

12. CHRISTCHURCH CITY LIBRARIES: NEW BRIGHTON

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Corporate Plan Output: New Brighton Library 8.2.17	

The purpose of this report is to update the Community Board on developments and activities at New Brighton Library over the past 12 months.

Over the past 12 months New Brighton Library has settled into the new building. The patterns of use have also settled into a more regular pattern than was experienced in the post-opening rush. A turnover of staff has meant seven new people have joined the team in the past six months. New people bring new skills and enthusiasm.

Activities in the Library are growing in number as the Library seeks to provide more services to the residents of the New Brighton community. The PAD (Play and Display) space is available to the community and more and more bookings are being made for it. A regular monthly reading group meeting is also run. Along with regular class visits and pre-school Storytimes, Internet and Catalogue tutorials were also offered for adults and children during the New Zealand Library Week. A full programme is offered during Parenting Week with bookings filling up fast. Currently the Library is working on forming closer bonds with other community services such as Nga Hau E Wha, youth workers and Council colleagues such as the Community Development Adviser (Pegasus) with whom we are hoping to launch a Walk and Talk programme.

One of the larger challenges facing libraries at the moment is the blending of traditional and non-traditional library information retrieval resources and processes. Increased use is being made of the Internet and other databases to find information for customers while still relying on books and magazines as well. Christchurch City Libraries has an excellent website and online resources, which makes the task easier. The librarians all enjoy this challenge.

With computers in an increasing number of homes more customers are making enquiries and placing reserves from home. Due to the 'special' nature of New Brighton as a 'destination' library a large number of people from around the world are visiting in person and online. This is providing motivation to keep the New Brighton page of Christchurch City Library's Web presence new and exciting and this is one of the Library's targets for the next 12 months. The address is <http://library.christchurch.org.nz/newbrighton/>.

The Pipeline facility at the Library is continuing to be of benefit in attracting non-traditional library users. A rapport has developed with many of the young people using the games and they are more inclined to ask for homework help and are starting to explore the book collection and use the catalogue more. This is very exciting and the Library intends to improve its services for youth and think of new and innovative ways of capturing this very difficult audience.

Summary of business:

Visitors to building	380,072
Issues	396,521
Reserves	12,875
Enquiries	45,094

Chairperson's

Recommendation: That the information be received.