#### 6. CONSENTING REBUILD MONTHLY REPORT

| General Manager responsible: General Manager Regulation & Democracy Services, DDI 941-8462 |  |
|--|--|
| Officer responsible:   | Building Operations Manager  |
| Author:  | Ethan Stetson, Building Operations Manager and John Higgins, Resource Consents Manager |

#### **PURPOSE OF REPORT**

1. To provide the Council with a monthly update on the consenting rebuild.

#### **EXECUTIVE SUMMARY**

- 2. The Council has agreed that the Chief Executive would report regularly to the Council on progress with regard to the consenting rebuild work.
- 3. The report (Attachment 1) is a regular monthly report that is provided to both the Council and the Canterbury Earthquake Recovery Authority (CERA).
- 4. The Council considered the information in the report at its meeting of 2 February 2012. At that meeting reference was made to information being broken down to the TC1, TC2 and TC3 areas. Staff are developing the systems necessary to provide that information for future reports but it was not possible for this month's report.

#### STAFF RECOMMENDATION

It is recommended that the Council receives the Consenting Rebuild Monthly Report for April 2012.

# CONSENTING REBUILD MONTHLY REPORT April 2012

#### Introduction

The purpose of this report is to advise Council with relevant information on the performance of the earthquake related building and resource consents as considered in the report to the Council at its 2 February 2012 meeting.

## **Pre-application meetings**

Pre-application meetings are being booked with customers and operating well. The improved service has been well received. To support the drive for more pre-application meetings, better quality consent applications, and for better understanding of building code requirements for projects we have the 'Go ahead' campaign as described in Customer Communications below.

#### **Building Consents**

We had a spike in applications received at the end of February driven by the Building Amendment Act 2012 which brought about Licensed Building Practitioners (LBP) being required for:

- 1) residential design works and
- 2) actual construction of specific key elements in residential buildings.

The work of LBP in these scenarios requires supporting 'Memorandum of Works' which is the LBP sign-off of what they have supplied.

This change is most welcome as it demands design LBP give greater attention to detail on how their design complies with the building code. This should aid residential consent processing and will improve the quality of applications submitted.

Because of the change and the designers desire to get their jobs in before the change, we saw an increase in weekly volume by over 100 consents. Thus the volume of consents received in February exceeds the volume granted.

We now include the foundation design TC areas consent volumes as well. We suspect the volume in January is lower just because of the holiday period but the increase in February could also reflect some movement on the part of insurers.

You will note the 5 day and 10 day targets for EQ related residential works through the PMO. The original target for these works was 10 days (through to December 2011) but we have moved the target to 5 days. This is a significant challenge but with the Build Express process and expansion in this service we feel we can achieve this.

### **Building Inspections**

Targets for inspections have been achieved.

#### **Customer Communication - Go Ahead Campaign**

A new marketing strategy for building consents has been rolled out. The campaign is geared towards (1) reeducating the building and construction industry on the building consents process; and (2) illustrating to the general public that Council is behind the rebuild of Christchurch. The campaign involves advertising on billboards in newspapers and magazines and online.

Marketing targeted at the industry will include information in trade stores and direct-marketing brochures, the consents portion of the Council's website is also being reviewed and edited where appropriate (<a href="http://ccc.govt.nz/homeliving/buildingplanning/goahead.aspx">http://ccc.govt.nz/homeliving/buildingplanning/goahead.aspx</a>). The marketing campaign has been discussed with DBH who are fully supportive.



The roll out of Build Express continues with expansion of customers using this service. Comparisons show a good rate of increase:

January there were 47 organisations with 124 total users operating within Build Express. February there were 75 organisations and 179 total users.

For active projects – jobs being processed in Build Express the jump from January to February was 94 to 142. These speak well of the customer receptiveness to this new service – especially as it is still in a soft roll out with very little marketing and promotion.

## **Resource Consents Discount Policy**

Under the 2009 amendments to the Resource Management Act, a new Discount Policy was introduced in relation to the processing of resource consents within statutory timeframes. For each day the processing of the application exceeds the statutory timeframe, the Council is required to discount the total processing fees associated with that application by 1% up to a maximum of 50 days or 50%.

The implementation of the Discount Policy was delayed by Canterbury Earthquake (Resource Management Act) Order 2010 until 1 April 2012. Reporting for April will include information on the effect of the Discount Policy which will be included in the May staff report to Council.

## **All Consents**

| Month    | Building<br>Applications<br>Received | Building<br>Consents<br>Granted | Building<br>Consent<br>Value<br>Granted | RMA<br>Applications<br>Received | RMA<br>Applications<br>Granted |
|----------|--------------------------------------|---------------------------------|---|---------------------------------|--------------------------------|
| January  | 313                                  | 336                             | \$67,067,048                            | 108                             | 115                            |
| February | 527                                  | 432                             | \$75,588,234                            | 147                             | 133                            |

## **All Building Consents**

| Month    | Build<br>Granted | RFI<br>Required |     | RFI 6 days or less |     | RFI after<br>6 days |     |
|----------|------------------|-----------------|-----|--------------------|-----|---------------------|-----|
| January  | 336              | 145             | 43% | 108                | 32% | 85                  | 25% |
| February | 432              | 149             | 34% | 178                | 41% | 108                 | 25% |

## Non-Earthquake Related Building Consents

| Month    | Туре        | Building<br>Consents<br>Granted | Granted in <20 days |     |    |     |
|----------|-------------|---------------------------------|---------------------|-----|----|-----|
| January  | All         | 219                             | 197                 | 90% | 22 | 10% |
|          | Residential | 160                             | 151                 | 94% | 9  | 6 % |
|          | Commercial  | 59                              | 46                  | 78% | 13 | 22% |
|          |             |                                 |                     |     |    |     |
| February | All         | 285                             | 253                 | 89% | 32 | 11% |
|          | Residential | 210                             | 194                 | 92% | 16 | 8%  |
|          | Commercial  | 75                              | 59                  | 79% | 16 | 21% |

# Earthquake related, not processed through PMO Building Consents

| Month    | Туре                      | Building<br>Consents<br>Granted | Granted <20 days | >20 days |
|----------|---------------------------|---------------------------------|------------------|----------|
| January  | Non-PMO Residential (EQE) | 6                               | 6                | 0        |
|          | Non-PMO Commercial (EQE)  | 0                               | 0                | 0        |
|          |                           |                                 |                  |          |
| February | Non-PMO Residential (EQE) | 4                               | 3                | 1        |
|          | Non-PMO Commercial (EQE)  | 1                               | 0                | 1        |

# Earthquake related - PMO Building Consents

|          | Туре                  | Building<br>Consents<br>Granted | Granted 5<br>days or<br>less | Granted<br>6-10 days | Granted >10 days |
|----------|-----------------------|---------------------------------|------------------------------|----------------------|------------------|
| January  | PMO Residential (EQ1) | 110                             | 86                           | 19                   | 5                |
|          | PMO Commercial (EQ1)  | 1                               | 0                            | 0                    | 1                |
|          |                       |                                 |                              |                      |                  |
| February | PMO Residential (EQ1) | 138                             | 104                          | 24                   | 10               |
|          | PMO Commercial (EQ1)  | 4                               | 0                            | 0                    | 4                |

## **Building Consents per TC Zone**

| Month    | Туре        | TC1 | TC2 | TC3 |
|----------|-------------|-----|-----|-----|
| January  | Residential | 28  | 134 | 37  |
|          | Commercial  | 1   | 8   | 2   |
|          |             |     |     |     |
| February | Residential | 69  | 199 | 42  |
|          | Commercial  | 3   | 11  | 1   |

## **Resource Consents (all consents)**

| Month    | Applications<br>Issued | No RFI<br>Required | RFI within<br>5 working<br>days | RFI after<br>5 working<br>days | RFI after<br>10 working<br>days | Processed<br>within<br>20 working days |
|----------|------------------------|--------------------|---------------------------------|--------------------------------|---------------------------------|--|
| February | 134                    | 79                 | 22                              | 18                             | 15                              | 96%                                    |

|                      | Target | Applications with no RFI required % | RFI<br><5 working<br>days | RFI<br>5-10 working<br>days | RFI<br>>10 working<br>days | Total |
|----------------------|--------|-------------------------------------|---------------------------|-----------------------------|----------------------------|-------|
| Land use consents    | 20 w/d | 69 (60%)                            | 18                        | 15                          | 13                         | 115   |
| Subdivision consents | 20 w/d | 10 (53%)                            | 4                         | 3                           | 2                          | 19    |
|                      |        |                                     |                           |                             |                            | 134   |

# **Building Consents Pre-application Meetings**

| Month    | Total Consents<br>Received | Meetings offered | Meetings<br>Booked |
|----------|----------------------------|------------------|--------------------|
| February | 346                        | 54               | 21                 |

## **Resource Consent Pre-application Meetings**

| Month    | Total Consents<br>Received | Meetings offered | Meetings<br>Booked |
|----------|----------------------------|------------------|--------------------|
| February | 137                        | 8                | 6                  |

## **EQ Building Inspections**

| Month    | Booked | Target   | % Achievement                               |
|----------|--------|----------|---|
| January  | 41     | 3 w/days | All inspections 100% achieved within 3 days |
| February | 137    | 3 w/days | All inspections 100% achieved within 3 days |

## **Earthquake Related Works Code Compliance Certificates**

| Month    | Target | CCC<br>Applications<br>Received | CCC Applications Process within 20 working days | % Achievement |
|----------|--------|---------------------------------|---|---------------|
| January  | 20 w/d | 38                              | 38  | 100%          |
| February | 20 w/d | 34                              | 34  | 100%          |