

Officer responsible Community Advocate	Author John Shanks, Board Secretary
Corporate Plan Output: Community Advocacy	

The purpose of this report is to advise the Community Board of the current review of bus services being carried out by the Canterbury Regional Council and to give the Community Board the opportunity for input into the decision making process.

The following letter outlining the extension of the Orbiter service and a review of a number of existing bus services has been received from Jill Atkinson, Passenger Transport Operations Planner for the Canterbury Regional Council, which is inviting submissions on the proposed changes to be received by 7 December 1999.

“The Canterbury Regional Council is currently reviewing the following bus services.

<i>New Brighton/Southshore (5)</i>	<i>Mall Link (6)</i>
<i>New Brighton/Parklands (10)</i>	<i>Dallington (11)</i>
<i>Mairehau/Shirley (16)</i>	<i>North Beach (19)</i>
<i>Bromley (23)</i>	<i>New Brighton/Queenspark (29)</i>
<i>Shorelink</i>	<i>Kainga/Brooklands</i>
<i>St Albans (18)</i>	<i>Lyttelton/Rapaki</i>
<i>Diamond Harbour Ferry</i>	

As an initial step to identifying how these services could be improved, feedback was sought from the general public, bus users, schools and a wide range of residents groups. This was achieved through the placing of newspaper advertisements in the Press, letters to interest groups and the holding of four consultative focus groups. In addition, on-bus surveys were also conducted during which passengers were asked for their views on the bus service.

Feedback obtained from the above process was evaluated and the proposals developed. The enclosed brochure (four in total, all of which have been included in order that you can get the full picture of the changes being proposed) outline these proposals.

Every reasonable means of communicating these ideas with the public is being used. These include:

- *Newspaper articles in the Observer and Pegasus Post*
- *Attendance at Community Board meetings*
- *Meetings with residents associations and any other interest group, as requested*
- *Displays at malls and libraries (see brochures for details)*
- *Posters on buses and at community centres and libraries*
- *Placing brochures in letterboxes.*

Please note that these brochures present proposals only and are not definite changes. After evaluating all aspects of the feedback received and balancing these against broader issues such as impacts on the bus network, engineering and safety aspects, the Passenger Services Section will make a final recommendation to the Regional Council for adoption. Any change to the bus service will be effective from November 2000 when the current contracts expire.

The Regional Council therefore invites submissions from your organisation on the proposed changes, to be received by 7 December 1999. Should there be any other issues, which are not covered in these proposals, please also include them in your comments.

Please make your comments in writing to the Canterbury Regional Council, (either through the submission form in the brochures or in a separate letter) or alternatively by fax on (03) 365-3194 or e-mail on Jilla@crc.govt.nz. Comments can also be made by telephoning the Customer Services section of the Canterbury Regional Council on 365-3828 during working hours.

If you would like any further information on the review process, please contact me on 365-3828 (ext 7169)”

In addition to the letter from the Canterbury Regional Council, brochures from the Council outlining the proposed bus route changes are attached.

Recommendation: That the Board consider whether there are any submissions or comments that it wishes to make on the proposed bus route changes.

Chairman's

Recommendation: For discussion.