

## 2. OBJECTIVES AND PERFORMANCE INDICATORS 2003/04

The Board finalised its Objectives and Performance Indicators for 2003/04 as follows:

OBJECTIVE	OUTCOME	BOARD ROLE (How to)
Increased positive processes at a local level.	Healthy democratic processes at a local level.	1.1 Continue to develop a participatory communication strategy. 1.2 Continue to improve the Board's relationship with service providers in the Spreydon/Heathcote area; e.g. schools, residents groups, etc. 1.3 Undertake a satisfaction survey within the community.
Effectively represent the interests and aspirations of the Spreydon/Heathcote community.	To ensure local people's needs are being represented.	2.1 Communicate more regularly with community groups. 2.2 Maintain relationships with local Members of Parliament and other Government organisations.
The Heathcote river retains its Englishness. The Port Hills remain as an unbuilt backdrop.	To live in a clean, green, safe environment which defines the four seasons, the river and the Port Hills.	3.1 Maintain and enhance the health and amenity of the Heathcote River. 3.2 Green-up areas in Spreydon/Heathcote where there is a lack of trees and planting. 3.3 Support the continuation of local environmental initiatives to enhance the Spreydon/Heathcote area. 3.4 Support "Keep Christchurch Beautiful" at a local level. 3.5 Plant fruit trees in the Spreydon/Heathcote area.
A safe community.	People feel safe from crime. Crimes against people and property decrease. Road users, especially pedestrians and cyclists, feel safe on our streets. People feel safe in their homes and streets.	4.1 Support "Community Watch" programmes. 4.2 Support and develop Neighbourhood Support Groups. 4.3 Invite the Spreydon/Heathcote Community Constable to attend Community Board meetings when available. 4.4 Liaise with the Safer Communities Council and work alongside the Pacific Island Safer Communities Council. 4.5 Monitor crime statistics in the Spreydon/Heathcote area.
Local heritage protected, preserved and restored.	Awareness of heritage in Spreydon/Heathcote. New public buildings and art works are designed and constructed for tomorrow's heritage. Sydenham being recognised as a heritage precinct. Increased number of recognised buildings and sites. Significant trees are protected.	5.1 Support initiatives for the protection and preservation of heritage sites. 5.2 Encourage participation in Heritage Week and other heritage activities.

OBJECTIVE	OUTCOME	BOARD ROLE (How to)
Empowered community.	<p>Improve social well-being in Spreydon/Heathcote.</p> <p>Promote community education.</p>	<p>6.1 Identify programmes and facilities that are effective in increasing social well-being.</p> <p>6.2 Support effective local recreation programmes which encourage healthy communities.</p> <p>6.3 Support new initiatives that meet identified community needs, including working with SCAP.</p> <p>6.4 Continue to review effectiveness of currently funded projects.</p> <p>6.5 Development of Strategic plan for funding community requests.</p> <p>6.6 In consultation with community groups and agencies, identify and promote appropriate community education programmes.</p>
<p>Encourage economic well-being/be "business-friendly".</p> <p>Promote urban business renewal.</p> <p>High level of business premises leased.</p> <p>Enhance retail environments.</p>	Vibrant local business areas serving local community needs.	<p>7.1 Encourage and advocate on behalf of local business.</p> <p>7.2 Support job training programmes and work with the economic arm of Canterbury Development Corporation in relation to small business courses.</p>
Recognise the Treaty of Waitangi and cultural diversity in the community.	A more culturally tolerant, inclusive society.	8.1 Support and encourage cultural activities and events and acknowledge cultural sites in the Spreydon/Heathcote area.
Celebrate excellence.	Effort and excellence acknowledged in the community	9.1 Support Youth Awards, Community Service Awards, Garden Awards and recognise High Achievers.