in election campaigns.
Green crates. People need to know what to put in them. Collectors should not leave behind items not suitable for recycling, causes considerable nuisance.
- Upgrade Scenic Road from Summit to Sumner.
Warmer temperatures at swimming pools for elderly people.

Q73 General Comments; Riccarton-Wigram Community Board

- Need to publicise events in the City Centre more and hold more activities like the snow/ski board jump for younger people.
There is no way of telling which day rubbish collection is when you first move into your flat.
- Riccarton Rd cyclist lanes would be bloody well dangerous. There is so little room on it already I can imagine how they'd fit them. I guess they'd get rid of parking down one side. Cycle lanes would only increase the traffic congestion.
I'm a truck driver so I know the roads but I think the main traffic problems in Christchurch is that everyone drives too fast. I know I'm guilty of it. Especially on Brougham St you get caught up in the traffic.
While the rubbish collection service over-all is great sometimes the individuals are a bit arrogant. The other day a flat down the road left out a crate and they weren't picked up which was just arrogance and meant the rubbish stayed there for 3-4 days.
If the Council starts to make people pay for the black bag rubbish service then they're only going to make more rubbish on the streets and on the Waimakariri. People will just dump supermarket bags on the streets.
The biggest thing I believe the Council needs to step up on is the dog problem around here. Our neighbour had a bloody vicious long haired Alsatian that would petrify and of our visitors and was an angry growling dog. He never went anywhere and had another elderly neighbour scared out of her wits. So we rang the Council and they said to monitor this and that but took no actions just because when they came around it was pacified. One day the dog escaped and there was no way anyone wanted to catch the thing. The whole procedure was pathetic. The structure definitely needs to be tightened.
- The Borough Council was a lot better and more prompt than the City Council. When we had a flickering light at our street the Borough Council would have it fixed within a few hours but the Council in comparison would take a couple of days.
Our local Onyx rubbish driver is a great guy and stood up for us as an advocate when we had some rubbish problems as opposed to the big boss who was absolute awful to work with.
- With regards to question 20 I found it difficult to answer because I find my social group is a mix of those in my area with similar interests to me.
I think one of the difficulties with the green bins is that it has no lid so the rubbish blows on the road. so any rubbish on the road may not be from littering but the inconvenience of the green bins.
- Immigrated. We don't have enough money as one must work when we immigrate. If I work Inland Revenue get money. But if both work, difficult to get money and spend money on children, all gone if Government provide children help and money spent on work then Inland Revenue get money off both. But it should be child cared for. If both work, more tax.
NZ a conservative budget and so don't spend a lot on City Centre but perhaps spend on rural areas so really depends on budget.
People with long living feel a bond with City but Refugees and Immigrants don't because don't fit in, feel discriminated, can't get jobs.
In my country I was a successful Politician but in NZ I am slightly unhealthy and can't get physical job, The only thing I can be employed for. Local government should give more jobs for local people.
Often rubbish crate collection late.

Q73 General Comments; Riccarton-Wigram Community Board

- My neighbour burns his rubbish, he's a Burke and he gets away with it, which really annoys me. The neighbour puts out washing only to get smoke on it, from my angry neighbours fires. He also complains about parties whereas I don't mind if they're on a Saturday night. Regarding development in the area I think that the area is becoming overdeveloped and whereas back areas used to be private they no longer are if they even exist. Also often construction companies park on the footpath and so pedestrians have to walk on the road. I would rather development on the Port Hills than around Taitap.
The Christchurch city centre to me has gone backwards compared to other City's and their hubbub, except perhaps for the bus centre which is a good service.
At times the water is muddyish and not very clear but I'm impressed by water pressure.
I enjoy the Christchurch City facilities in Riccarton, excellent facility with Kiwibank and Post Office in one.
In my mind the greatest downfall of Christchurch is the downfall of the railway system. The need to shift people in mass was a great facility, working and old.
- Consider Sockburn pool as an indoor/outdoor pool. Consideration for a park in this area.
Change motorway Parkhouse/Lunns Rd to traffic signals.
The right turning lane at Blenheim South motorway should be longer.
The whole roading system around Parkhouse Rd needs looking at.
- It would be nice to maintain the oxidation ponds at Bromley as a bird sanctuary.
A second disposal outlet into the sea via a clear water type system could be developed.
Side swiping in roundabouts is not covered by the current road code. Extra traffic directions designed by traffic engineers should be placed at all points of entry at roundabouts.
We need world standards for preserving perishable endemic artifacts in Canterbury Museum.
- I think there are too many Councillors in comparison to other Cities.
- They need to have two hours free parking instead of just one hour.
They need parking areas at Hagley High School and the Polytech to be free.
Entrance to the Pools needs to be free. People can enjoy them more if they were cheaper.
The price keeps on going up.
They need traffic lights at the Riccarton Road intersection with Deans Ave, not a roundabout as at present.
- We pay enough rates to have free rubbish bags given to us.
I don't agree with rubbish bags and bins from some public areas being taken away.
Please attend to Avonhead Road and footpaths as promised - underground wiring as well.
- I want the Council to provide more staff in the Immigration office. My friends start to queue at nine o'clock at night for the next day.
- Recycling of green waste - providing bins for doing this.
Having rubbish bins in parks.
Need to keep libraries going - keep funding up.
More attention to keeping the main streets tidy and free of litter.
- I am very happy - especially with the quality of the parks and streets.
- No, we've done very well.

Q73 General Comments; Riccarton-Wigram Community Board

- Traffic, there's an accident waiting to happen at the Sockburn roundabout, trying to get onto that roundabout from Racecourse Road is very difficult. Almost impossible after 3.30 pm each day. Traffic flows are getting worse too.
- We hosted visitors for the International Women's Rugby tournament, that was a marvellous fortnight. We'd do it again. Wonderful friendly atmosphere. Lincoln University made that possible.
Woodburners, leave them alone.
Diesel trucks are the problem, I don't know how anyone lives on Blenheim Road. The air along there is foul with fumes.
Electricity and gas are guaranteed to increase in price, Converting to all electric is a mistake. I'd like to see the railway used a lot more.
- Rubbish Collections:
Apparently the packaging boxes for biscuits and many other food products are not acceptable as "cardboard" - that sort of packaging is quite considerable - it shouldn't go into the ordinary rubbish.
Community:
Young people are so busy working today that there is little opportunity to develop as neighbours.
Footpaths:
Corner of Kirk Road and Kopara Street - there is a shop and there was a post office box on a concrete pad. The box has been removed, but the bolts still sticking up and are dangerous. There is also a hole in the footpath against the street lamp post outside 6/25 Kirk Road - not dangerous but just annoying.
- Corfe Park. There was planting in Corfe Park 5-6 years ago. Apart from mowing there seems to be little maintenance. Neighbours have resorted to cutting back the shrubs and to clearing out the weeds.
- The Port Hills. I go running or walking on the Port Hills 5 days a week. The number of buses using the road is a problem. Also vehicles blowing black smoke, including a Christchurch City Council van.
I'm pleased to see maintenance on the trucks. There are often gangs of people working on it.
I don't want to see too much development.
- I feel the Christchurch City Council does a good job - it is a City that is steadily improving. Extending and re-extending the suburban Malls is killing the central City. Some things have their own logic and direction - people lack time today - they want local shopping.
- Boy Racers - I'm aware that there has been a tightening up on boy-racers. That seems to be effective.
Dog Control. I've noticed dogs on leads wearing muzzles. So that's good too.
A lot of young people who are on the dole don't really understand what their options are. They have to ask to get the information. But they can't ask because they don't know what to ask for. So there's a communication breakdown.
Hagley Park School is providing a great service in the community. Too many people leave school too early. Hagley gives them a second chance. It has a more adult feel.

Q73 General Comments; Riccarton-Wigram Community Board

- Leaving rubbish from recycling crate during collection.
 Cycleways in parks in need of repair (by Victoria Lake).
 Lighting poor by cycleway in Hagley Park.
 Summertime festival - could attract better bands and entertainment.
 Actively enforce by laws to reduce illegal parking on footpaths eg. car yards and radio stations doing promotions.
 Enforce contractors to return wheelie bins to a safe position with regard to pedestrians.
 Retain allocated number of free black rubbish bags per household.
- Child Safety. Fifteen years ago kids walked to school or rode bicycles. They felt safe. Everyone thought they were safe and in fact it was safe. So what's happened?. Now all the children are taken to school in cars, and picked up. It's not good for the children and it consumes resources and causes traffic problems. Some schools have started walking buses, that's a good idea.
 Parks, Rubbish bins have been removed from the parks. Spencer road, and other places, I think that's a mistake.
 Rubbish, green waste, special collection of green waste is desirable, but I'm concerned about the costs.
 Shopping Bags, Plastic, homes collect many of these every week, There should be a way to recycle them.
 Clean Air, I think more effort should be put into keeping our air clean, chimney stacks are one source, The Feltex factory locally, The teachers college and the University. Wood burners in homes. But also vehicle emissions. There should be tests.
- I think they are doing a satisfactory job.
- Our ward encourages people to maintain and develop their gardens, Horticultural awards, Best gardens, Best street, that will help us to remain the garden City.
 I totally agree with Erin Baker, There are too many occasions for sausage rolls, too many Councillors, too many committees.
 Encroachment on the Travis Wetlands, I remember David Bellamy wanted the whole area conserved. But the developers have slowly pinched away at the edges and the Travis Wetland we now are getting is a much smaller area.
 The New Brighton Library was a master-stroke. It's an excellent facility.
- In-fill housing. We have a dilemma. Do we extend our City onto rural land. Or do we do more infill housing. Should we build higher rather than cover more land. Many years ago we talked about a natural green ribbon through the City that would allow unlimited access to the City.
 I appreciate the labelling of plants in gardens. I'd like to see more of that in Latimer Square and along the Avon for instance.
 The estuary, better facilities for people to watch birds. With information about what birds might be visible.
 Information for the public about native plants and native planting for their gardens. Can the Christchurch City Council influence planting in all new subdivisions. Native plants as hedges or as street planting.
 I'm disappointed with the housing on the Port Hills. Too many bizarre houses built to stand out. When they should be designed and built to blend into the environment. Too late to change much of that now.
- I think the signage for Upper and Lower Sumnervale Drives is not adequate. As a resident of Upper Sumnervale Drive I find it frustrating trying to explain to people how to get to my house. The numbering on the signage is incorrect. i.e. The current sign states my house should be found off Lower Sumnervale Drive.

Q73 General Comments; Shirley-Papanui Community Board

- Traffic flow - Sumner Ferrymead at peak time. Suggest having the road as a 3 lane thoroughfare with the middle lane being into town between midnight and midday and the middle lane being out to Sumner between midday and midnight.
More education on the use of cycle lanes what rights do the lanes confer.
I personally feel that the cycle lanes force opposing motor vehicles too close at the centre of the road.
There needs to be more enforcement of dog restricted areas on Sumner beaches. There is still too much dog poo on Heberden Ave.
Don't ever think about a road bridge from Southshore to Shag Rock.
- I'm first concerned over the amount of inappropriate building taking place on the hills surrounding the City and Suburbs.
- Promote the different communities in a positive way. Encourage interaction and understanding.
Encourage more residential development in the City Centre. Promote the City Centre as the place to work, shop, live etc.
Keep the beaches and waterways of the City clean.
- I would like to see a system of some sort put in place to lessen the smell around Humphrys Drive.
- A need for another High School in the Ferrymead to Sumner region.
A warning for cars and cyclists too dramatically slow speed down, coming down Evans Pass Rd onto Wakefield Ave in Sumner.
Definitely more activities and skateboard parks needed for children.
A ferry service that could run between Sumner to New Brighton even just in weekends and a walkway and cycling bridge between Shag Rock and South Shore.
- To clean up the estuary and not to look at it as a cost but for the future.
A long term look at our sewage treatment.
- More work needs to be done or at least given a time line for for improving Richmond Hill Road.
The traffic flows out of Sumner in the morning have got considerably worse over the last year.
Can there be more control over living conditions on the hills with neighbours letting trees get so big they block the view of houses behind them. Why are there no by laws to prevent this happening?
This is not to say we don't appreciate the many good things about living in Christchurch in general and Sumner in particular. Mostly it is totally wonderful.

Q73 General Comments; Shirley-Papanui Community Board

- Christchurch City sewage disposal into the estuary needs urgent attention to only discharge clean water and keep its disposal where it can be constantly monitored not a deep sea line. Christchurch City Council needs to get rid of “Always Fresh” and revert back to Garden City which businesses were happy to use and promoted Christchurch at the same time. Christchurch City Council needs to promote Christchurch to tourists and New Zealanders as a destination, busy activity City and conference and sporting centre of New Zealand. Promote Christchurch to new business from overseas if increase population and reputation. Looking forward to new “Community Creche” in Barnett park Redcliffs with great anticipation.

We need wheelie bins and get rid of the bags.

If Council provided community group of buildings for Sumner we would be able to have a local Play Centre house and other volunteer run organisations such as toy library etc.

Some of our parks need play area equipment that isn't standard example on Clifton Hill adventure play area the adventure play ground was dismantled for not being safe enough for young children and replaced by one modern climbing frame which is not fun by meets “Health and Safety” standards.

Excellent Clifton Hill residents children have a local school bus for going to school provided - never pull the funding for this wonderful asset for our area.
- Green recycling rubbish bags for garden rubbish, maybe on a monthly basis.
- My main immediate concern is trying to integrate into the traffic on the main road from the foot of St Andrews Hill, Bridle Path Rd, either end of causeway and streets on either side of the main road, as far as Sumner.

Because there are no traffic lights or roundabouts, from the tunnel Rd to Sumner. It is virtually impossible for turning traffic to join the main traffic. Drivers are dependent on the courtesy of the rare driver to wave you in, usually a senior person. They younger drivers, the majority, put their foot hard down on the accelerator.

Please, a promised traffic light or more than one would help an increasing problem, worse of course in the summer.

The lettuce in the estuary is an ongoing problem.
- I would like to see the estuary problem sorted, cleaned up and try to stop smell and not used for sewage.
- Crucial for Council's Proactive Graffiti strategy to continue (Legal Art). No point painting out if you don't work with the taggers on behaviour change.

Excellent service provided by those involved in dealing with hazardous substances, investigating contaminated sites etc. A thankless task but well done E.S.U.

Ferrymead Bridge needs sorting once and for all - especially the danger cyclists are in.

Keep the roles that can put pressure on dysfunctional Government services such as the Department C.Y.F. (Council's Advocacy Office).

Keep the Mayor's Welfare Fund - awesome job from folk in there.

Politicians need to respect their own staff more. I have witnessed disgusting episodes at Christchurch City council meetings where Councillors have disregarded and sometimes humiliated very knowledgeable staff.
- I think that you have let the City spread too much - keep the green belt. You are giving in to developers and letting it go out too far and eventually it will be just one big sprawl.

I think the sand dunes should go at Brighton - not completely so it could be developed into a real tourist area like Sumner. You need a couple of metres, do it like around the new Library - keep it going all the way.

Q73 General Comments; Shirley-Papanui Community Board

- Streets and roading in city have suffered from hundred year old open gutters and infrastructure which may be able to be improved although there is a cost. Council is doing something towards it - I appreciate that. Some of the older parts of the City “quaint” eg Sydenham. Waltham could be quite cheaply enhanced by roading improvements which encourage traffic flow without humps, bumps and unnecessary islands eg adding curbs or the effect of a curb with parking precincts, small layoffs and other enhancements such as grassed berms and trees. Another item which would improve some of these older areas would be street lanterns in an old style so certain areas preserve an old fashioned image - have old houses without pulling them down.
- Improve traffic flow down Ferry Rd most of it in peak traffic. Flow must be improved.
- Traffic and graffiti already covered, please take note. Council are doing something but can the Police act. New Brighton Police Station closed at weekend so nothing happens when complaints made.
- Encourage more to do in the City especially at weekends. eg: fruit markets, different markets, fish markets, special cheeses.
- Mr Wale is of Muslim origin and has lived in Christchurch a few years. I am looking for a 2 bedroom house in Upper Riccarton because I want to live near my girl I want to marry. I want to live near her with her family.
- Rubbish bags.
I want the rubbish bags to continue on the way they are. I don't want to pay. If they make people pay there will be more rubbish on the streets.
- Avon River Richmond. No one cleans the river out. The Avonside Girls High School throws their rubbish in there all the time. The river needs more street lighting. It's dangerous and there is crime there.
Close off the bus exchange at certain times in the weekends. There is usually a lot of fights. More policing needs to be present.
You can't find car parks anywhere in the City.
- If the price of the bus service goes up, that means that people on lower incomes can not afford it and they can't afford a car.
The Red Bus Company has eliminated all competition so they can afford to put prices up. What I think is they should create more competition by contracting out to other companies and then bringing prices down.
- Christchurch now does not have a smog problem. 50 years ago we did have because every house burned open fires but time has changed all this. Those that still exist do not cause a smog problem. I cannot remember over the last 30 years having to pull over to the side of the road because of smog and I am sick of hearing that Christchurch has a smog problem. Ridiculous. Ask any 70 year old person.

Q73 General Comments; Shirley-Papanui Community Board

- I think that sometimes the service the Council services give you make you feel like the nuisance eg, when ringing up to find out how to complain and what to do. But some services are very helpful eg Botanical gardens.
Council needs to give a more personalised way of including people in the decision making process.
It's a real pain when there is no warning about when the Council turns up at 7.00 am on Saturday morning to weed-eat a water raise.
- Q1b Too many people vastly over paid. some of the festival events getting a bit tacky - valentines.
Q12 I'd like to see more planting before more housing.
Q23 If they want to give themselves a wage increase they should send round a voting forms to the ratepayers.
- I don't think there's anything else they could cut back. I think it was a good idea Garry Moore being down in the Square. It's not only for us but for the young ones coming on there's a lot of young people not working. What's going to happen to them?
- Q48 The service is fine but I think we should go in for the wheelie bins. 2 wheelie bins one for recycling, one for rubbish. Why should you have to pay for rubbish collection.
- I think the bus exchange is good.
I would more areas like The Strip, for instance in Victoria Street. Planting more trees. Force the traffic onto the one-way streets. But at the moment there are many bottlenecks that impede the flow of traffic. Papanui Road is a problem. You can't pass on Papanui Road. So all the traffic moves at the pace of the slowest car.
People need to be educated to use round-a-bouts. How to get on and to get off. People waiting for traffic on the right that has not even entered the roundabout create excessively slow traffic flow. Enforcement of traffic laws in the City. Particularly the use of the lanes and giving way and the rules regarding right turns.
Dropping of litter, why can't we have instant fine with some enforcement.
- The biggest issue in this area is the school one and the view is shown by all trends in this area. Linwood College is a local school and they don't see it as a valid option as it is outside community area. I wonder whether the reason for not having a school is to boost private school rolls and people are forced to send their children to private schools. Can Council help people live here because they like the life style offered and this is spoiled for wind surfing and kite surfing with sewage outfall in Estuary and water goes past Sumner beaches and no matter how satisfied I am with quality of water coming out doesn't enthuse me to be splashing around in City's toilet bowl. As I am an engineer it surprises me that sewage cost is so high when Council has settling ponds area to treat sewerage - maybe using wrong engineers to be dealing with sewage problems.
I would like to see a footbridge from Sumner to South Brighton.
Christchurch Gondola and its attendant facilities could be an asset and should be better supported. Something needs to be done to improve its image (don't use the same people who did the Square design).

Q73 General Comments; Shirley-Papanui Community Board

- The bus exchange. I think its very good. The speaker system is excellent. I like electronic display telling when the buses are coming. I've seen patrol staff in the early morning and late at night and I've felt safe in the bus exchange.
Buses. Orbiter/Red bus connection - I see people in this area using the orbiter to go shopping. To the Palms or Eastgate. They come home loaded with groceries but when they get off the Orbiter they may still have some distance to travel. Linkage with the red bus service is poor. Can drivers communicate between services so that better linkages can be made.
Dogs - I agree that dogs should be walked on a leash and some types of dog should be muzzled.
- The Council meter readers should check on parking meters instead of giving tickets for lapsed registration (which can be an oversight) by ten days. That period of time is covered when you pay anyway.
- When registering dogs, owners must produce a certificate to prove that they have been trained and so has the dog or there is a healthy fine. Make it compulsory to have the dog trained.
- The stretch of Ferry Road between Dyers Rd and Ferrymead commercial area is the only stretch of Ferry Rd that still has overhead power lines. Is this going to be addressed, if so when?
- Well, I think its most probably ECan who is talking about taking out wood fires but then it would be the Council who would ultimately be responsible for it.
The Electricity is so expensive.
- In general do a good job. If I was living in a better area, actions to road improvements would have been quicker.
Corner of Radley Street and Cumnor Terrace is very sweeping and cars come round to quick.
Cars have crashed into fences. Corner needs slowing down.
No-one ever got back to me.
- Registration is too expensive.
- Leave the sand dunes alone.
- Noise control. Fines for noisy cars and boy racers stopped.
- Bus system - make the buses run more prompt and on time.
- I haven't got anything else to say about that, I thought that was pretty good.

Q73 General Comments; Shirley-Papanui Community Board

- I think its not that good that they're put a lot of things out to tender. Such as cleaning streets. Footpaths, did a better job when they did it themselves.
Too much emphasis on using worldwide web. Not enough practical input from Council.
Too much paperwork, they don't do what they used to do. They're not so interested in their own backyard.
Don't get value for money like you used to. They want more rates, but want to be involved in less services.
- New Brighton Pier, I think they could have done something better than what they've done to it.
I think it's stupid having a library at the end, because the library's not really a tourist attraction.
- Sheer dumping of rubbish is too expensive at refuse centres. So one way of cleaning up the City would be reduce the rates at the refuse centres.
To reintroduce rubbish tins outside, in parks and outside busy food centres.
I would like to see a reduction in price for permits for alterations to houses.
I agree with them trying to clean up the air but I feel as if they are putting too much money towards new appliances for people.
- I would like more money and people, facilities, education to go into looking after stray animals.
Tougher laws for people mistreating animals.
- Charging rating value in my area (value lowered). Why was the value of my property lowered?. How did they come to this?.
What's happened to the Christchurch Symphony Orchestra?. No questions in the survey about the Orchestra.
- Speed bumps. If you hit them at speed limit you damage suspension eg Keighleys Rd by Indoor Bowls, put a little more slope on it so it doesn't damage exhaust etc. Some aren't bad, that one is.
Stolen cars, should check this area, cars often left, should check numbers.
Local wreckers yard, wrecks delivered and left outside during weekend and after work hours. Sometimes 5-6 cars, broken glass etc. Wreckers on Ruru Rd.
- Provide more and better facilities for young people. Maintain and improve skate parks and BMX tracks. Have Security Offices at these places to protect little kids with posh bikes etc.
- They need to improve McKinleys Rd by Bromley Primary School. It is very dangerous from 8.30 am - 3.00 pm as the road is not wide enough. Too many accidents. Need off street parking for parents who don't think when putting children in drivers side of the car. Ferry Rd Primary School needs 40 kph flashing signs because drivers use it as a main highway - very dangerous for children. Should have someone park and watch the drives. Christchurch drivers don't know stopping distances.
Judder Bars down Kuaha Crescent, Hay Street and Ruru Road - hoons in an area with a high number of children. Hoons use area for speeding an innocent child will be killed. More response required from Police.

Q73 General Comments; Shirley-Papanui Community Board

- Huge increase in mosquitoes because of increasing wetlands, never happened six years ago. Get bitter because setting ourselves up for mosquito borne bug from Australia. Nobody replied to letters asking for guarantee mosquitoes don't carry HIV virus. People planting rushes have no idea of problems being created eg rats, things being hidden and they choke up the waterways - rushes - pests. Same sort of problem with those as above for reeds. Density of plantings over top must cost a lot more than necessary. I actually think some road narrowing projects are too expensive and also dangerous for cyclists. Nothing wrong with a good healthy judder bar. Vast quantity of birds excreting and squatting on estuary. I believe are the main cause of high E Coli counts in readings in Estuary.
- Dog control - whacked price up and the only people they get the money from are the responsible dog owners when the irresponsible owners are using the services. USER PAYS. They should make the irresponsible, unregistered owners pay for the problems their dogs cause and pay more to get them back from the pound.
- Lower the height of shrubbery at intersections - the reasons should be obvious. Footpaths and paving in square need to be upgraded so not a danger to the elderly. One side parking only in Colombo Street. Big cleanup needed outside Ballantynes. More Policing of bus exchange - dangerous when crowds gathering there. More Policing of local streets for hoons and Police to come when called not half an hour later. More dog parks - I don't have a dog but believe dogs have a place in society and should be catered for. Council flats - old people need pets and they should be allowed to have a pet. School safety speed zone is pretty good.
- I don't have an understanding of the arm of the traffic controllers regarding no right turns off Colombo Street.
- Should continue to support local bands. More concerts, more frequent.
- Feel very strongly that rubbish bags should get delivered to the gate and be included in the rates.
- Some of the questions in survey are too leading. Don't believe or trust information provided on refuse collection or disposal and recycling programme. I feel that the information will be used to put rates up. Overall City environment planning, what does that mean? No value for money. Why isn't children's pool at the Gardens not fenced when the pool at Spencer Park is? Need better parking on Hagley park around the netball courts. More security around as well as inside bus exchange. Less bureaucracy over clean burning wood fires in new homes and the expense involved.
- Port Hills housing development. Some areas suitable for developing without huge impact on overall area. Take a long view plan on road developments.

Q73 General Comments; Shirley-Papanui Community Board

- I think the Christchurch City Council is doing a good job. I'm really proud of our City. We live looking out on the Avon. It's so interesting to look out on the passing traffic. Improved since the walking path was developed. So many people passing. The pathway is well used.

Riverside Development - Along Dallington Terrace the river bank was redeveloped along with some roadworks, It seems that the after care of the area was poor. The planting has never redeveloped satisfactorily.
- A couple of street lights are broken outside Hagley end of Kilmore St.
- I think the Square is an abomination. It seems to me there are buses all over the place that you used to find in the Square.

I'd like them to have conductors on the bus so that you don't have to stand there sorting out your dollars and the driver waiting.

Maintain rubbish collection from rates.

Don't allow early buildings to be torn down.
- I have a major problem with the pavement in the Square. It is too glarey.
- Q6a the pigeons used to feed on the Kowhai but now they've chopped them down we've got to save the trees whatever they are.

All the trees around Peterborough centre. I had to call a special meeting with the Council to save them. O'Rourke was the mainstay. I had to call Athol McCully in to save them. The curator in the Gardens had said they were unsafe. Unfortunately with a lot of developers its profit rather than people. People have to live somewhere and the city will die if people aren't living in it but Christchurch is wonderful in that its flat and we have the Avon.

Q8 flower gardens and patches they've created are marvellous.

Q12 Definitely no hotels but I supported the gondolier. A lot of Councils would go off the deep end and put up a lot of hotels.

I'm not allowed to make my garage larger I've got the right door. I know its not allowed to open up out on the street.

I don't like the teenagers slacking around the malls etc. I'm not sure that getting rubbish bins is a good idea because people are lazy and dirty and they won't go out of their way to take the rubbish home. Even a 44 gallon drum in the square.

I counted one guy per minute going in and out of the Peterborough Centre. One guy over there sits there warming up his car revving up his car. Between there and Oxford Terrace he gets 6-7000 revs. I know what that's all about - I was young once too. The noise is just unbelievable.

Q73 I think their attitude toward unregistered dogs and uncontrolled dogs should be toughened up. All dog owners should be registered. There should be areas set aside for dogs to be exercised freely. I'm not in favour of cluttering up the river Avon with all these high rise buildings. I would like to see the Christchurch City Council taking more effort in helping the Police cleaning up the streets at night time. i.e. - the hoons. The boy racers, skateboarders and roller skates. I want to make the point that to my mind cyclists and skateboarders are breaking the traffic laws. The elderly people don't go near the City centre at night because of the unruly behaviour of mostly young people. It is not the rates payers responsibility to build them a race track they should be raising their own funds like every other sporting organisation. I would like to make a suggestion that any diesel truck or bus should not be permitted to leave their machines running for long periods of time when they are parked. They are not only using fuel they are polluting the atmosphere.
- Carparks eg, Pak 'N Save Moorhouse, Hornby Mall, Eastgate, narrow, difficult to negotiate and unsafe for pedestrians. Can Council do something?

Q73 General Comments; Shirley-Papanui Community Board

- The Square is important as it affects peoples impression of the City strongly. It is their first impression.
- As a general point I would like to see them work more positively with ECan, they have a acrimonious relationship and I would like to see them integrate a lot of their environmentally economic policies which seem to be at times not going in the same direction. i.e. at odds with each other.
- I strongly disagree with the move to change the City's swimming pools to make them all the same and to represent a theme from Hollywood. The pools have lost the character and they serve the needs of a small group of the population. i.e.. the young only and the old. Our teenagers, the group who need it the most, are not interested in the childish style of these pools.
- Carpets and drapes should be supplied with the Council accommodation, and offset the cost with \$5 or \$10 increase in weekly rent.
Keep the rubbish bag supplies up, don't charge for the rubbish bags. They are quite expensive to buy if you have to.
- They say we have to pay for the rubbish bags, but they are getting enough from ratepayers as it is. There is no reason to increase the cost of the bags either.
- Have rung a couple of times re an overgrown tree - two years ago - and still nothing has been done. In front of 40 Morris Street, Avonside, Christchurch - when the plums fall it is a hell of a mess with birds pulling the plums off on to the ground. Only happens during 4-5 weeks during the year but it is a pretty horrible 4-5 weeks.
Other than that, pretty happy with the Council.
Wished to add that the Avon River along Avonside Drive needs cleaning up and that the walkway along there had greatly improved. Thanks.
- I think that there should be more native shrubs around Christchurch as opposed to native trees. I don't like the trees, they block out the light.
There was a social worker appointed for all the houses here in Bowie Place and I have never seen her. I go out you see, during the day but I would make a point of staying in if she was calling. They should contact us before they visit.
I think the Police do wonderful work. There was a man in one of the other flats who went around asking people for money, because he had gambling and alcohol problems. I mean, if he has got problems it shouldn't be up to me to sort him out. The police came and sorted him out because he stole my key and \$10 from the woman next door.
- I think with their sewage disposal system, they should think long term. Even if it costs a lot now, it needs to be done properly.
- Larger families receive more rubbish bags. 52 not enough for my family.
Old lady on her on won't want that many.
Base it on how many bedroom house it is.
- Traffic - Contractors dug up our path for pipes and they have never finished the job. It is dangerous for pedestrians.
Rudds Road - Councils regulations regarding swimming pool is wrong. There are no railings around the pools in park or any rivers in Christchurch.

Q73 General Comments; Shirley-Papanui Community Board

- There could be more rubbish bins along the River.
I feel really safe in town. The young guys in their cars pretty innocent. They are annoying but they are not dangerous.
I avoid town on Saturday night. Too much drinking. Too many drunk people about. I like the City.
- Pensioner flats should just be for pensioners.
Stray dogs that run rampant and poop on the lawn, get into the rubbish bags, and running around uncontrolled.
Would like to have a cheap Council gardening shop so we can keep our gardens nice instead of them growling that my garden is messy.
Use pensioner cards to prove.
The shed is getting too expensive as so is the second hand shop.
- I want them to come and fix the windows, you get the condensation on the windows, and I have to put towels up to stop the water coming in - sometimes the beds are soaking.
The Council should come out and clear all the leaves out of the gutters before winter gets in, otherwise they will be flooding over.
- In this area - too many people still staying here that shouldn't be here. Supposed to be kicked out but they are staying at other peoples houses - not supposed to causing trouble, chopping peoples flowers off, can't trust them much.
- Don't spend anymore on the Square, Cathedral, plant a tree.
Leave Victoria square alone. Doesn't need any building to block off the view. Just look after the trees and lawns.
- Cycle lanes.
- Rubbish bags too expensive. Need to be cheaper.
People will end up dumping rubbish.
More entertainment at weekends especially for teenagers.
- It would be good to see Christchurch go more to a user pays environment eg, rubbish, water etc.
Staff to be a bit more friendlier. A smile goes a long way. Front line. Linwood Service Centre, If I didn't have to go there I wouldn't be going that I have to I do.
Some staff when I have rung up have swung me around in complete circles with no conclusion, Linwood Service Centre, The rates department. It's like walking into a prison cell sometimes.
I would like to see more user pays eg, rubbish. We should pay for what we use. Some people just waste too much. A lot of people don't recycle when they should do. It makes more landfill needed and more plastic bags obviously.
I would like to see a 10% discount for paying your rates in full instead of the quarterly ones.
Bridle path. I believe there should be a public facility. I work at the Gondola. It cost us a lot of money because the public use our toilets and toilet paper and soaps. But not always the Gondola.
I would like to see a bit more communication amongst the small people like us. We don't sort of see much. I would like the Council to say what they report about at the meetings what might affect us (Heathcote Residents), apart from the big issues you hear about. They don't tell you anything.
The Community Watch is very very good. Even though it is run by volunteers.

Q73 General Comments; Shirley-Papanui Community Board

- The Floral Festival. I feel they have sold the City short on their Floral Festival since 2001. I had friends come from England who were flower people. The River side with all the plastic things was terrible. The Cathedral was ok though. There didn't seem to be the input from the Garden Clubs. 5 years ago all the Garden Clubs were represented.
In Heathcote in the new housing areas. They should have associated playing space for children. The sections are too small. No wonder children don't go out to play these days.
- The Square, the Cathedral looks small, it's been built out. There is a lack of green. The food caravans are not an attraction, but we do need restaurants and cafe's and outdoor eating in the square.
The Historic Tram, It's far too expensive for people to use. We need some other form of ticketing that encourages short trips.
Clothing bins, People are using them as general rubbish dumps.
Trees, We are concerned about the trees growing through the overhead power wires.
Avonside Drive. We love the trees but they need upkeep.
The Metro Station, Colombo Street has become a nightmare. It's banked up with buses. The fumes are awful. Too many people standing on the footpath, waiting. You can't more through them. It's a shame. The Metro hasn't become the solution to our bus problem at all. It's too narrow and congested.
- Synagogue erected fence at front, concerned that this was done as they felt threatened.
Encourage more community participation in special events at cultural groups.
More initiatives to keep the streets clean/litter free.
- A chicken cooking festival sponsored by Council. Where all the different nationalities can demonstrate how they cook a chicken. Cook a chicken day.
- Weeding of waterways/rivers. More often when needed.
- To reduce rubbish Christchurch City Council should introduce charge for black bags.
- Bowenvale end of Victoria Park could be developed by planting of natives in area where pines have blown over.
Traffic access to Gondola - should consider this idea. Call it "sign of Kea".
Centaurus road - new footpath should be made available for cyclists especially school students.
- Sport and recreation opportunities for youth could be improved.
- I think on the whole the Christchurch City Council is doing a good job.
I'm very pleased that this Council is keeping it's community housing and is building more.
That's a good thing.
Integration of Diverse Cultural Groups. The City needs to integrate the new people in the community. They might look to the Christchurch City Council for help to do that, but in fact Churches and Clubs and community groups - volunteers - are probably in the best position to help. Within our tramping club we've helped an Afghan resident by engaging him in conversation, helping him get a driving licence, helping him to belong. We tell him as a joke that he's a "terrorist".

Q73 General Comments; Spreydon-Heathcote Community Board

- Investing in Commercial Projects, they should keep out. It it was a good investment private operators would be in it.
Sponsorship of new vege market. Tuam St Car Park. Conflict with private businesses, again keep out of it.
Ratepayers money shouldn't be put into it.
Unnecessary road works, making corners smaller eg, narrow Ashgrove Tce.
Making roads dangerous by unnecessary road marking and road workings.
Christchurch is so flat, should develop city for cyclists. Tend to put cycle lanes in eg, Tennyson St. and then they just end. Needs lots more cycle lanes.
Too many Councillors and in fighting, Too many Council staff.
Waste disposal, should consider incineration. Should not just look at land fill, look to overseas.
Keep rubbish bins in parks and keep rubbish bags.
Better checks on contractors eg, rubbish. Often leave things behind. Also on people who do road footpaths etc. Need checking constantly.
- When they do something they should maintain it eg. Lyttelton Street when they have done the road it is really good but they haven't cleared away all the loose leaves which is building up in the gutters.
The grass verge edges should be kept better. The rate payer mows them but the Council should maintain and trim edges and weeds.
The park area on Lincoln Road is great but spoilt by no maintenance eg. grass is dry - weeds are doming up through plants - it was lovely at first.
- There is a rental property and it always seems to attract hoons who go up and down the street at all times of the day and night - is there anything the Council can do about this?
- I would like them to improve colour coding of recycling rubbish bins.
In parks I would like to see more picnic tables and BBQs to enable families to enjoy parks more.
- Council really needs to get serious about clean air in the winter i.e.. banning open fires and discouraging the use of dirty old woodburners.
- Rosewarne Street residents would like to have humps put in street due to increased speed and traffic flow - and many young children about.
I would like to see (and my neighbours) the overhead wiring put underground.
In the 13 years I have been here, I have never seen any upgrade maintenance done to our gutters/footpaths. The road is too sloped - we would like to see the road levelled and the gutters done.
- They need to instruct their meter maid wardens to be more tolerant/not so rude and friendlier.
They need to provide more rubbish bags.
- I think that the Christchurch City Council do a magnificent job for which they do not get enough credit for. Thanks guys, keep up the good work.
- Rubbish bags should be delivered 50 bags per year is not enough for a large family of 8.
- Covered most items in questionnaire.
I have only been in the city for one year and three months.

Q73 General Comments; Spreydon-Heathcote Community Board

- Rates - can understand increase in rates for future projects but not for over budget if council has not budgeted and planned correctly for unforeseen problems.
Should be penalties if contractor is overtime or over cost due to contractors negligence.
Council should be given more authority in investigating nuisances eg. frequent offenders of noise control.
- Don't hear much about what goes on, would like to hear more about how you come to make decisions.
You do a pretty good job overall. The City is very tidy and there is no trouble round here.
- Going on quite satisfactorily.
- Am interested in what is going to happen with the dog situation.
- Keep providing black bags, if you don't, rubbish will get dumped.
- Promoting zero waste is not achievable so must not spend money trying to make this achievable.
Long term forward planning for roads and traffic flow for economic benefit.
- Residents should not be able to keep bee hives in residential areas. Householders in Bickerton Street have problems with vehicles windows and washing having pollen and bee poo deposits.
- Fires - not so many houses here who use open fires. Sea mist comes in even on non fire days.
Wrights Rd is very busy and should have been made wider at the start. Land should have been purchased from racecourse.
At the Hillmorton Hospital meeting in August 2001 residents asked how safe are the streets around the hospital. Dr Alfred Delarios (No 1 at Hillmorton) regularly responded with - "I can't answer your questions because of the Privacy Act". It was almost a waste of time calling the meeting.
Trees in the middle of Lincoln Rd between Lyttelton Street and Whitelight Ave are too high - should be kept lower for safety and visibility when driving.
- Groynes entrance drive in is very overgrown - but beautiful once inside.
Need public toilets in Halswell shopping centre.
Would like more input into environmental issues.
- Roundabouts - keep planting low and less dense so I can see oncoming traffic.
- Overhead cable and power pole cable. Additional ones added to existing ones by Telstra - so many of us can't believe the disgusting appearance this has resulted in. Even extension pieces added to existing telegraph poles where obviously the cables had to have a separation space when installed. It was bad enough previously.
- Bigger recycling bins please.
More planting.
Get rid of overhead power lines.

Q73 General Comments; Spreydon-Heathcote Community Board

- Will be doing a great disservice to the community if they remove home rubbish collection and public rubbish bins.
Not much thought put into the planting around the place. Employ a better landscaper. Berms on the roadsides. eg.. on Rose Street there should be curbing around them. Listen to the public regarding Square redevelopment. They wouldn't have had all the problems.
Shouldn't have to pay \$1.50 for reserving books. Restricting a lot of people on limited income.
Do something about the hoons down Barrington Street.
- Overall I'm very satisfied with what they are achieving - great community spirit.
- I don't want to loose our rubbish bags or rubbish bins in parks.
- Investigate and look into making Curletts Road turnoff to Halswell safer and quicker. I have seen too many near misses in the last 12 months due to drivers getting impatient from waiting in peak hour.
- Control cats in City before encouraging native birds into City environs.
More control of dogs faeces problem in parks.
The library overdue book, fine system is harsh and needs reviewing, fines are too expensive.
The burning of plastic on domestic fires needs to be banned, the ban rigidly enforced.
Woodburning fires (not open fires) need to be allowed in the City provided they meet emission controls.
The large scale release of tracts of the old green belt for subdivision seems to lack common sense too much land has been made available.
A separate pool needs to be provided for very young children at Public Pools for health reasons.
More enforcement needed on traffic behaviour outside schools.
- Boy racers should be diverted from the central city to somewhere they cause less nuisance. They seem to be put off anything that is purpose built for their activities.
- Dogs. Need to terminate the pit bulls and that is good.
Public toilets in the parks are disgusting, need to be cleaner and have wipes to clean seats before use.
- I think they do very well on the streets cleanliness.
I like the condition of the parks.
- Keep up the good work.
Try to get more people to vote, cause they moan afterwards and shouldn't really gripe at all, cause they don't vote.
My interviewer made it very easy for me.

Q73 General Comments; Spreydon-Heathcote Community Board

- Need people who speak Maori in Museums. Need to be aware that there are total immersion Maori speakers about, also a long with the language barrier.
Recycling bin. Not big enough for our household of 8 and rubbish bags, not enough for big family.
It annoys me that Christchurch has become a place where there are many cultures here, and the people who work where they come into contact with these other cultures and speakers of other languages, should be understanding and be trained in hospitality and how to deal with respect with these other cultures and languages. Perhaps a resource bank in Maori language.
More user friendly. This is in Council run areas too, eg Museums, Public buildings, Pools.
- I don't take much notice of what the Christchurch City Council is doing.
However I do think that the roads have improved.
Dogs in parks. I like being able to take my dog for a walk in the park. I've got a Pitbull. He's always on a lead. On two occasions my dog has been hassled by small dogs running lose usually in the charge of some innocent old lady. All dogs in parks should be on a lead. Here's the problem. When and how do I let my dog have a good run. In practice I walk him to a quiet spot, and if there's nobody about I let him off and throw a ball or a stick for him to chase. That's never caused a problem. I guess that's exactly what lots of people do.
- I believe they provide a very good service with the general feel and look of the City as well as some of the events they run.
- There's a problem with traffic flow. Training Christchurch drivers to use lanes. Slower traffic to the left. Traffic moving into roundabouts when the exit to the roundabout is blocked by traffic hold up at the lights. Some of these problems can be solved by lane marking. Some with simple signs and some need driver education. Corner of Gasson St/Burlington and the ring-road has incorrectly marked lanes. Dangerous. The Burlington St lane is marked straight thorough and turn right. It should be turn right only. The other roundabout was at corner of Ensor Road and Opawa Rd. This roundabout also has water, probably drainage, that runs out onto the roadway. It sometimes freezes making the roundabout suddenly unsafe.
When traffic is turning into a two lane highway, traffic can enter from both the left and right because there are two clear lanes. But mostly there is only traffic from the right. The traffic on the left stopped unnecessarily. Driver education. What does the red arrow mean. Drivers are confused if you can turn with caution shouldn't it be orange.
- After the recycling collection day there appears to be a lot of recyclable rubbish lying around. It appears that is has not found its way into the truck and gets left on the road/footpaths.
There are quite a few local streets where foliage and branches are hanging down over the footpath eg Reeves Rd, Riverlaw Tce.
- I would like the Council to do something about the traffic bottleneck situation in/out of Sumner at peak times.
More encouragement for dog owners to be responsible for their dogs faeces by providing bins to deposit it into.
There should be more reliable clearing rubbish bins where provided.
- They need to do something more about the kids in their 'souped' up cars. We need more Police and they need to do something about the teen drunks.

Q73 General Comments; Spreydon-Heathcote Community Board

- Better facilities/support for large volume of Asian students and Christchurch teenagers. Voluntary or paid guides for visitors to Christchurch. Undercover security working for/with Police in inner city area, detecting beggars, thieves, drug addicts etc.
- I am aware that rubbish bags are not going to be available in future - I would not like to see this happen. They are expensive to buy from Supermarkets. Does the ethnic representation of the Christchurch City Council staff group reflect the growing diversity of the City's population?. Is there good Pacific/Maori representation at this level?
- The Council has become over-regulating and too bureaucratic with regard to resource management consent procedures. It seems that you have to get a consent for every little thing you want to do.
- Yes. I think we should levy 4-wheel drive vehicles in the City, as they block/hinder vision of the other vehicles alongside when exiting a street. There should be harsher penalties for hoons and those guilty of dangerous driving at intersections.
- I reckon they should take all sorts of rubbish bags because it just breeds a nuisance with dogs.
- Generally happy with Port Hills as they are at present. Any developments need to be carefully and independently considered. Encourage through schools and other group active involvement of young people with recycling.
- Satisfied on the whole.
- On the whole I think you do a pretty good job.
- Thorrington Reserve, Ernlie Clark Reserve. People are letting their dogs run free. They are allowed to but more recently some of dangerous varieties in an enclosed area, by trees and grasses and used by families. There are a lot of mothers with toddlers and prams. I think the small children are at risk from these dogs because it is such a small area. I look over these areas and I am concerned for the safety of adults and children. Removal of rubbish tins from parks would be a backward step. My husband and I pick up rubbish from the park which is left. There is often broken glass. If the bin wasn't there, then we wouldn't do it as we are not going to carry it home. I am sure others will feel the same. There will be rubbish everywhere and cause a huge pest problem with dog rails and also other vermin. Rubbish bags should be kept or wheelie bins, otherwise certain areas will be disastrous. The native tree planting is being overdone. They restrict vision i.e., safety of walkers, joggers, children on the river banks. Encouraging weeds.

Q73 General Comments; Spreydon-Heathcote Community Board

- Sewerage & Drainage. I would like to see the Council pursue the pipeline for sewage out to sea, as recommended by Environment Canterbury.
Water Services. I would like the Council to maintain the current level of water supply to householders. I don't want Christchurch to be charged for water as they are in Auckland. I hope it is not privatised.
Inner City. A lot of money has been wasted on Cathedral Square. There was nothing wrong with the square. There was nothing wrong with the Square the way it was before the redevelopment. Is it really necessary to extend Worcester Boulevard to Latimer Square. I don't think so.
Too many sandwich boards and outdoor cafe's cluttering footpaths. They do not make things easy for people with disabilities such as myself.
Buses. I depend on the bus service. Christchurch didn't need a bus exchange. I was more than satisfied with things the way they were before redevelopment of Cathedral Square which saw the buses moved.
Obscene that the Council is putting money into sculptures like the Chalice then asking us to pay for our rubbish bags.
- Recycling, Often things come out of recycling bins and picked up.
Thorrington Road may be cut off at Centaurus Rd. Apparently this is being proposed at the moment. At peak times this will cause more congestion at the roundabout bottom of Dyers Pass Rd. Has anyone thought about this?
I come home from work and turn off down Thorrington Road. Along walkway to Ernley Clark Reserve there are a lot of rats in flaxes etc and also nearby.
Would like to retain rubbish bags. Would also like to retain rubbish bins in parks. People would just drop rubbish.
- Rubbish bags are too small. Have got smaller over last few years. The bags also split easily.
Recycling. I would like it extended.
Keep English Trees in Christchurch as it has an English character and known as English City. Tourists know this why change something when it brings tourists here.
- Sewage. With piping effluent out to sea make sure they pipe is far enough out or it will pollute the beaches with tides. good to find out how other places have coped. Make sure standard of effluent is maintained in the future. Sewage is very important.
- Quite happy with everything.
- Recycling Bins are collected quite late in the day along Centaurus Road.
A large hole has been dug in the asphalt. This was done a week ago and a large orange cone left next to it. The hole is dangerous especially at night time when people could break their ankle. Please deal with this immediately.
Bus Exchange in City is very dangerous. Lots of visiting people from overseas and North Island say what a terrible place it is to wait for a bus due to the filthy language.
- The Council created the walkway beside the river opposite Princess Margaret, but is not maintaining the tree growth.
There is another walkway just off Majestic Ave that is also not maintained. Bushes and trees are overgrown.
Trees along Thorrington Street are not regularly pruned. The result is they grow right over the footpath and you can't get past them.

Q73 General Comments; Spreydon-Heathcote Community Board

- Recycling, should extend it and find more uses. The range is very small.
The Council should charge more dumping or encourage more recycling. It is such a waste looking at the things that are dumped.
I would like to see more replanting in native along riverbed. Then they can put more trout in river so youngsters could fish in it.
Retain peninsula and make more walking trails.
Rates are increasing far too much. Very poor budgeting eg, new Art Gallery with windows needing to be cleaned.
Infill housing in Cashmere and St Martins. The feeling of community has changed.
Creates different atmosphere. People don't have their space.

- I don't want the rubbish bins shifted from playground and parks.
It would be good if they could take more plastics in recycling.
In the Thorrington Street playground I would like to see more lighting and a swing.
Especially a swing.
In Thorrington Stream there is a lot of littering. It would be good if they could check it more frequently. It has been done in the last few days.

- With the Art Gallery, why build a Glasshouse? - its stupid.
If rubbish bags go there will be litter everywhere. It is a poor way of saving money. NZ will end up a filthy 3rd world country.
It is good the Council is doing the drains, replacing.
Waste of money to do cycle tracks.
Chalice should come out of Square, very out of place and doesn't suit Square.
Banners in City terrible.
Flower display is square recently in Cathedral etc very poor. Should not have it if it is tatty and poor.
Council not spending money wisely. Putting up rates and wasting money on silly things.
Sewage disposal, shocking as there should be a pipe out to sea. There is a shocking smell in Bromley.

- Buses should be cheaper. More people would use them then.
Building permits, bureaucracy gone mad. Tie you up over resource planning with all things Council would like you to do. Costs too much and takes too long and too many restrictions you have to agree to before you get the permit.
Council not being practical on special resources planning permission. Things becoming too regimented and small minded, should be more give and take.
Can't say they are going to give up rubbish and should give 5 free dump trips a year.

- For rubbish, they should have wheelie bins not bags.
The City Councillors are paid far too much.
There should be more parks which are dog free.
People should be made responsible for their dogs eg, biting and any other damage. They should pay large fines.
Council should provide very good quality housing for older people.
Council should give better support to families. eg, some young girls get pregnant and they haven't a clue.
Council too liberal in regards who and where they give money. Shouldn't give it to non community organisations. They should give more to help youth.

Q73 General Comments; Spreydon-Heathcote Community Board

- I would like to know when our water is being turned off. note in letter box day before would be fair.
Stop putting flaxes by river. You can't see the river and it is also dangerous.
Not too many more immigrants as need a balance. Need to be more careful of all Asian Students coming in there is not a balance, a worry.
Immigrants should have better grasp English language before they come out.
I don't want chlorine in water. I don't mind fluoride.
We would like a pedestrian crossing outside Hillview Christian school. Along Wilson Road.
More communication between Telstra Clear. Electricity companies with regard to ripping up road.
People dump rubbish bags along Colombo St. Hill end. They often aren't collected because they are large.
We want rubbish bag to be free or people will end up dumping stuff.

- I am against losing rubbish bags. Its stupid. They are in rates now. Its just a way of raising taxes.
It is ridiculous that when you have a protected tree on your property you have to get resource consent. You have to pay for that and to cut it down. It is in a private lane. If it is not thinned it will blow down in a storm. Gross over regulation.
Planting in Ernley Clark Thorrrington Reserve is crazy. Plants far too close, not in right place. Also planted cutty grass and children often play there and occasionally get cut from it, when collecting balls etc. The creek along Ernley Clark Reserve, cooling stream is never cleaned. Please tell City Care to take care of it.
Also there is a walkway off Thorrrington Road and leads on to Ernley Clark Reserve, It is never cleaned. Again please tell City Care.
Another worry in Ernley Clark Reserve Thorrrington, children play there and dogs are allowed to roam free. There is a lot of dog poo lying around which young children occasionally step in.

- Heathcote river - near Thorrrington Rd. Hopeless having low native plantings (native trees would be good), as it encourages rats which have multiplied and have entered our house. Many of our neighbours have same problem. I have rung the Council about this. Someone came out. Man from Council, said low native plantings making it worse. Also told the same by private exterminators.
The rubbish in river is shocking. Footpaths and road are shocking. They have old style curbing but it is going to be rebuilt soon, good. Trees in Thorrrington Road are overgrown and need pruning more regularly. Don't want plastic rubbish bags stopped. With rates we pay, we shouldn't have to pay.
Why do I have to pay \$25.00 in rates based on land size. It should be based on services used or G.V.. That would be a lot fairer. People aren't going to have nice gardens, because of rates. Hence sub dividing and infill housing.

- Conflict with open fires. Cost of power. Gas fields running out. Political conflict overseas. Potential hike in oil prices. How will lower income groups pay for power in 10-30 years time?
Subsidy money will run out. Not thought-out ahead far enough.
This is the main thing I feel it is really important.

Q73 General Comments; Spreydon-Heathcote Community Board

- The Busker festival this year was very poor. Some were objectionable - they were scantily dressed. They weren't suitable for children. One Busker had a tail fitted to the anal area and sparks coming out of it. This creates a poor impression with tourists as well. The Buskers should be screened.
The speed limit should be reduced to 40 kph an hour down parts of Centaurus Road. Very heavy traffic comes along from new houses. Large trucks taking things up.
Orbiter buses are too frequent and cause vibrations in home.
On corner of Remuera Ave and Colombo St someone has spilled a large tin of blue paint. Could it be removed please.
Very poor state of grass verges following recent tar sealing of footpaths. Front of Torville and Dean Lane.
Please note also lot of rubbish always left at bus opposite Torville and Dean lane. Could this be cleared regularly please. It makes the place look scruffy.
- I wish they would sort out smog decision. Make a decision about open fires.
Buses are a problem in City centre with congestion. The City centre is becoming more and more non inviting. The bus exchange has never worked and adds to the congestion.
What happened to the Festival of Flowers. It was very poorly done this year. The Festival of Flowers is the essence of Christchurch. Christchurch is supposed to be the garden city. I am looking forward to the opening of the Art Gallery.
- Social impact of getting rid of burners. High cost of installing gas, becoming dependent on electricity companies, control of quality of wood being sold for firewood, more education on use of woodburners.
Outright banning of woodburners is wrong.
Planting around waterways is positive. High silt in waterways is not good.
Natural supply of drinking water is valuable and must be protected.
Urban sprawl is increasing - have lost farmland and the green belt.
Need long term planning for City and surroundings.
Encourage residential development in City Centre. Promote inner City as a community in which to live.
- Look at new and imaginative ways of reducing refuse. Settle base charges for waste on weight of waste basis.
- The air pollution worries me. I cycle a lot. I'm breathing it in. I think that vehicle emissions are a significant problem.
Cows on the mountain biking tracks on the Port Hills are a problem. They make the rut's worse and leave unpleasant deposits.
I'm concerned that user-pay's water seems to be on the way.
I'm a big user of the parks, Very impressed by the maintenance of them.
Cycle-ways Continuing development is pleasing. People in cars don't look out for cyclists. Even when there are lights on red. There's no certainty that vehicles will stop. The bulb on the footpath near many corners or at pedestrian crossings effectively take up what was the cycle lane. This is particularly bad if the vehicle beside you is a truck or a bus. A friend was killed in this situation in Southland.
- The black rubbish bags are too small and they are inconvenient. Too hard to close the top up.
Green waste, unhappy about paying for the disposal of green waste at the recycling station.
Rubbish pickup, I'm impressed by the work the rubbish collection men do.
I understand they get \$10 an hour. That seems a poor wage for their job.
All around the Christchurch City Council, they are doing a good job.

Q73 General Comments; Spreydon-Heathcote Community Board

- Smell when going over causeway to Sumner is disgusting. Could something be done about it. Also a terrible smell at Bromley.
- Don't charge for rubbish bags.
Make the City Centre more accessible. It's dying because its too hard to get into. The parking or lack of it is killing the place.
Especially parking at the hospital. Its so hard to get one.
- As far as I know you still have to have a permit to have a friendly game of cricket in a park. But you don't need a permit for tennis or other sports. It doesn't seem fair for cricket. When backing out on to Tennyson St you have to look out for pedestrians and cyclists on the footpath which can come at you both ways.
A lady driving down Tennyson St drove into the island and wiped out the hand rail. Because the sun was setting in the West, she could have killed a pedestrian.
- I'm very content living in my Opawa house. I'm concerned about homeless people. Housing that's affordable. Christchurch City Council owned houses are needed. People don't need luxury but everyone needs a clean and safe house.
- Sometimes they work hard to make our City look beautiful and help the people.
- I'm very concerned about glass on roads, as a cyclist you notice it more.
It's the boy racers drinking out of glass bottles down Colombo street. It's a real negative aspect. If that meant banning glass bottles, I'd say yes.
The cycle lanes that have been put in place are good. They've painted some of them red, I don't think they need to do that. I think its aesthetics and costs, and I feel they're unnecessary.
We need to plan our new housing development well, and be careful Christchurch is going to expand. It has a lot to do with traffic management and basically the environmental aspects and road planning.
The status and importance of some roads has changed, i.e. widened or heavier traffic, and your property value would have gone down.
We've had a speed bump put outside to slow traffic, but it has probably had the effect of increasing noise, as now we hear them decelerate and accelerate. Rather than speed bumps, create 30 or 40 kph speed zones.
- Keep housing development on the lower slopes of the Port Hills.
Another green bin each. They are not big enough and you can't separate out your recyclables.
- We should not have to pay for our rubbish bags. People will just dump it. We'll have a much bigger problem on our hands.
Provide a bin for green waste as part of the recycling programme.
There should be more attention paid to the efficiency of fires so that there isn't waste and pollution.
- Create a separate area in some parks. An area where dogs are not allowed.

Q73 General Comments; Spreydon-Heathcote Community Board

- Waltham pool is closed now - it shouldn't be. Children's activities like pools shouldn't close according to a date, more dependent of weather instead. It's still so lovely weather-wise, and it's shut.
Don't upgrade city landscaping if you can't maintain it. Some plantings are ugly and weedy.

- I think the Christchurch City Council and the Regional Council rates should be separated. It will cost more but we'll be able to see what's happening. The Christchurch City Council and the Regional Council need to work together. There is some rivalry about which authority to see Regional Council audits for clean air grants that can't be processed and granted. Only homes with open fires are being processed.
There is a bit of over-regulation in the City. Particularly re: footpath usages. We need to create a more European environment.
Individual Council employees can interpret Christchurch City Council bylaws differently. Sometimes that leads to ridiculous disputes. Delays of a month are not costless.
There may also be a lack of willingness to enforce by-laws. e.g.: dogs and noise control.
We don't believe there should be a Mayors Fund, we've seen the abuse of it by people we have contact with. We believe we should get 52 rubbish bags. A smaller Council is desirable.

- Tighten up on dog by-laws. More designated areas.

- Noise control officers are excellent.
There are lots of good parks that are well kept.
The summer times programme is great although we didn't use it this year.
The Christchurch City Council should put some effort into the Lyttelton Marina.