

### 13. CHRISTCHURCH CITY LIBRARIES: SHIRLEY

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Corporate Plan Output: Shirley Library 8.2.17	

The purpose of this report is to inform the Board of the business activities for the Shirley Library for the 2000/01 year.

Shirley Library continued to be the third busiest libraries in the Christchurch City Libraries network of 13 libraries, behind Central and Fendalton. The monthly average for items issued was 46,684.

Summary of business:

Visitors to building	308,460
Issues	560,217
Requests for service	1,459
Cash payments	34,754
Reserves	12,882
Enquiries	77,834

#### OTHER ACHIEVEMENTS

During term-time classes from 11 primary schools visited the Library to participate in a programme designed to introduce children to the Library. Each class had four visits during the year during which the Children's Librarian used a mixture of games, activities, talking and opportunities for the children to explore the resources available.

Pre-school Storytimes were held every Tuesday morning during term-time and up to 40 pre-schoolers and their caregivers attended.

During the year the Library introduced one-on-one lessons for adults to introduce them to our electronic catalogue, e-mail and the Internet. Feedback from these sessions has been very good and the number of elderly customers becoming confident in their use of computers has been impressive.

The Local History Files that were destroyed in the fire are slowly being resurrected. Barbara Reed is steadily working on this project and has had support from some members of the community who have brought memories and photos of the area in for copying. The files will be available for public display in the next two months. The first few in a series of Fact Sheets about the area are available on the Christchurch City Libraries' website - [www.library.christchurch.org.nz](http://www.library.christchurch.org.nz).

The Library supplied bulk loans of 300 plus items to six local rest homes on a monthly basis. A Talking Book service is provided to 13 print-impaired customers.

Two family Internet nights were trialled. These were designed to introduce a parent (or parents) and child (children) who do not have access to a computer to the Internet together. Feedback from the participants was extremely positive and the Library hopes to continue a version of this programme into the next year.

#### SUMMARY

2000/01 proved to be another busy year - the introduction of GEMS, new library databases, Customer First training for staff, a number of staff changes plus meeting the demands of business-as-usual kept the team challenged during the year. The Library looks forward to 2001/02 and increased business from the housing and commercial developments taking place around the site.

#### Chairperson's

**Recommendation:** That the information be received.