

**Library
and
Council Services
in
South Christchurch**

**Report of the Project Team
November 2000**

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Background

Expansion of Spreydon Library was first identified in 1993 as part of a development and enhancement plan for suburban libraries. Budget provision was made in 1996 and planning was initiated to get the project underway.

The original concept saw an addition to the rear of the current library building. However, a stand of unique trees located on the site, and concerns about safety in relation to the mall car park and the library, have delayed progress while alternative options were sought. Although an ideal solution was not forthcoming a report did go forward to Council on 25 November 1999 recommending that an addition to the rear of the existing building be proceeded with. This option was the cheapest available and resulted in the loss of one large tree and the relocation of several other specimens further back on the park.

At the same time as the Council was seeking a solution for the Spreydon Library, the building of a new library at St Martins was imminent. In 1999/2000 funding was available for the purchase of land to allow for the building to commence in the following financial year. The Council went to bid at auction for the only suitable piece of land in the area, the site of the former St Martins Catholic Church. It was unsuccessful and the purchaser of the land was the St Martins Christian School.

At the Council meeting on 25 November 1999 the recommendation in the Strategy and Resources Report of 15 November, regarding Spreydon Library accommodation options, was replaced with the following resolution:

“It was resolved that a report be sought on the provision of a combined service centre/library for the South Christchurch area, which would obviate the need for major upgrading of the St Martins and Spreydon Libraries”.

An officer project group was set up in February 2000 to investigate the current strategy for the delivery of library service in the South of the city, to consider if this was still relevant and to investigate subsequent solutions. Members of that project team were Bill Binns and Angus Smith, Property Unit, Nick Chapman and Stephen Phillips, Community Relations, Hilary Renfree and Sue Sutherland, Libraries and Simon Markham, Principle Advisor to the Community Services Committee. Richard Budd was engaged as a facilitator of the Reference Group. The project group has worked closely with two Councillors appointed by the Community Services Committee: Councillors Sue Wells and Carole Anderton.

The Project Group identified a number of strands to the project:

- Data gathering and analysis of the demographics and profile of the area
- Research into the opinion of residents and library users to be gained through market research and a facilitated reference group

- An examination of the current criteria and strategy for locating libraries
- An investigation of the services and location of the Community Board facilities and Council counter services
- A review of the size of the proposed facilities
- Identification of suitable property options
- Costs of any alternative strategy

Current strategy for library location

A report to the Strategy and Resources Committee on 15 November 1999 outlined the current criteria for locating libraries. The current strategy, which has resulted in a ring of Libraries surrounding the Central City Library at a distance of approximately 3.5 – 4 kilometres from the centre of the city, has been based on these premises:

- Each suburban location is considered to serve a population within a 1.5 kilometre radius of the library, this being considered a reasonable walking distance for the average person.
- Wherever possible the library has been sited adjacent to a significant suburban shopping complex so that customers can access other services at the same time.
- A catchment population of 10,000 is considered the minimum size for the location of a suburban library. However, where a community is identifiable by its geography, and is isolated from other parts of the city, a smaller population size would be considered for a community library, e.g. Sumner is a case in point.
- Location should be on a main traffic route with public transport provision. Ideally cross traffic should also be catered for.

The library strategy as it relates to the south area has resulted in the proposed extension to the library in Spreydon and a full community library in St Martins to replace the existing voluntary adult library and Council children's library.

South Area Demographics

In order to consider an alternate strategy for libraries in the south it was necessary to define the area. The South Area has been defined as the area bounded by Hendersons Road to the west, Brougham Street to the north, Opawa Road to the east and the Port Hills to the South. The population from the 1996 census is 52,650. This can be further broken down by age, ethnicity and gender as follows:

Pre school (0-4yrs)	7%	European	88%	Male	48%
Primary (5-12 yrs)	10.5%	Maori	5.5%	Female	50.5%
Young Adults (13-24)	15%	Pacific Island	1%		
Adults (25-59)	47%	Asian	2%		
Over 60 years	20.5%	Other	1%		

Note: Due to rounding all tables may not add up to 100%

The population is projected to increase in the next 20 years to approximately 60,000. This growth will come partially from further infill in some of the old suburbs and from fringe development on the edges of the green belt.

Shopping developments

The only large retail mall development in the catchment is at Barrington Mall. The next biggest retail development is at St Martins Mall. There are small local shopping centres, mostly of a “strip” nature at Beckenham, Addington, Hillmorton, and along Colombo Street between Brougham Street and just south of Milton Street. A new supermarket is under consideration for development in the Boon Street area, just north of Strickland Street.

The current Spreydon and St Martins libraries are located adjacent to their respective shopping centres at Barrington and St Martins. The Beckenham Service Centre is about equidistant from the Beckenham (0.5 km) and Thorrington (0.5km) shops.

Traffic volumes

The following data was available on traffic volumes on the main roads affecting library locations.

Street	Date of last survey	Average daily traffic count
Barrington (north of Milton)	1994	15,845
Wilsons Road (south of St Martins Rd)	1997	7,626
Colombo Street (north of Strickland St)	1992	14,407
Milton Street (250 meters from depot)	1995	11,639

Public Transport

One bus (No 2) travels down Colombo Street into the city frequently (varying from 5 – 20 minutes apart) from Westmoreland, Princess Margaret Hospital and Dyers Pass Road during the week and every 30 minutes on Saturdays and Sundays. The Orbiter runs past Spreydon Library down to Princess Margaret hospital. The extension east of the Orbiter is planned to go from Princess Margaret hospital, along Cashmere and Centaurus Roads to Wilsons Road to join up with Ensors road to go towards Eastgate.

Market research

In February 2000 Opinions Market Research Ltd was commissioned to conduct a survey of residents of South Christchurch, both current users of the library and non-users. Two complimentary methodologies were used.

- A random telephone survey of a representative sample of 420 residents aged 12 and over living in the southern suburbs

- Two on site interviews with 312 current library users were conducted at Spreydon and St Martins Libraries.

There were some demographic differences between the two samples. The library on-site samples had more females, more people in part time work, more retired people and fewer people in full time employment as well as more very frequent library users. However both samples had very similar attitudes toward libraries and where they should be sited in the community. Respondents were also asked to indicate their preferences among existing and possible new community library locations.

Key findings are listed in Appendix 1 to this report. A copy of the full report on the research is available on request from the Libraries Manager.

Overall results from the research tend to confirm that the current strategy of locating libraries adjacent to shopping malls is a good one. Ratepayers do prefer libraries to be located near shopping centres (41% of the representative sample and 75% of the on site sample combined visits to the library with supermarket visits or other shopping). However there is also support for a larger library located on Colombo Street somewhere between Milton Street and the Beckenham Service Centre on Hunter Terrace (around 50% of the representative sample and 39-44% of the on site sample indicated that options along Colombo Street were convenient). Over half of the representative sample drove to libraries, but 24% chose to walk to libraries. Only 10% used public transport.

Reference Group

A reference group of 20 people in the community from local businesses, residents associations and community groups was set up. The purpose of the reference group was to provide their views on service centre issues and to give feedback on options developed by the Project team in response to the market research conducted on library use patterns. The group met on 9 March, 8 June and 17 July 2000.

A summary of the results of the reference group meetings is attached as Appendix two. There is strong support for the Community Board and Advocacy to remain in the vicinity of its present location.

Size specifications for Library

Size specifications for a new library in the south have been based on New Zealand public library standards published by the Library and Information Association of New Zealand Aotearoa (LIANZA) in 1995. Following on from a meeting with Councillors in June 2000 the requirements for a new library have been based on the assumption that, whilst the new library would be the major facility, the existing Spreydon library would remain. The existing St Martins adult voluntary library would also remain whilst the volunteers wished to continue their service to the community in that location, and the St Martins Children's Library would be relocated to the

new facility. The population to be served by the new facility is estimated to be 45,000. The size and population served for the new Fendalton Library is given by way of comparison.

New Facility	Library serving a population of 45,000	2100 sq m
Fendalton Library	Serving a population of 32,500	1500 sq m

Note: The New Zealand public standards recommended size for a stand-alone public library serving a population of 40,000 is 2390 and for 50,000 is 2930. We have discounted these sizes to take account of the fact that this is a branch library and does not need to house the administrative services associated with a main library.

Community Board and Advocacy

For some years now the Council has been working towards the co-location and integration of Service Centres with Libraries where possible. This strategy was outlined in the Suburban Services Report in 1997 and Fendalton Library and Service Centre is the most recent example. It has therefore been an assumption of the Project Team that if a new library is to be built in the South then provision should be made in the planning to locate the Community Board and Advocacy in the same building. This will require a building of 2504 square meters.

Property Issues

The Property Unit has investigated a number of possible locations for a library and service centre of the required size. If the facility is to be single storey then a site size of 3500 square meters is required to accommodate parking and landscaping. Sites investigated included both land owned by the Council and sites which would require purchase. The following land has been assessed and rejected:

Site	Ownership	Reason for rejection
Sydenham Rugby football Club	Not CCC	Site too small, building not suitable
Athol McCullys	Not CCC	Not for sale
Mitre 10	Not CCC	Too small
Boons Bakery	Not CCC	Currently not for sale, price would significantly add to project cost
Sydenham School	Not CCC	Too close to Central Library, North of Brougham St not desired, price would significantly add to project cost
Lane Walker Rudkin	Not CCC	Too close to Central Library, North of Brougham St not desired, price would significantly add to project cost
Milton St Yard	CCC	Required for operational purposes

The only site available in the area which Council owns and which is big enough to accommodate the facility with parking is the land on which the Beckenham Service Centre currently sits (2529m²). A small portion (971m²) of the adjoining Water Services Pipe Yard will also need to be taken to make up the estimated required area of 3500m² if the building is to be single storey.

Suitability of the Beckenham site

This location meets two of the criteria for siting a community library. It has a catchment population of greater than 10,000 and it is on a main traffic route with public transport provision. Cross traffic could be catered for by a minor relocation of the Orbiter bus route, and preliminary discussions with the Environment Canterbury would indicate a willingness to consider this.

The site is not immediately adjacent to a significant shopping complex. However, there is strip shopping north in Colombo Street (about 0.5 km) and resource consent has been granted for a new supermarket in this area. Given that this library will serve a greater catchment population than a traditional 800 square meter library such as Linwood, the requirement to ensure that it is within walking distance of most of its customers is not a reasonable expectation. Therefore, good parking and easy access for cars will be essential. The location is in the middle of the Board area (when considered East/West) but well towards the South of the area. East/West traffic flow is not straightforward south of Milton Street but it is the view of the Project Team that if the Library is a significant community facility it will be a destination in its own right. The major plus to the site is that it is of sufficient size and is owned by the Council. There are no impediments to building here. It has a pleasant aspect and is a prominent corner location.

Destination Library

A 21st century community library provides a wide range of services, materials and experiences in order to fulfil the business of the library, which is to connect people to stories, ideas and information. The concept proposed for the Library in the South is built around creating a “village”, with a market square, town hall, place of learning, a library and a theatre. The concept was presented to members of the Spreydon Heathcote Community Board and the Community Services committee at a meeting on 20 October and the slides from the PowerPoint presentation are attached as Appendix 4. This library will build on the best features of both the New Brighton and Fendalton Libraries and provide the opportunity to work more closely with the education sector through the establishment of a Learning Centre.

Learning Centre

The Council has the opportunity to be a partner in an innovative Learning Centre integrated with the library in this facility. The Centre will provide learning opportunities in technology and information skills for school children, teachers and the community. Global Net 2000, which has been one of the Council's most successful millennium projects, would make its future home in the Centre. Whilst the partnership with the education sector has not yet been finalised, the parties have indicated their real interest in such a venture, which would see the operational costs of the Centre being funded for a 3-5 year period. A Learning Centre of this nature would be a first of its kind in New Zealand and a likely model for others to follow.

Costs of building

The Property Unit has advised that the price per square meter for the cost of construction and the landscaping work required is \$1650. The total cost of construction and fit out is \$4,581,600. The current project budget, which was for library only, is \$3,980,942, leaving a short fall of \$600,658. The new proposal includes a new facility for the Board, Advocacy Team and has provision for additional staff from Leisure and Parks to be accommodated in the community to meet Council's objectives for closer working within the community.

Facility	Capital Cost	Available funds	Shortfall
Library 1943 sqm	\$3,205,950	\$3,205,950	\$0
Learning Centre 200 sqm	\$330,000	\$330,00	\$0
Community Board & Advocacy 361sqm	\$595,650	\$94,992	\$500,658
Library fit out	\$350,000	\$350,000	\$0
Community Board etc fit out	\$100,000	\$0	\$100,000
Total	\$4,581,600	\$3,980,942	\$600,658

Funds for the fit out for the Learning Centre of \$400,000 will be sought from the Community Trust through the proposed GlobalNet 2000 Trust.

Operational costs

Operational projections over ten years have included increases for operating extended facilities at both Spreydon and St Martins. These projections are for direct costs only and do not include rents (as per Financial Services annual plan guidelines). The new library at Beckenham will increase operational costs over and above the provision already made by \$150,000 per annum. In addition the Property Unit advises that the estimated rental for the building will be \$500,000 per annum of which \$385,000 will be apportioned to the Library. The lease to an outsourced coffee retailer would offset a proportion of this cost. The Learning Centre share of the rental will be \$41,000 and this sum would be covered by the operating funds received from the education partner. The remaining rental of \$74,000 would be shared between Community Relations and the other business units who would be locating staff in that building (Parks, City Streets, Leisure). It

would be offset by the current rental \$46,800 for the Beckenham Service Centre.

Operational costs for the Learning Centre would be met by external funding from the education partner. This is expected to be in the vicinity of \$850,000 over 3 to 5 years.

Collection costs

One of the issues in building a brand new facility is that there has been only limited provision for supplying new stock items. The assumptions behind the old strategy were that Spreydon's collection volume would remain as is and that St Martin's would only require a relatively small injection of new stock because it already had stock in the children's library and the voluntary library stock would supply the core of the new St Martins adult collection. The new facility is considerably larger than both an extended Spreydon Library (850 sqm) and a new St Martins Library (850 sqm) and the St Martins voluntary library is not closing. Therefore, the stock in that library is not available for use in the proposed new library at Beckenham.

The new library will require a minimum opening collection of between 50-60,000 items. If all stock were to be acquired new the required funds to stock the library would be approximately \$2.4 million. However, we propose to provide stock in the following way:

Stock ex Spreydon	10,000 items
Stock ex Community Libraries (5% per library)	20,000 items
Children's stock ex St Martins library	10,000 items
New stock	20,000 items
Total stock at opening	60,000 items

Funding of the new stock is proposed as follows:

New stock for St Martins	\$81,600
Ex special funds (Book sale money)	\$100,000
Funds diverted from current book vote (over two years)	\$318,400
Shortfall – requiring additional capital	\$350,000
Total funding required	\$850,000

The ongoing capital cost per annum to provide a collection for a library this size will be \$350,000, which will be factored in to the capital projections for coming years if the new library is approved.

Benefits

Whilst there are increased costs both capital and operational in building this facility, there are real benefits to both the Council and the Community in building such a facility in the South.

- It is achievable – Council owns the site which is suitable and available for the purpose
- It will provide new purpose built Community Board and Advocacy facilities with sufficient room to house additional community based leisure and parks staff

- There is an opportunity to work more closely with schools and other educational organisations in a partnership which could be a model for others to follow
- It overcomes the difficulties of extending Spreydon and finding land for St Martins and provides a solution which will enhance library and information services to a greater extent than what was possible in two smaller facilities
- The Community will benefit from a purpose built, architecturally designed facility providing state of the art library facilities and modern service centre accommodation

Conclusion

The solution proposed in this report, to build an innovative Library, Learning and Civic Centre in the South, does meet the Council's resolution for a "combined service centre/library for the South Christchurch area, which would obviate the need for major upgrading of the St Martins and Spreydon Libraries"

It provides the Council with an opportunity to be a leader in developing a partnership with the education sector to provide innovative learning and information services that could well be a model for others in New Zealand to follow.

It provides improved Community Board and Advocacy facilities that allow for additional staff resources to be located closer to the communities they serve.

The project money for the two libraries proposed in the existing strategy covers the costs of building the Library and Learning Centre. Additional funds are required for the Board and Advocacy requirements. Establishing the collection for the new library requires capital of \$350,000.

It is the view of the Project Team that this proposal will better meet Council's objectives than the existing strategy for libraries in the south of Christchurch. The bulk of the funding is available in this financial year. We recommend that the planning and design of the facility be commenced in this financial year as soon as consultation with the community has been completed and the Council has committed to funding the shortfall in the 2001/2002 annual plan. This should be achievable by the end of February 2001 with a new facility opened no later than June 2002.

Appendices

Appendix one: Key findings from the Market Research

- Two thirds of the representative sample indicated they had visited a library in the last six months
- Libraries visited by library users in the sample were Central Library (57%) Spreydon (49%), Linwood (9%) St Martins Adult (6%), St Martins Children's (5%) and Halswell (5%)
- Library users indicated they visit Spreydon (86%), Central Library (39%), St Martins Adult (12%), St Martins Children's (13%), Linwood (6%) and Halswell (5%)
- The Spreydon and Central Libraries were visited by people from all the southern suburbs in the representative sample. In the on site samples visitors to the Spreydon and Central Libraries were from all suburbs but a greater proportion were from Barrington, Spreydon, Cashmere and Hoon Hay
- St Martins Library was visited mostly by people in St Martins, Sydenham and Opawa in the representative sample. In the on site samples visitors were mostly from St Martins.
- The Linwood Library was visited mostly by people from Opawa and to a lesser extent, Beckenham in the representative sample.
- The Halswell Library was visited mainly by people from Hillmorton in the Representative sample.
- In the representative sample around two thirds of Spreydon Library users visited once a month or more often. A quarter visited frequently, at least once a week.
- In the on site samples half of the people using the Spreydon and St Martins Adult Libraries indicated they were very frequent users, visiting at least once a week. Users of the St Martins Children's Library indicated they also visited very frequently, at least once a week (40%).
- When asked how often people would ideally like to visit a community library close to 70% of the representative sample indicated they would like to visit once a month or more often, In the on site samples 65% indicated they would ideally like to visit the library at least once a week.
- In the representative sample most library users felt community libraries were conveniently located (80%) and indicated they enjoyed going to the community library (79%). In the on site samples 97% believed community libraries were conveniently located and almost all (99%) agreed they enjoyed going to a community library.
- Two thirds of respondents from both the representative sample and the onsite samples indicated that a new community library in the area would make no difference to how often they used the library.
- In the representative sample 41% of users combined a visit to the library with supermarket shopping and 40% indicated they did other

shopping at the same time. Only one third made a single purpose visit to the library and only 2% combined it with a visit to a service centre.

- In the on site samples most (75%) combined a visit to the library with supermarket shopping. One third had been to the Beckenham Service Centre and 18% had been to the City Council Civic Offices in the past year mainly for bill payment and information.
- Some 82% of respondents from the representative sample and 85% of the on site respondents believed it to be more convenient to have a library and a shopping mall co-located.
- Only 14% of the representative sample and 12% from the on site samples favoured a library/service centre alternative.
- Overall 73% of library users from the representative sample indicated an expanded Spreydon Library would be convenient to them, while around half indicated siting options along Colombo Street, including the Beckenham Service Centre site would be convenient. The convenience varied according to location of residence among participants.
- From the on site samples 82% believed an expanded Spreydon Library would be convenient to them while 39-44% said options along Colombo Street were convenient. The conveniences also varied according to the location of residence.
- Some 55% of participants from the representative sample indicated they travelled to the library by car, 24% walked and 10% went by bus.

Appendix two: key findings from the Reference Group

Three meetings were held with the Reference Group.

People preferred to visit a service centre in the community when doing business with the City Council because they felt comfortable talking about their problems and requests, which were sometimes quite complex, with people they knew and trusted. It was stated that it was a question of customer service and the service centre added value to the networks of the community. Libraries were seen as places to get information while service centres provided solutions. Concern was expressed at any library closing in South Christchurch as it was seen as an area that was under resourced as regards libraries.

Options presented to the reference group for discussion were:

Option 1: The existing library strategy. Extend Spreydon Library on the present site, build a new purpose built library facility at St Martins and keep the Service Centre and Community Board facility at the Beckenham site.

Option 2: As above for the library facilities but the Service Centre and Community Board facilities would relocate to one of the library sites, probably St Martins.

Option 3: Build a new, larger, purpose built facility for the Library, Service Centre and Community Board at Beckenham. Retain Spreydon with a focus on older people and young families and move the St Martins Children's Library to the new facility at Beckenham. Leave the St Martins Voluntary Adult Library at the present site.

Option 4: Build a new, larger, purpose built Library, Service Centre and Community Board facility at Beckenham and close Spreydon and St Martins Libraries.

Option 5: Build a new, large, purpose built Library, Service Centre and Community Board facility at a location on Colombo Street, somewhere between Strickland Street and Milton Street (land would most likely need to be purchased) Move the St Martins Children's Library to this facility. Leave Spreydon Library and St Martins Voluntary Adult Library open.

Option 6: Build a new, large, purpose built Library, Service Centre and Community Board facility on Colombo Street, somewhere between Strickland Street and Milton Street as above. Close Spreydon and St Martins Libraries.

When considering the options the reference group split into three clusters. Feedback from those clusters on the six options presented was as follows:

- Two clusters favoured Option 3 for Library and Information Services (Beckenham site) but amended it to retain the Children's Library at St Martins. One cluster favoured Option 1 (the existing strategy) with variations.
- All clusters wished to see the Service Centre/Community Board facilities remain at Beckenham.
- Two clusters favoured Beckenham as the best overall option for providing Council and Library and Information Services in the South. One cluster favoured the existing strategy.

The reference Group expressed the wish to have direct dialogue with the officer working group (meetings were independently facilitated) and to be able to gain feedback from their respective groups before reporting back further on their views. This was subsequently done at a third meeting of the Reference Group.

A small sub group of the Reference Group was also consulted about the best method of consulting with the community during the December to February period.

Appendix 3: Summary of reports on the issue presented to the Board, Committees and Council

Report presented to the Spreydon Heathcote Community Board 5 May 1998. The Board decided to advise the appropriate Standing Committees:

1. That the Board accepts the expansion into Barrington Park and the extension to the rear of the existing building is not a feasible option.
2. That the Board prefers the library to be developed on a single level with a desired floor area of 850 square metres, alternative premises in the Barrington vicinity should be further investigated.
3. That if the outcomes of the foregoing investigations were not viable then the 2 storey option should be proceeded with.
4. That when a decision had been made on a preferred option the views of the community should be sought.

The Parks and Recreation Committee considered the report on 13 May 1998 and recommended to the Community Services Committee that the request to extend the Spreydon Library into the park be declined because it would require removal of unique trees. The Property Unit was asked to look for alternative sites in the area.

Council considered the report on 27 May 1998 and the Community Services Committee was requested to analyse the cost implications of the various options when it considered the issue.

Community Services Committee meeting on 8 June 1998 the Property Manager and Libraries Manager were asked to investigate Options 3 and 9 which allowed for the retention of the unique trees. They were asked to include an analysis of the cost implications.

Over the next year staff and some Councillors worked to resolve which options to pursue. To promote a common understanding of the issues a joint seminar involving the Community Board and Councillors was held on 2 September 1999. Options were narrowed down to four.

A further report detailing the advantages and disadvantages with an analysis of the cost implications on the 4 options was presented to the Community Services Committee on 8 November 1999. It was recommended that the Strategy and Resources Committee, in light of the views of the Community Board and other relevant Standing Committees, recommend a preferred option to Council. The Chairman further recommended that Option 4 be considered as the preferred option, having regard to traffic issues, pedestrian safety and retention of the existing building.

The Strategy and Resources Committee considered the recommendations from the Community Services Committee on 15 November 1999 and decided to recommend Option 1 to Council subject to the notional value of the trees lost (\$59,000) being allocated to the planting of specimen trees at the park, and that satisfactory arrangements with the Mall for shared access, integrated car parking and pedestrian safety be negotiated.

Council considered the report of the Strategy and Resources Committee of 15 November 1999 on 25 November. The Council did not support the report's recommendation to build option 1. Instead it passed the recommendation "That a report be sought on the provision of a combined service centre/library for the South Christchurch area, which would obviate the need for major upgrading of the St Martins and Spreydon Libraries."

Appendix 4: The Village concept for the Library in the South
(follows)

Christchurch City Council Library in the South

Presentation to Community Board
And Councillors



CHRISTCHURCH
CITY COUNCIL · YOUR PEOPLE · YOUR CITY

20 October 2000

Christchurch City Council Library in the South

We have an opportunity to:

- Deliver '*More than you think...*'
- A destination
- The Village concept

The Village Concept

Market Square

The Social meeting place

Café, display, newspapers, quick reads, browsing, good toilets, parenting facility, buy, sell and exchange

The Village Concept

Theatre

The Entertainment and culture place

Music, video, public programmes, arts
and culture, gallery and performance
area, armchairs

The Village Concept

Place of Learning

The Learning Dome

Computer suite, instruction and information literacy, Globalnet 2000, School and teacher development, community education, the learning dome, Video conferencing

The Village Concept

Library

The re-creation, information place

Collections (both physical and electronic) for information and reading for pleasure, individual study places, professional, experienced help services, PCs, internet, CD rom, children's services, literacy support, drive-by drop-off and pick-up

The Village Concept

Town Hall

The Civic place

Community Advocacy and Board,
Community meeting rooms, access from
time to time to other agencies

Library *in the South*



Drive by



Theatre

The Entertainment and culture place

Library

The re-creation, information place

The Village Concept

Town Hall

The Civic place

Market Square

The Social meeting place

Place of Learning

The life-long learning place

Gutersloh Library



Singapore Libraries



Christchurch City Council Library in the South

- “Our libraries should be positioned as an integral part of our national system actively supporting Singapore as a learning nation”

– George Yeo, Minister for the Arts in *Library 2000: investing in a learning nation*.



20 October 2000

Christchurch City Council Library in the South

■ “Learning is the key to prosperity...the fostering of an enquiring mind and love of learning are essential for our future success. Libraries contribute to ...the Government’s most important policies. They underpin education ...they enhance public access to knowledge ...they promote social inclusion”

| Secretary of State for Education and Employment in *New Library: the People’s Network*



CHRISTCHURCH
CITY COUNCIL · YOUR PEOPLE · YOUR CITY

20 October 2000