

*Community outcomes*



# Community outcomes



## Community Outcomes for Christchurch to 2012

Community Outcomes describe the kind of society, community, environment and economy that the people of our community want to live in. They are the things which the community thinks are important for its wellbeing.

The Council has led a process to find out what we, as a community, wish for Christchurch now and in the future. These Community Outcomes belong to the people of Christchurch - they were identified by, and belong to, the community. The whole community will need to work together to achieve these outcomes - individuals, as well as many groups and organisations, including the Council.

A list of indicators, or outcome measures, has been developed to track progress towards the outcomes we all want to achieve. Achieving the outcomes means working with other agencies such as the Department of Conservation, Ministry of Social Development and Ministry of Housing.

### Identifying Community Outcomes

For the LTCCP 2006 to 2016, work was undertaken to bring together what people of Christchurch have been telling us for the past few years about the community they want to live in. We reviewed information gained through consultation on proposed Community Outcomes for 2006 to 2012 in mid-2005, from prior council consultations on plans and strategies and research, including:

- Results from monitoring trends and other information (more than 500 measures);
- Reviews of prior consultations (5000 submissions, 54 reports);
- Reviews of reports and literature (300 reports);
- Reviews of government strategies (187 strategies);
- Review of existing Council strategies and Community Board statements;
- Stock-take of existing services and funding from the Council and government agencies;
- Interviews with key stakeholders;

- Interviews and workshops with elected members;
- Research with key groups such as people with disabilities, Maori and Pacific people;
- A review of the Banks Peninsula Community Outcomes 2006 to 2012;
- Discussion papers developed with external stakeholders and reference groups;
- Feedback on the 2004 to 2014 LTCCP and the Community Outcomes developed in 2004;
- Feedback from a specially designed section on the Council's website.

There is already a degree of alignment between the Community Outcomes and other Council planning documents and processes. The Council's significant policies and its City Plan, are themselves the products of processes which involved the community. Submissions on these policies and plans were considered along with background research done when identifying the Community Outcomes. The outcomes may, therefore, be regarded as a high-level affirmation of principles included in other policies.




A draft set of Community Outcomes was developed from the information gathered and following discussions with elected members. The final Community Outcomes were released to the Christchurch community in July 2005. They will be reviewed in 2012.

All Community Outcomes need to have indicators which measure progress towards achieving the outcomes. The Council has already gathered together some information against which we will measure our progress in contributing towards achieving the Community Outcomes. The Council will produce an initial Community Outcomes Report in February 2007 (which will include 2006 Census data) with information about monitoring our progress and noting the situation in 2006. It is a requirement that this report be redone in 2009 so that progress on attaining the outcomes is reported on.

More information about community Outcomes is on the Council website at [www.ccc.govt.nz/communityoutcomes](http://www.ccc.govt.nz/communityoutcomes).

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Community Outcome	We will know we are succeeding when	Progress will be measured using these headline indicators
 <b>A Safe City</b>		
<p>We live free from crime, violence, abuse and injury. We are safe at home and in the community. Risks from hazards are managed and mitigated.</p>	<p>Rates of crime and injury decline. People feel safe at all times in Christchurch. We have excellent safety networks, support people and services.</p>	<ul style="list-style-type: none"> <li>• Hospital treatment for accidents</li> <li>• Total offences</li> <li>• Notifications to Child Protection Agencies</li> <li>• Perceptions of safety</li> <li>• Road casualty statistics</li> </ul>
 <b>A City of Inclusive and Diverse Communities</b>		
<p>Our diversity is seen, heard, valued and celebrated. All people feel a sense of belonging and participate in the community.</p>	<p>Our city is built on strong communities. A diverse range of people feel at home in Christchurch. Everybody is able to participate, particularly those who are most vulnerable.</p>	<ul style="list-style-type: none"> <li>• New Zealand Deprivation Index</li> <li>• Income gap between low and high income earners</li> <li>• Perceptions of ethnic diversity</li> <li>• Maori language speakers</li> <li>• Perceptions of quality of life</li> <li>• Perceptions of community support</li> </ul>
 <b>A City of People who Value and Protect the Natural Environment</b>		
<p>Our lifestyles reflect our commitment to guardianship of the natural environment in and around Christchurch. We actively work to protect, enhance and restore our environment for future generations.</p>	<p>Everybody takes responsibility for their impact on the natural environment. Biodiversity is restored, protected and enhanced. We manage our city to minimise damage to the environment.</p>	<ul style="list-style-type: none"> <li>• Tonnes of waste to landfill</li> <li>• Liquid waste</li> <li>• Total ground water use</li> <li>• Renewable versus non-renewable energy consumption</li> <li>• Waste recycling</li> <li>• Recreational water quality</li> <li>• Number and area of ecological heritage sites</li> </ul>




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Community Outcome	We will know we are succeeding when	Progress will be measured using these headline indicators
 <b>A Well-Governed City</b>		
<p>Our values and ideas are reflected in the actions of our decision-makers.</p> <p>Our decision-makers manage public funds responsibly, respond to current needs and plan for the future.</p>	<p>Everybody actively participates in public decision-making.</p> <p>Everybody feels represented by their decision-makers.</p> <p>Our decision-makers plan for a sustainable Christchurch.</p>	<p>Confidence in council decision-making.</p> <p>Representation on school boards of trustees.</p> <p>Census response rates.</p> <p>Voter turnout at council elections.</p> <p>Voter turnout at general elections.</p>
 <b>A Prosperous City</b>		
<p>We have a strong economy that is based on a range of successful and innovative businesses.</p> <p>We value sustainable wealth creation, invest in ourselves and in our future.</p>	<p>Christchurch has a strong, healthy economy.</p> <p>Standards of living improve for everyone. Our economic development prioritises future wellbeing.</p>	<ul style="list-style-type: none"> <li>• Economic Activity Index</li> <li>• Full and part-time employment rates</li> <li>• Unemployment rate</li> <li>• Personal, family and household income</li> <li>• Volume of commercial waste recycling</li> </ul>
 <b>A Healthy City</b>		
<p>We live long, healthy and happy lives.</p>	<p>We all have access to affordable health services that meet our needs.</p> <p>More people in Christchurch live healthy lifestyles.</p> <p>Our city environment supports the health of the community.</p>	<ul style="list-style-type: none"> <li>• Self reported health status</li> <li>• Life expectancy</li> <li>• Frequency of physical activity</li> <li>• Type 2 diabetes rates</li> <li>• Barriers to accessing medical services</li> <li>• Number of days exceeding air quality guidelines</li> </ul>

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Community Outcome	We will know we are succeeding when	Progress will be measured using these headline indicators
 <b>A City for Recreation, Fun and Creativity</b>		
<p>We value leisure time and recognise that the arts, sports and other recreational activities contribute to our economy, identity, health and wellbeing.</p>	<p>More people participate in leisure activities. More people participate in physical and sporting activities. Everybody is included in the creation and enjoyment of the arts.</p>	<ul style="list-style-type: none"> <li>• Main leisure pursuits in free time</li> <li>• Satisfaction with free time</li> <li>• Numbers of people taking part in the arts</li> <li>• Culturally rich and diverse arts scene</li> </ul>
 <b>A City of Lifelong Learning</b>		
<p>Our learning opportunities help us to participate in the community and the economy. Quality education is available for people of all ages.</p>	<p>Everybody receives a good basic education. Christchurch people are skilled people. A broad range of learning opportunities is available in Christchurch.</p>	<ul style="list-style-type: none"> <li>• Highest qualification gained</li> <li>• Numbers of children who have attended early childhood education</li> <li>• School leavers with no qualifications</li> <li>• Literacy and numeracy performance</li> </ul>
 <b>An Attractive and Well-designed City</b>		
<p>Christchurch has a vibrant centre, attractive neighbourhoods and well-designed transport networks. Our lifestyles and heritage are enhanced by our urban environment.</p>	<p>Christchurch is attractive and well-maintained. Our heritage is protected for future generations. We design our city to meet current needs and future challenges.</p>	<ul style="list-style-type: none"> <li>• Perceptions of look and feel of the city</li> <li>• Bus patronage figures</li> <li>• Modes of transport to work</li> <li>• Residual income after housing costs</li> <li>• Hectares of public open space</li> <li>• Perceptions of problems in Christchurch</li> <li>• Number of heritage buildings, sites and objects</li> </ul>

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