



**14. CANTERBURY DEVELOPMENT CORPORATION LIMITED'S MONITORING REPORT:
FIRST QUARTER PERFORMANCE AGAINST KEY PERFORMANCE INDICATORS**

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Corporate Plan Output: Various	

The purpose of this report is to submit an overview of the Canterbury Development Corporation Limited's first quarter performance against its key performance indicators (KPIs). The report has been separately circulated to Councillors.

Points to note are:

- The general high level of performance against specific quantitative measures for service delivery.
- The focus on qualitative reporting via client satisfaction surveys in the second half of the year.
- The dynamic nature of service delivery with some current activity falling outside KPIs agreed 9 months ago.

Chairman's

Recommendation: That the information be received.