

12. LITTER ON FOOTPATHS OUTSIDE BANKS

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| Officer responsible Community Advocate | Author Board Secretary, John Shanks |
| Corporate Plan Output: N/A | |

Last year Board members expressed concern over the litter which tended to accumulate outside banks outside working hours because of discarded automatic teller machine slips of paper. The Board referred this matter to the “Keep Christchurch Beautiful” Campaign for any action which might be appropriate.

As a result, the Board at its meeting on 2 September 1998 considered a letter from Shirley Christensen, the “Keep Christchurch Beautiful Campaign” Co-ordinator, advising of steps being taken to meet the Board’s concerns at this litter.

Since then, a further letter has been received from the “Keep Christchurch Beautiful Campaign” Co-ordinator, providing an update on this matter. This letter reads as follows:

“Just to keep you up to date with the response so far from our letter to Christchurch banks re the problem of the litter created from receipts left on the pavement outside ATM’s.

I have enclosed a copy of the letter the Keep Christchurch Beautiful Campaign mailed out to all main branches in Christchurch plus a copy of the letters received to date.

Replies in brief:

BNZ – forwarding to Head Office – policy is to issue receipts – not programmed yet for a ‘fast cash’ option.

Citibank – forwarding to Head Office – hope HO will inform Christchurch customers of the option to use ATM without requesting a receipt – keen on a cleaner, greener Christchurch.

ASB – already in use – ATM lobbies, along with ‘no receipt’ balance option. Conscious of the ‘mess factor’ and will continue to do all in their power to ensure the environment is protected.

National – forward to HO – concerned about playing their part as a ‘corporate citizen’ by making sure they do not contribute to any litter problem around the city. Staff are aware of responsibilities in assisting to keep areas in front of ATM’s clear and hope to continue to make improvements.

Replies yet to come from ANZ and WestpacTrust.

The banks certainly are concerned about the situation and seem to be endeavouring to correct matters.

We will continue to monitor the situation and hope that the ‘fast cash’ no receipt reminder to customers helps in some way.”

Copies of the letter which the “Keep Christchurch Beautiful Campaign” mailed out and replies received are reproduced for the information of Board members.

Recommendation: That the information be received.

**Chairman's
Recommendation:** That the information be received