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Provision of high quality consultative leadership and advocacy for Christchurch residents to assist in the achievement of desired outcomes.

- Maintain and improve the physical and service infrastructure of the city in order to generate wealth , promote health and safety, reduce hazards and facilitate social opportunities for current and future generations.
- Maintain an asset and investment base and ensure that appropriate levels of income match commitments to expenditure in order to support long term goals.
- Representation and support of Mayor, Councillor and Community Board members as they exercise the functions, duties and powers of the Council.
- Provide discretionary funds for the Mayor and Community Boards for allocation to Mayoral and local projects.
- Communicate with the people of Christchurch by the preparation and production of a Financial Plan and Programme, Annual Report and monthly additions of the City Scene along with other information releases.

Elected Member Representation

The Council holds the local government elections every three years. Honoraria, meeting fees and expenses for the Mayor, Councillors and Community Board members are provided. The Mayor receives research information and office support.

Performance Measures

Service	Performance Measure				
Social					
The public are able to participate in decision making processes.	The people of Christchurch are satisfied with the way the Council involves the public in the decisions it makes (target 65%).				
	The people of Christchurch feel the public have at least some influence on the decisions the Council makes (target 65%).				
Decisions are taken in the best interests of the City	The people of Christchurch are satisfied that the Council makes decisions in the best interests of the City (target 75%)				

Contribution to Outcomes

Outcome	How Elected Member Representation Contributes to this Outcome
A Well Governed City	Voters of Christchurch are able to elect their representatives; elected members are paid for their services

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Elected Members Projects

Community Boards are each allocated \$390,000 per annum to fund projects in their respective areas which would not have otherwise been funded by the Council. These projects subsequently become part of the Council's budget.

Performance Measures

Service	Performance Measure				
General					
Details of projects to be funded by Community Boards for 2004-05 are shown in Volume 1 of this Plan.	The performance of the activities supported will be reported with those activities.				

Contribution to Outcomes

Outcome	How Elected Members Projects Contributes to this Outcome
A Well Governed City	Funds are used to support community initiatives which enhance social well-being at community level

Media Relations and External Communications

The Council communicates with citizens of Christchurch and groups within the community. Key methods include publication and City-wide distribution of its own "City Scene", use of the internet, and providing information to local media.

Performance Measures

Service	Performance Measure			
Social				
Newsletters and other material are provided to the public throughout the year.	Community newsletters (City Scene) published during the year (minimum: 10)			
	Percentage of residents who read the Council newsletter, City Scene (target 35%).			
	Residents satisfaction with the Council newsletter, City Scene (target 75%).			
	Increase in page views to the www.ccc.govt.nz web site (target 20%).			
Enquiries from the media receive prompt attention.	All enquiries from the media receive a response within 24 hours.			

Contribution to Outcomes

Outcome	How Media Relations and External Communications Contributes to this Outcome				
A Learning City	Residents become familiar with ways they can make their city a better place, such as through participation in civic activities and conservation programmes				
A Well Governed City	Residents are well informed of Council proposals, activities and policies so that they may participate in the governance of the City				

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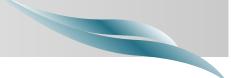
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Supporting Elected Member Decision Making

Elected members get support by receiving policy advice, updates on the Council's trading activities, research information, and other published reports such as the Long Term Council Community Plan, the Annual Plan and the Annual Report. Elected members also receive secretarial support for their meetings.

Performance Measures

Service	Performance Measure				
Social					
To provide leadership in policy advice and support to elected members to enable Council to meet its Statutory obligations and comply with the provisions of the Local Government Information and Meetings Act.	Council meetings are notified to the public at least 10 working days prior to the meeting.				
	Agendas and reports are available from the Council Office at least 3 working days prior to each meeting.				
	Supplementary agenda items are available from the Council Office at least one working day prior to each meeting.				



Contribution to Outcomes

Outcome	How Supporting Elected Member Decision Making Contributes to this Outcome
A Well Governed City	Residents receive information on council plans and proposals, via their elected members, so that they may fully participate in decision making
A Well Governed City	Elected members receive the background information and policy advice needed to support sound decision-making

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Budget 2003/04 \$000's		Plan 2004/05 \$000's	Forecast 2005/06 \$000's	Forecast 2006/07 \$000's	Projection 2007/08 \$000's	Projection 2008/09 \$000's	Projection 2009/10 \$000's	Projection 2010/11 \$000's	Projection 2011/12 \$000's	Projection 2012/13 \$000's	Projectic 2013/1 \$000
8,791 -	Expenditure (After Internal Recoveries) Revenue	9,916 (320)	11,071 -	11,080 -	12,137 (320)	11,438 -	11,570 -	12,561 (320)	11,746 -	11,847 -	12,9 (32
8,791	Net Cost of Service	9,596	11,071	11,080	11,817	11,438	11,570	12,241	11,746	11,847	12,5
	f Service is funded from rates and other revenue. See the og of the following Activities	Funding Impact S	Statement in volu	ime 3 for detail	s.						
3,453	Elected Member Representation	3,838	3,000	3,002	3,563	3,109	3,145	3,688	3,197	3,225	3,7
636	Elected Members Projects	608	2,950	2,952	2,993	3,044	3,079	3,101	3,124	3,151	3,1
434	Media Relations and External Communications	506	508	508	515	524	530	534	537	542	Ę
4,267	Supporting Elected Member Decision Making	4,643	4,614	4,618	4,746	4,762	4,817	4,917	4,888	4,930	5,0
8,791	Net Cost of Service	9,596	11,071	11,080	11,817	11,438	11,570	12,241	11,746	11,847	12,
•	Expenditure	2004/05	2005/00	2000 /07	2007/00	2000/00	2000/40	2010/11	2011/12	2012/12	2042
2003/04	Expenditure	2004/05	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	2013
•	•	2004/05 \$000's	2005/06 \$000's	2006/07 \$000's	\$000's	2008/09 \$000's	\$000's	2010/11 \$000's	\$000's	2012/13 \$000's	2013 \$00
2003/04	• Renewals and Replacements	-	\$000's -		•	•		-	•	-	
2003/04 \$000's	Renewals and Replacements Improved Service Levels	-	· · · ·		\$000's	•	\$000's	-	\$000's	-	
2003/04	Renewals and Replacements Improved Service Levels	-	\$000's -		\$000's	•	\$000's	-	\$000's	-	

Notes

Capital Expenditure is corporately funded from asset sales, rates (depreciation and surplus), capital revenues, special funds, and loans. See Capital Funding Summary in volume 1, and the Funding Impact Statement in volume 3 for details. For details of capital projects, see the 5 year Capital Works Programme pages in volume 1.