

05 MAY 2006

Our Community Plan Submission Form

Instructions

Please read before completing your submission

It will help us process your submission if you clearly state the issue you want the Council to consider, what specific action you think the Council should take, and why that should be done.

If you wish, you can present your submission at a hearing. (If that is the case, please tick the box). The hearings will be held between Thursday 25 May and Wednesday 7 June 2006. Generally, 10 minutes are allocated for hearing each submission, including time for questions.

It will help us if your submission also refers to the page of either the full version or the summary version.

Please note: We are legally required to make all written or electronic submissions available to Councillors and to the public. This includes the name and address of the submitter. All submissions will be published on the Council's website from 10 May 2006.

No anonymous submissions will be accepted.

You may send us your submission:

By mail

Please mail your submission (no stamp is required) to:

Freepost 178
Our Community Plan
Christchurch City Council
PO Box 237
Christchurch 8003

By email

Please email your submission to:

ccc-plan@ccc.govt.nz
Please make sure that your full name and address is included with your submission.

On the internet

You may enter your submission using the form provided on the Council's web site at <http://www.ccc.govt.nz>
Please follow all the instructions on the web site.

Please remember to indicate if you wish to present your submission in person at one of the hearings.

Please ensure your submission arrives no later than Friday 5 May 2006.

Your submission

You may use this form for your submission on our draft Community Plan if you wish. Whether you use this form or not, please include your name, address and contact telephone number with your submission.

Tick one I do NOT wish to present my submission at the hearing, and ask that this written submission be considered
OR
 I wish to talk to the main points in my written submission at the hearings to be held between Thursday 25 May and Wednesday 7 June 2006

Are you completing this submission: For yourself On behalf of a group or organisation

If you are representing a group or organisation, how many people do you represent?

My submission refers to: Full version Page No. Summary version Page No.

Do you also want to respond to: Development Contributions Aquatic Facilities Other

Contact Name Edna Sinclair

Organisation name (if applicable) _____

Contact Address 1 Paulger Court, Hennessey

Phone No. (day) 338 8705 Phone No. (evening) _____

Email (if applicable) _____

Signature _____ Date _____

Our Community Plan 2006 to 2016 Volume 1: Draft for Public Consultation

What Customers Are Telling Us

Date 15/3/08

Your name Elena W Sinclair

Your team Senior Citizen

How I received this feedback:
 Phone or face-to-face
 Written or email
 Observed behaviour

I asked for information at my library in Barrington St

Type of feedback:
 Compliment
 Complaint
 Suggestion
 Question

Brief description of feedback
I am just on ninety, have a hearing problem & so TV is not an answer for me. I need to have books to help pass the hours & a handy library. Surely we are as important as the

Received from:
 External customer
 Internal Customer

spending group who don't seem to be represented

No action required
 I have taken action
 I will take action

Brief description of action taken/to be taken/comments to team
I NEED MY BOOKS.

Further discussion required at team meeting

For use only when followup with customer is required

Customer name Elena W Sinclair

Customer phone 3388705 Borrower number M17455216
(if available)

P.A.