

## CITY STREETS

Objectives	Environmental Performance Indicators	Information Source	Social Performance Indicators	Information Source	Economic/Financial Performance Indicators	Information Source	Link to Strategic Objectives
<p><b>Customer Service</b></p> <p>Educate and encourage the public to use the network safely.</p> <p>Meet network accepted standards and engineering best practice.</p> <p>Provide viable choice of transport modes.</p> <p>Ensure users are aware of transport choices and the means to effect them.</p>	<ul style="list-style-type: none"> <li>Perceived percentage level of safety by cycle users is greater than 80%</li> </ul>	Survey	<ul style="list-style-type: none"> <li>Percentage of crashes involving responsible road factors and the number of crashes per 10,000 people for the current year, show a reduction over the previous year</li> <li>Consistent or increasing use of non-car transport modes <i>(Target: Cycling - 13% commuters cycle in 2001, 20% commuters cycle in 2006; Pedestrian – 8% commuters by 2011; Public Transport – 5% of public trips by 2003, 10%-15% of trips by 2018)</i></li> </ul>	<p>Accident Statistics (NZ Police)</p> <p>Bus passenger and cycle counts and Survey</p>			<p>C2, E2, E3, E4</p> <p>C2, C3, E2, E3, E4</p>
<p><b>Community Engagement</b></p> <p>Engage the community in determining, validating and prioritising needs.</p> <p>Set agreed levels of service in conjunction with the community.</p> <p>Create road environments that support and encourage a greater range of community and street activity</p>	<ul style="list-style-type: none"> <li>Percentage of community users satisfied with the improvement of the urban environment following street works is greater than 80%</li> </ul>	Survey	<ul style="list-style-type: none"> <li>Percentage of community users satisfied with the need assessment, agreement and delivery of capital work completed in the street is greater than 80%</li> <li>Satisfaction with need assessment, agreement and delivery of transport network service and choice of transport mode is greater than 80%</li> </ul>	<p>Survey</p> <p>Survey</p>			<p>D1, D5</p> <p>C2, D1, D5</p> <p>A2, A3</p>

