

3. MOBILE LIBRARIES REVIEW : STAGE TWO - KAINGA STOP

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Corporate Plan Output: 8.2.13 Mobile Libraries	

The purpose of this report is to provide further information following the Board's consideration of this item at the April Board meeting, in relation to the Kainga stop.

Members will recall that at the April meeting the Board decided:

1. To seek the views of the Kainga Residents Association regarding the loss of the mobile library stop from their community.
2. That staff provide a report to the May Board meeting with recommendations to the Community Services Committee.

Since then the Outreach and Special Needs Librarian has suggested an alternate weekly service between Kainga and Spencerville. Spencerville is the next least-used mobile stop in the Spencerville/Brooklands area. The proposal would give each of them a 30 minute stop on alternate Fridays. In addition the existing stops at Styx Boating Reserve and Brooklands Hall are remaining. These stops are doing good business and would not be cut back.

This would keep the service to Kainga for a further year, but also deliver the message that community support needs to continue and grow if the service is to remain in the future. At present it is not meeting the performance measures adopted by Council by a large margin.

Currently, of the 2-3 reasonably regular customers that visit at Kainga, one visits the Mobile fortnightly, and one monthly, so this would give them the access they require. The library stock is issued for four weeks, so that would fit well with a fortnightly schedule also. At present there are some weeks when the service gets no customers at Kainga.

The Mobile Library Service would ensure that Mobile Library timetables were displayed in public, in a similar way to the regular bus timetables, and also have printed schedules for customers to take home as a reminder of the week the library bus calls.

Recommendation: That the alternate proposal outlined above be accepted, and that the local Residents Associations be advised through the Styx Newsletter of these changes.

Chairperson's Recommendation: That the officer's recommendation be adopted.