

ENVIRONMENTAL POLICY & REGULATORY SERVICES

Objectives	Environmental Performance Indicators	Information Source	Social Performance Indicators	Information Source	Economic/Financial Performance Indicators	Information Source	Link to Strategic Objectives												
<p>Manage & Plan</p> <p>To manage and plan the use, development and protection of the natural and physical resources of the city in a sustainable way.</p>	<ul style="list-style-type: none"> Successfully defend 90% of City Plan references to Environment Court. 	<p>City Plan management reports</p>	<ul style="list-style-type: none"> 88% of residents satisfied with building or land development within their area. <div style="text-align: center;"> <table border="1"> <caption>Developments</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>1997</td> <td>35%</td> </tr> <tr> <td>1998</td> <td>35%</td> </tr> <tr> <td>1999</td> <td>25%</td> </tr> <tr> <td>2000</td> <td>20%</td> </tr> <tr> <td>2001</td> <td>25%</td> </tr> </tbody> </table> </div>	Year	Percentage	1997	35%	1998	35%	1999	25%	2000	20%	2001	25%	<p>Annual Citizens Survey.</p>	<ul style="list-style-type: none"> Provide financial assistance to owners of 10 listed heritage buildings by 30 June 2003. 	<p>Management Report</p>	<p>C1, C2, C3, C4, C5, G2</p>
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<p>Promoting Health & Safety</p> <p>To promote the environmental health of the city and the health, safety and well being of its citizens.</p>	<ul style="list-style-type: none"> All food premises identified as being high risk in terms of food safety to be inspected at least once during the year. 	<p>Environmental monitoring reports</p>	<ul style="list-style-type: none"> Situations likely to affect human health or safety or to cause objectionable statutory nuisance are investigated and actioned (<i>Target: 100%</i>). 	<p>Management reports.</p>	<ul style="list-style-type: none"> Residents satisfied with the value for money of rates spent on overall city and environmental planning, at least 60%. <div style="text-align: center;"> <table border="1"> <caption>City Environment</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>1997</td> <td>65%</td> </tr> <tr> <td>1998</td> <td>65%</td> </tr> <tr> <td>1999</td> <td>55%</td> </tr> <tr> <td>2000</td> <td>60%</td> </tr> <tr> <td>2001</td> <td>55%</td> </tr> </tbody> </table> </div>	Year	Percentage	1997	65%	1998	65%	1999	55%	2000	60%	2001	55%	<p>Annual Citizens Survey</p>	<p>C2, G2</p>
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<p>Limiting Adverse Effects</p> <p>To limit the adverse effects of activities on the environment including people and communities.</p>	<ul style="list-style-type: none"> Monitoring of resource consents within periods stipulated. 	<p>Environmental monitoring reports</p>			<ul style="list-style-type: none"> Residents satisfied with the value for money of rates spent on regulating activities and investigating nuisances, at least 57%. 	<p>Annual Citizens Survey</p>	<p>C1, C3, G2</p>
<p>Compliance with Legislation</p> <p>To ensure that the statutory purposes and principles of building control, health, hazardous substances, liquor licensing, and animal control are achieved with minimal compliance cost.</p>					<ul style="list-style-type: none"> Process all applications (eg building and land use resource consents) within the time limits prescribed by the relevant legislation. 	<p>GEMS data, management reports, MfE survey</p>	<p>C2, C5, D5, F5, F7, G2</p>

