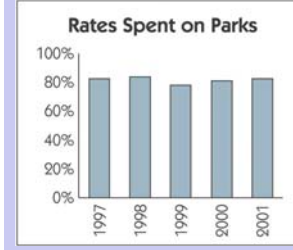
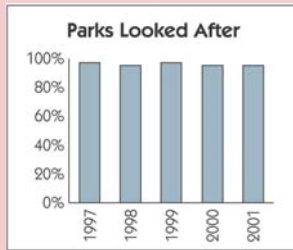
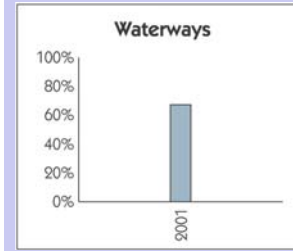


# PARKS & WATERWAYS

Objectives	Environmental Performance Indicators	Information Source	Social Performance Indicators	Information Source	Economic/Financial Performance Indicators	Information Source	Link to Strategic Objectives
<p><b>Customer Service</b></p> <p>The city's waterways wetlands and drainage system is maintained in a way that is sensitive to natural values and flood hazards.</p>	<ul style="list-style-type: none"> <li>Maintain Surface water ecosystem health as indicated by sample chemical analysis and surveys of physical properties and fish species diversity (Baseline survey).</li> <li>Nil flooding damage arising from system blockages or pump failure.</li> <li>Reduce herbicide application on utility waterway margins to a maximum of 360,000m<sup>2</sup> (5% reduction).</li> </ul>	<p>NIWA monitoring, ECAN monitoring</p> <p>Contractor reports</p> <p>Management reports</p>	<ul style="list-style-type: none"> <li>Complaints related to waterways received and timeframe for action (<i>Target: 100% within 2 working days</i>).</li> <li>Customer satisfaction with parks maintenance standards (<i>Target: 90% satisfied</i>).</li> </ul>	<p>GEMS RFS data</p> <p>Annual Citizens Survey</p>	<ul style="list-style-type: none"> <li>Residents are satisfied with the value for money of rates spent on waterways and wetlands (<i>Target: 80%</i>).</li> <li>Quality standards attained for waterway utilities (85% of specification) within budget targets.</li> <li>Residents are satisfied with the value for money of rates spent on parks (<i>Target: 80% satisfied</i>).</li> </ul>	<p>Annual Citizens Survey</p> <p>Contract audits, SAP reports</p> <p>Annual Citizens Survey</p>	<p>A2, A3, A5, B4, C1, C2, C3, C4, C5, E1</p>
<p>The city's green space areas are maintained in a healthy and safe condition.</p>	<ul style="list-style-type: none"> <li>Reduce the annual tonnage of green waste material dumped through on site processing and recycling (<i>Target: 5% reduction</i>).</li> </ul>	<p>Contractor reports</p>	<ul style="list-style-type: none"> <li>Recreational User Groups satisfaction with services (<i>Target: 90% satisfied</i>).</li> </ul>	<p>Annual survey</p>	<ul style="list-style-type: none"> <li>Quality standards attained for parks maintenance (90% of specification) within budget targets.</li> </ul>	<p>Contract audits, SAP reports</p>	



## PARKS & WATERWAYS

Objectives	Environmental Performance Indicators	Information Source	Social Performance Indicators	Information Source	Economic/Financial Performance Indicators	Information Source	Link to Strategic Objectives
<p><b>Community Engagement</b></p> <p>The community are informed and participate in the governance and management of parks and waterways.</p>	<ul style="list-style-type: none"> <li>Community participation in environmental guardianship and monitoring (<i>Target: At least 15 active groups</i>).</li> <li>Participation in planting projects by volunteer and community groups (<i>Target: 5,000 plants per year</i>).</li> </ul>	<p>Management reports</p> <p>Management reports</p>	<ul style="list-style-type: none"> <li>Support at least 170 volunteer wardens on parks and waterways.</li> <li>Children participation in the Learning Through Action Programme (<i>Target 8,000 children per year</i>).</li> <li>Support one annual community employment contract with at least 100 unemployed people participating in the programme.</li> </ul>	<p>Management reports</p> <p>Surveys, reports to Ministry of Ed.</p> <p>Annual report from contractor</p>	<ul style="list-style-type: none"> <li>Community volunteer hours spent on regional parks projects (<i>Target: 8,000 hours</i>)</li> <li>Sponsorship revenue received (<i>Target: \$100,000</i>)</li> </ul>	<p>Management reports</p> <p>Management/SAP reports</p>	<p>A1, A2, A3, B4, C1, C2, C3, C5, D1, G3</p>
<p><b>Planning &amp; Infrastructure Management</b></p> <p>Christchurch's green space, waterways and wetlands are renewed, enhanced and protected for the present and future people and environment.</p> <p>The overall form and character of the city is enhanced by green space and waterways planning.</p>	<ul style="list-style-type: none"> <li>Preservation and enhancement of the city's bio-diversity as determined by number of native plant species, native bird population statistics and fish species diversity compared with existing data.</li> <li>Four ecologically significant sites identified and protected.</li> </ul>	<p>NIWA monitoring, Botanical monitoring reports, surveys</p> <p>Planning documents</p>	<ul style="list-style-type: none"> <li>The level of satisfaction with the diversity and accessibility of recreational activities provided on parks and waterways to meet identified community needs (<i>Target: 80% satisfied</i>).</li> <li>Level of satisfaction with community engagement and participation in planning processes (<i>Target: 75% satisfied</i>).</li> <li>Maintain the present ratio of 18.5 hectares of public open space per 1,000 population concurrent with population growth through planning, purchase and acquisition of land.</li> </ul>	<p>Survey</p> <p>Landcare Research Evaluation</p> <p>Management reports</p>	<ul style="list-style-type: none"> <li>Percentage of visitors to Christchurch who indicate parks, waterways and the natural environment as a primary reason for their visit (<i>Target: 5%</i>).</li> </ul>	<p>Survey</p>	<p>A3, A5, C1, C2, C3, C5, D1 E1, E3</p>