

05 MAY 2006

Our Community Plan Submission Form

Instructions

Please read before completing your submission

It will help us process your submission if you clearly state the issue you want the Council to consider, what specific action you think the Council should take, and why that should be done.

If you wish, you can present your submission at a hearing. (If that is the case, please tick the box). The hearings will be held between Thursday 25 May and Wednesday 7 June 2006. Generally, 10 minutes are allocated for hearing each submission, including time for questions.

It will help us if your submission also refers to the page of either the full version or the summary version.

Please note: We are legally required to make all written or electronic submissions available to Councillors and to the public. This includes the name and address of the submitter. All submissions will be published on the Council's website from 10 May 2006.

No anonymous submissions will be accepted.

You may send us your submission:

By mail

Please mail your submission (no stamp is required) to:

Freepost 178
Our Community Plan
Christchurch City Council
PO Box 237
Christchurch 8003

By email

Please email your submission to:

ccc-plan@ccc.govt.nz
Please make sure that your full name and address is included with your submission.

On the internet

You may enter your submission using the form provided on the Council's web site at <http://www.ccc.govt.nz>
Please follow all the instructions on the web site.

Please remember to indicate if you wish to present your submission in person at one of the hearings.

Please ensure your submission arrives no later than Friday 5 May 2006.

Your submission

You may use this form for your submission on our draft Community Plan if you wish. Whether you use this form or not, please include your name, address and contact telephone number with your submission.

Tick one I do NOT wish to present my submission at the hearing, and ask that this written submission be considered
OR
 I wish to talk to the main points in my written submission at the hearings to be held between Thursday 25 May and Wednesday 7 June 2006

Are you completing this submission: For yourself On behalf of a group or organisation

If you are representing a group or organisation, how many people do you represent?

My submission refers to: Full version Page No. Summary version Page No.

Do you also want to respond to: Development Contributions Aquatic Facilities Other

Contact Name Rena Robinson

Organisation name (if applicable) _____

Contact Address 11 Paulger Courts, Hennessy Place
Christchurch 8002

Phone No. (day) 3388948 Phone No. (evening) _____

Email (if applicable) _____

Signature _____ Date _____

Our Community Plan 2006 to 2016 Volume 1: Draft for Public Consultation

What Customers Are Telling Us

Date 15.3.06

Your name Rena Mabel Robinson

Your team George Manning House Mail Holders

How I received this feedback:

- Phone or face-to-face
- Written or email
- Observed behaviour

Type of feedback:

- Compliment
- Complaint
- Suggestion
- Question

Brief description of feedback

I am 85½ years of age & not able to move much. Every Tuesday a Van from here takes us to Barrington so we can go to the library. I get seven books a week

Received from:

- External customer
- Internal Customer

- No action required
- I have taken action
- I will take action

Brief description of action taken/to be taken/comments to team

It is so important to us to have our library & their lovely staff to help us. Reading is what I do most of the day. Please don't take this away from us

- Further discussion required at team meeting

For use only when followup with customer is required

Customer name Rena Mabel Robinson

Customer phone 3388942 Borrower number 111 056 2954
(if available)