

### 3. 2003/04 HALF YEAR REVIEW OF BOARD OBJECTIVES

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The purpose of this report is to seek members' consideration to the current Objectives/performance measures **achievements** (these have been drafted by the Sockburn Advocacy Team).

The Advocacy Team believes that the Board has exceeded its Performance Indicators for each of its Objectives.

#### 1. TO PROMOTE THE BOARD AND ITS ACTIVITIES IN THE LOCAL COMMUNITY

OBJECTIVES	PERFORMANCE MEASURES	ACHIEVEMENT
<b>1.1 To inform the community of the Board's roles, and responsibilities, through consultation, facilitation, information sharing.</b>	1.1.1 To promote the Board and its activities through City Scene, community liaison meetings, resident groups, annual plan and other consultation opportunities.	<ul style="list-style-type: none"> <li>• Provision of Board agendas and reports to local media.</li> <li>• Community letterbox drops on specific projects (Lochee Road, Upper Riccarton Domain etc).</li> <li>• Regular features in City Scene, local community newspapers.</li> <li>• Holding public meetings (Annual Plan, Feltex Air, Upper Riccarton Domain, etc).</li> <li>• Holding street meetings on specific projects (Hinau Street, Clyde Road).</li> <li>• Regular site inspections to meet local residents (Harakeke Street)</li> <li>• Annual schemes (gardens, service award, neighbourhood week etc).</li> <li>• Deputations and public access to Community Board and committee meetings.</li> <li>• Information stand at Westside Party in the Park</li> <li>• Heritage Week displays at local malls</li> </ul>

## 2. SUPPLEMENT THE CAPACITIES AND RESOURCES OF COMMUNITY GROUPS OR STRUCTURES

OBJECTIVES	PERFORMANCE MEASURES	ACHIEVEMENT
<b>2.1 Work with local communities and community organisations to increase the capacity of communities</b>	2.1.1 Support community groups and organisations to increase their capacities through training, funding advice, evaluation, facilitation, and conflict resolution as based on priorities identified in planning process and policy principles	Te Whare O Nga Whetu – advice/support. Upper Riccarton Domain facilitation. Templeton – develop new facility. Hornby Presbyterian Church Hornby Toy Library Local Business Associations Upper Riccarton community facility
	2.1.2 Facilitate the transfer of skills between people, between groups within a community and between communities	Support colleagues from other CCC Units to model facilitation resolution skills.  Development of Events Resource Kit and seminars provided for community access.
	2.1.3 Network with community groups, cultural groups, government agencies, social service agencies, schools, institutions and other agencies	Five community liaison groups supported to engender community governance and networking, school principal and church cluster groups.
	2.1.4 Review the Council’s level of support to and policy on Residents Associations <sup>1</sup>	Positively contributed to the review of residents association policy – ongoing, including continual support for recognised residents groups.
	2.1.5 Assess and adjust the level of support to community groups and networks based on the priorities identified in community plans	Work alongside Community Board to prioritise local need as outlined in the Riccarton/Wigram Community Social Plan/Matrix.
<b>2.2 Operate Council community funding schemes in ways which maximise their value to the communities</b>	2.2.1 Assess Council and Community Board community funding schemes to ensure coordination between schemes	Contributed to funding review – ongoing, funding co-ordinator and joint Board funding opportunities.
	2.2.2 Develop funding guidelines for Council and Community Board funding to ensure effective, equitable, and transparent funding processes	Funding guidelines outline in Riccarton/Wigram Community Social Plan/Matrix.
	2.2.3 Align community funding schemes and funding criteria with Community Policy principles	Refer Community and Social Plan/Matrix.

<sup>1</sup> Including the recognition process, composition, reporting relationships and rights to be consulted and the support provide by Council.

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	2.2.4 Effectively administer the various Council and Community Board community funding processes	Clear Community Board funding process developed by Advocacy Team and endorsed by Community Board.
	2.2.5 Facilitate and/or participate in inter-agency funding collaborations, for example Combined Funders Network	Contributed to a collective funding process with community groups.
	2.2.6 Develop and implement training for staff and elected members on funding decision making and evaluation processes <sup>2</sup>	Metropolitan training through Leisure Unit.
	2.2.7 Participate in a pilot project on coordinated case management funding with Government and Philanthropic Trusts	Initiated the North Hornby Health Project in conjunction with SPARC and the Council's Leisure Unit.
	2.2.8 Implement the recommendations of the Local Government Good Practice Funding Guide	Ongoing
	2.2.9 Monitor and evaluate the performance of the grant schemes in order to determine their benefit to the community and Council	Board Project and Discretionary funded projects evaluated internally and externally.
	2.2.10 Support community initiatives aimed at developing the skills needed for self evaluation of projects and programmes	All community projects require evaluations back to the Community Board. We encourage and support these systems of self evaluation and independent external evaluation.

**The Performance Indicator (for this Objective) is that at least 10 outputs are met, from the 15 listed.**

<sup>2</sup> For example, determining priorities and criteria, reading audited accounts, assessing applications and setting precedents

### 3. SUPPORT COMMUNITY GOVERNANCE PROCESSES

OBJECTIVES	PERFORMANCE MEASURES	ACHIEVEMENT
<b>3.1 Develop and implement community planning processes</b>	3.1.1 Develop guidelines to assist with the further development of community plans	Social and Community Plan developed.
	3.1.2 Continue to develop community plans for each Board area	Ongoing
	3.1.3 Develop structures and process which enable people/communities to engage in community planning process especially those from disadvantaged communities	Residents Association School Cluster Community Liaison Groups Community groups organisations Community church groups
	3.1.4 Participate in and facilitate inter-agency planning processes	Community Liaison Groups - Riccarton - Youth - Halswell - Broomfield/Hei Hei
	3.1.5 Integrate community plans with city-wide plans	Social and Community Plan guided by CCC Policy and Board Objectives.
	3.1.6 Monitoring and review planning processes to assess effectiveness and implications	Refer Social and Community Plan Matrix.
<b>3.2 Build coalitions with and between community groups and other agencies</b>	3.2.1 Develop proposal of an agreement/compact between the voluntary/community sector, the Council and Central Government	N/A
	3.2.2 Participate in and facilitate inter-agency collaborations through community and inter-sector networks	Refer Community Liaison Groups.
	3.2.3 Develop partnerships with communities and community groups	Residents Associations and Community Service, Liaison Groups, Hornby Presbyterian Church, CDN Riccarton and The Affinity Trust
	3.2.4 Develop relationships with Ngai Tahu and Taura Here groups	<ul style="list-style-type: none"> <li>• Rewi Alley Chinese School</li> <li>• Te Whare O Nga Whetu Trust</li> <li>• Muslim Association of Canterbury</li> <li>• Fiji Social Services Trust</li> </ul>

**The Performance Indicator (for this Objective) is that at least 5 outputs are met, from the 10 listed.**

#### 4. ENSURE COUNCIL ACTIVITIES ARE RESPONSIVE TO COMMUNITIES

OBJECTIVES	PERFORMANCE MEASURES	ACHIEVEMENT
<b>4.1 Ensure Council activities are based on community needs and capacities</b>	4.1.1 Implement community needs analysis and community capacity mapping to provide specific information on the priorities of geographical communities and communities of interest, and the community skills, abilities and capacities	Research where appropriate. Current: Halswell, Wigram and North Hornby Community Studies and Community Recreation Health. Also the Council's Leisure and Parks and Waterways Community Plan.
	4.1.2 Report the results of the Community Needs Analyses and the Community Capacity Mapping to Community Boards, Council Committees and Council Units so that these inform Council-wide decision making and service delivery	Report available to Community Board
	4.1.3 Seek to develop Community Board objectives and strategies based on the information provided by the Social Indicators Project, and the Community Needs Analysis, Community Capacity Mapping and community consultation processes	Included in Community Plan Matrix.
	4.1.4 Develop Units' objectives and strategies responsive to issues identified through the Social Indicators Project, and the Community Needs Analysis, Community Capacity Mapping and community consultation processes	Develop positive working relationships with cross boundary communities in other Board areas.
	4.1.5 Support and encourage people/communities to articulate their needs and priorities to Community Boards, Council Committees, and Council Units	Regular community consultation.

OBJECTIVES	PERFORMANCE MEASURES	ACHIEVEMENT
<b>4.2 Ensure the integration of community development and community governance principles and processes in Council's policy development and implementation</b>	4.2.1 Identify linkages between Social Wellbeing Policy and Community Policy and other policies and strategies, in particular Children's Strategy Out of School Programme Policy Guidelines for Community Facilities Older Person Policy and Action Plan Housing Policy Recreation and Leisure Policy Management	All these are linked with projects/issues in Community Plan.
	4.2.2 Strengthen and develop relationships between Council Units to ensure community development, advocacy and governance perspectives are incorporated into the implementation of other policies and strategies	Positive relationships with CCC Units.
	4.2.3 Assess the equity and social justice implications of proposals and activities	Included within the Matrix process.
	4.2.4 Facilitate access to advice on community development and governance processes by all Council Committees and Units	We take every opportunity to educate colleagues and elected members about community development process.
<b>4.3 Ensure effective information flows between the Council, Community Boards and Communities</b>	4.3.1 Continue to support community and inter-agency networks as a way of dispersing information and discovering issues which need to be brought to the Council's attention	Resident Associations and Community Liaison Groups etc
	4.3.2 Review the level of staff resource allocated to community and inter-agency networks	N/A
	4.3.3 Produce 'people friendly' resource information as per the priorities identified in community plans	Consider Riccarton/Wigram Social and Community Plan, 'people friendly'
	4.3.4 Strengthen processes which provide for effective internal information flows, particularly between Advocacy Teams and, between Advocacy Teams and other Council Units	Ongoing

OBJECTIVES	PERFORMANCE MEASURES	ACHIEVEMENT
	4.3.5 Facilitate the information processes between elected members, particularly Community Boards and, Community Services and Parks and Recreation Committees.	See as our role to facilitate communication process between Community Board and ALL Standing Committees.
<b>4.4 Monitor and review the impact of Council activities on communities</b>	4.4.1 Establish a cross Council Community Planning and Monitoring Team to co-ordinate community development and governance activities across Council	N/A
	4.4.2 Identify which specific policies need to be adopted or amended to ensure community development and community governance practices are integrated in to Council activities.	Contribute and participate in all reviews.
	4.4.3 Establish monitoring and review process for key polices and activities to assess their positive or negative impact on communities	N/A
	4.4.4 Disengage from any effort that is likely to adversely affect disadvantaged segments of a community	N/A

**The Performance Indicator (for this Objective) is that at least 12 outputs are met, from the 18 listed.**

## 5. ADVOCATE ON ISSUES IMPACTING ON CHRISTCHURCH COMMUNITIES

OBJECTIVES	PERFORMANCE MEASURES	ACHIEVEMENT
<b>5.1 Monitor the impact of central government policies on communities</b>	5.1.1 Use the National Social Indicators project to identify trends in the social environment	Refer when relevant in reports to Community Board.
	5.1.2 Facilitate and undertake community research to identify issues and assess the impact of policies on the communities	Need more funding/resources to do this.
<b>5.2 Advocate to central government on issues impacting on local communities</b>	5.2.1 Advocate to central government decision makers to ensure the diverse needs and capacities of geographical communities and communities of interest are taken into consideration in local and national decision-making	Would be happy to contribute to any reports on this.
	5.2.2 Advocate to local, regional and national service providers to ensure appropriate service delivery	Through liaison groups.
	5.2.3 Confront attitudes and practices of institutions which discriminate unfairly against segments of society	Advocate where and if appropriate.
	5.2.4 Advocate to central government for a fair and equitable share of national resources	Will continue to achieve....
<b>5.3 Facilitate community advocacy</b>	5.3.1 Support and encourage communities to articulate their needs and priorities to local, central and regional governments, private sector agencies, service providers and other agencies	We see this as our primary role.
	5.3.2 Provide information and advice for community groups on social and economic issues, trends and policies	Where appropriate and if we have relevant information on hand.

**The Performance Indicator (for this Objective) is that at least 4 outputs are met, from the 8 listed.**



**6. TO ENSURE BOARD DECISIONS ARE MADE FOR THE BETTERMENT OF THE COMMUNITY**

OBJECTIVES	PERFORMANCE MEASURES	ACHIEVEMENT
<b>6.1 To take a strategic approach to Board expenditure</b>	6.1 To make robust decisions with the agreed best usage of Board resources for the community	Sound decision making based on clear processes, Objectives, Matrix, local knowledge.

**Recommendation:** That the 2003/04 Objectives Half Year Review be received.