

the outcomes

Community outcomes describe the kind of society, community, environment and economy, the people of Christchurch want to live in. They are the things which the community think are important for its well-being.

Overall the community outcomes for Christchurch are:

Sustainable Christchurch

- with an excellent built and sustainable natural environment
- a learning city
- a prosperous city
- a well governed city

and a city

- with inclusive and diverse communities, that have a strong sense of place and identity
- with healthy and active people
- which is safe
- which is cultural and fun
- which is liveable

The following parts of this section develop the above themes in more detail.

First is a table which explains the implications of each outcome for our people, our place, and our prosperity. The table also shows how sustainability is an over-arching theme. In achieving our outcomes, our communities and businesses will protect, enhance and restore our natural and social capital to maximise quality of life without undermining the ability of future generations to meet their own needs.

After the table, each community outcome is explained in detail, including:

- The outcomes for our people, place and prosperity as identified in the table,
- Challenges and opportunities related to achieving the outcomes,
- How progress towards achieving the outcomes will be monitored. More information on the monitoring programme may be found at page 25.
- How the Council will contribute to achieving the outcomes. This will involve continuing some of the Council's current activities, and changing the way we do some things over time. Details of the Council's specific activities may be found in Sections 2.2 and 2.3.

Our Community Outcomes

	Our People	Our Place	Our Prosperity
A Sustainable, Natural Environment	Our people enjoy and value our natural environment and take responsibility for protecting and restoring it	Our City's natural resources, biodiversity, landscapes and ecosystem integrity are protected and enhanced	Our people recognise that the natural environment plays a critical role in our prosperity. The whole community ensures that negative impacts on the environment are managed to maintain environmental sustainability
A Learning City	Our people have the knowledge and skills needed to participate in society, and value lifelong learning	Our City provides diverse opportunities for learning and innovation	Our economy thrives on skills, knowledge and innovation

	Our People	Our Place	Our Prosperity
A Prosperous City	Our people have access to adequate income and opportunities to contribute to the City's well-being	Our City has the infrastructure and environment to support a job rich economy while protecting and enhancing our essential natural capital	Our economy is based on a range of businesses which enable wealth creation and employment opportunities for all
A Well Governed City	Our people participate in decision making and enjoy the rights and responsibilities of living in a democracy	Our City's infrastructure and environment are managed effectively, are responsive to changing needs and focus on long-term sustainability	Our economy thrives on strong, proactive and ethical leadership
Inclusive Communities	Our people participate in community life, have a sense of belonging and identity, and have opportunities to contribute to the City's well-being; we recognise our bicultural heritage in a multicultural society	Our City encourages a diversity of lifestyles, and a sense of social connection, place and identity	Our economy provides opportunities for all people to participate in wealth creation, develop a sense of belonging and make a contribution
Healthy and Active People	Our people live long and healthy lives	Our City provides the natural and built environments that enable people to enjoy long and healthy lives	Our economy is based on practices that promote and improve health

A Safe City	Our people are free from crime, violence, abuse, and injury	Our City's urban form and infrastructure maximise safety and security for all people from crime, injury and hazards	Our economy invests in mitigating threats to safety and security
A Cultural and Fun City	Our people value leisure time and recognise that arts and leisure pursuits contribute to their identity, connectedness and well-being	Our City's infrastructure, facilities, open space and natural environments support a diverse range of arts and leisure activities	Our economy is strengthened by the arts and leisure sectors
A Liveable City	Our people have appropriate housing and live in attractive and well designed neighbourhoods	Our City provides a choice of housing, easy mobility and access to open spaces, and a range of utilities that allow people to enjoy an acceptable quality of life	Our economy invests in, and benefits from, enhancing the liveability of our City

Partnerships - Our partners work together to ensure appropriate and integrated responses to community issues and needs.

Sustainability - Our communities and businesses protect, enhance and restore our natural and social capital to maximise quality of life without undermining the ability of future generations to meet their own need.

the outcomes

A Sustainable Natural Environment

Outcomes	Challenges and Opportunities
<ul style="list-style-type: none"> • Our people enjoy and value our natural environment and take responsibility for protecting and restoring it. • Our city's natural resources, bio diversity, landscapes, and ecosystem integrity are protected and enhanced. • Our people recognise that the natural environment plays a significant role in our prosperity. The whole community ensures that negative impacts on the environment are managed to maintain environmental sustainability. 	<ul style="list-style-type: none"> • Reducing what we extract from the earth's crust (fossil fuels and metals) • Waste minimization • Protection and where possible restoration of the natural environment • Balancing protecting New Zealand's indigenous species with the Garden City image. • Growing motor vehicle population

How will we know we are making progress?

We will use the following indicators to track our progress towards achieving the outcomes

- Land cover
- Waste to landfills; waste diverted from landfills
- Surface water quality
- Soil quality
- Air quality

- Ground water
- Energy consumption
- Ecological Footprint (the level of impact on the natural environment)
- Solid waste management and recycling
- Land use
- Biodiversity
- Perceptions of the natural environment
- Climate change

How will the City Council Contribute to the Outcomes?

What we take from the earth

What we'll keep doing

- Promoting and implementing efficient use of fossil fuels and metals
- Assisting businesses, particularly Council subsidiary companies and contractors, to join energy reduction programs
- Working with relevant authorities to monitor and improve air quality within the City
- Promoting energy efficient transport modes

What we'll do differently

- Assist the Recovered Materials Foundation (RMF) to work with local manufacturers to set up recycling industries for metals and fossil fuel based materials
- Promote urban forms that facilitate cycling, walking and the use of public transport
- Promote policies which provide an incentive for more effective recycling of metals, and elimination of heavy metals from trade waste and stormwater discharge

Pollutants and waste minimisation

What we'll keep doing

- Promoting and implementing further increases in recycling and material recovery
- Encouraging residents and businesses to adopt waste reduction strategies for solid waste, waste water and energy
- Supporting businesses' waste reduction through information, advice and seminars
- Strengthening the sustainable purchasing policy throughout the City Council and its agencies, by using clear sustainability criteria to accelerate uptake of sustainable practices by suppliers and contractors
- Encouraging composting and waste reduction strategies for solid waste and wastewater

What we'll do differently

- Compile and make information available about alternatives to common persistent unnatural substances
- Assess trade waste management policies and practices to see how effectively they prevent the release of such substances into waterways
- Investigate introducing a bylaw requiring all waste to go through Council Refuse Stations to the landfill at Kate Valley
- Assist the RMF to work with local manufacturers to set up recycling industries for paper and other resources from living systems
- Advocate to central government to strengthen legislation promoting reduction of resource use and minimisation of waste

Protection of Natural Environment

What we'll keep doing

- Acquiring and managing land to preserve, protect and enhance natural areas
- Protecting and improving the City's biodiversity
- Identifying opportunities for, and encouraging, planting habitat creation projects including street 'corridors' planting
- Working with other Territorial Local Authorities to maintain the production potential of fertile soils
- Protecting artesian water resources

What we'll do differently

- Implement a planting strategy to maintain both the garden city image and our natural biodiversity heritage
- Work with other TLAs to protect significant natural features of the physical environment, open spaces and landscape elements, native habitat and ecosystems, significant building and sites and other taonga.
- Work in partnership with suppliers and contractors to achieve the required improvements and document and share examples of good practice
- Support schools and universities in teaching environmental stewardship, kaitiakitangi and social sustainability

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A Learning City

Outcomes	Challenges and Opportunities
<ul style="list-style-type: none"> • Our people have the knowledge and skills needed to participate in society, and value lifelong learning. • Our City provides diverse opportunities for learning and innovation. • Our economy thrives on skills, knowledge and innovation. 	<ul style="list-style-type: none"> • Increase educational achievement for all • Ensure a skilled and flexible workforce • Encourage lifelong learning • Foster research, innovation and technology

How will we know we are making progress?

We will use the following indicators to track our progress towards achieving the outcomes

- Educational qualifications
- School leavers with no qualifications
- School exclusion
- Literacy and numeracy
- Community education and lifelong learning
- Library patronage
- Employment in research and technology
- Training for employment

How will the City Council contribute to the outcomes?

Educational Achievement

What we'll keep doing

- Providing access to books, electronic and other information through the City's public libraries network
- Facilitating education and learning opportunities especially regarding pre-schools and pre-employment activities
- Advocating for quality and accessible education and training

What we'll do differently

- Promote and facilitate links and partnerships between education institutions, business and the community to improve education pathways and transitions
- Promote and facilitate an emphasis on foundation and literacy skills for all
- Work through the Mayors for Jobs and Prosperous Christchurch initiatives to improve educational and training outcomes for children and young people

A Skilled and Flexible Workforce

What we'll keep doing

- Facilitating and providing opportunities for young people to improve their skills, particularly through the use of technology
- Providing information and advice on employment and job creation
- Promoting and facilitating partnerships between schools, tertiary training institutions and the business community

What we'll do differently

- Promote industry based training initiatives
- Work with business and public sector agencies to identify skill shortages and training options
- Strengthen the role of the Canterbury Development Corporation in supporting the learning sector.
- Investigate options for local immigration policies that address existing and anticipated skills shortages or deficiencies

Lifelong learning

What we'll keep doing

- Providing access to books, electronic and other information through the City's public libraries network
- Supporting community education initiatives

What we'll do differently

- Advocate for a broad approach to lifelong learning
- Provide information technology (IT) facilities in community hubs such as libraries and malls
- Support the development and delivery of basic literacy and numeracy skills

Research, innovation and technology

What we'll keep doing

- Maximising e-learning opportunities through libraries, learning centres and community facilities
- Promoting and facilitating business adoption of technology
- Promoting international links that provide Christchurch with access to international developments

What we'll do differently

- Support Prosperous Christchurch initiatives aimed at developing industry/ alumni/research nodes
- Work with universities and colleges to promote unique areas of excellence and ensure national and international recognition
- Develop partnerships with Crown Research Institutes tertiary institutions and researchers
- Foster research and innovation for sustainable living and sustainable product and service development

the outcomes

A Prosperous City

Outcomes	Challenges And Opportunities
<ul style="list-style-type: none"> • Our people have access to adequate income and opportunities to contribute to the City's well-being. • Our City has the infrastructure and environment to support a job rich economy while protecting and enhancing our essential natural capital. • Our economy is based on a range of businesses which enable wealth creation and employment opportunities for all. 	<ul style="list-style-type: none"> • Increase wealth creation • Increase number and range of quality jobs • Maintain and develop essential infrastructure • Reduce economic exclusion

How will we know we are making progress?

We will use the following indicators to track our progress towards achieving the outcomes

- Employment
- Income
- Economic activity
- Large business employers
- Income and hours worked
- Exports
- Businesses
- Transport system
- Air travel
- Unemployment

- Workplace safety
- Hours worked
- Diversity of industry, including the arts, cultural, sporting and leisure industries

How will the City Council contribute to the outcomes?

Wealth creation

What we'll keep doing

- Promoting the contribution that the public, private, Maori and voluntary sectors make to the local economy
- Promoting cooperation within and between sectors
- Supporting business start-ups as well as investment in local firms and local entrepreneurs
- Assisting local businesses to improve product design and utility and to develop export markets
- Developing public/private partnerships to enhance the incubation/commercialisation opportunities and support the growth of Christchurch strategic clusters
- Improving linkages with international trade agencies to assist the exchange of information and assist export activities
- Attracting tourism investment and tourists by building on and promoting the City
- Investing in sustainable economic development initiatives

What we'll do differently

- Support the Prosperous Christchurch initiative
- Support businesses to minimise their negative effects on our natural capital
- Develop and nurture products and services that promote sustainability

- Develop new ways to measure and assess well-being
- Review the Canterbury Regional Economic Development Strategy (CREDS)
- Particularly support the creative and leisure industries, and enterprises which deliver high-value products.

Quality jobs

What we'll keep doing

- Assisting businesses to grow sufficiently to employ additional workers
- Facilitating and promoting public works projects
- Providing training and retraining programs to support entry into the job market, re-entry and job transition
- Administering government funded work experience, training and subsidised employment schemes, case management and information support
- Working with other agencies and community groups to co-ordinate employment activities and initiatives

What we'll do differently

- Review existing employment and economic development services and ensure they are delivering good value
- Advocate for, and facilitate, good labour market planning and evaluation
- Support Mayors for Jobs and Prosperous Christchurch initiatives

Essential infrastructure

What we'll keep doing

- Ensuring high quality utilities (water supply, sewerage, and waste and stormwater management), which meet the residents expectations at efficient prices.
- Developing a network of roads, cycleways, footways and a passenger transport

- system, to provide for personal mobility and the needs of commerce and industry
- Providing well located short-term public car parking
- Ensuring the provision of quality convention and entertainment facilities

What we'll do differently

- Develop comprehensive performance management systems for the Council and Council businesses
- Work with the business community to ensure privately owned infrastructure is operated effectively
- Promote efficient transportation systems for people and industry, including easy walking and cycling, and reducing our dependence on fossil fuels
- Review allocation of transport funds to promote more sustainable modes

Economic exclusion

What we'll keep doing

- Advocating or providing social and income support that is adequate to meet residents needs and allows them to participate in the life of the community
- Providing support to those suffering hardship through the Mayors Welfare Fund
- Providing funding to some groups which address the impact of exclusion

What we'll do differently

- Monitor and review the Council's pricing structure to ensure our services remain affordable for all
- Work in partnership with government agencies and business to create employment initiatives
- Review our community capacity building and community development services and funding

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A Well Governed City

Outcomes	Challenges And Opportunities
<ul style="list-style-type: none"> • Our people participate in decision making and enjoy the rights and responsibilities of living in a democracy. • Our City's infrastructure and environment are managed effectively, are responsive to changing needs and focus on long-term sustainability. • Our economy thrives on strong, proactive and ethical leadership 	<ul style="list-style-type: none"> • Develop leadership • Improve consultation and participation • Encourage civic responsibility • Strengthen treaty relationship • Improve stewardship • Build collaborative agencies • Develop triple bottom line reporting

How will we know we are making progress?

We will use the following indicators to track our progress towards achieving the outcomes

- Community involvement in Council decision making
- Trust
- Awareness of the City's community outcomes
- Representation on local decision making bodies
- Having a say in Council decision making
- Census responses
- Voter turnout

- Relationships with Maori
- Council financial rating
- Cross sector and inter-agency relationships

How will the City Council contribute to the outcomes?

Leadership

What we'll keep doing

- Conducting activities with the highest standards of ethics and integrity
- Taking responsibility for decisions, performance and achievements of agreed outcomes
- Providing our services to all our residents without discrimination

What we'll do differently

- Ensure professional development of leaders and governors in all fields
- Set goals and targets, and monitor and evaluate progress
- Refine decision making processes and develop greater clarity between governance and management
- Review and improve the Long-term Council Community Plan development process
- Use a strong sustainability model to guide the reporting of economic, social and environmental performance

Consultation and Participation

What we'll keep doing

- Creating mechanisms for participation by citizens in decision making and policy development
- Supporting the formation of local residents' groups

- Seeking and using feedback from the public to improve service delivery
- Developing e-consultation capacity

What we'll do differently

- Further develop communication methods
- Encourage better consultation
- Making all relevant Council services available on-line by 2006

Treaty Relationship

What we'll do differently

- Consider the aspirations of Maori in all the planning and delivery of all Council activities
- Develop mutually acceptable consultation procedures with Maori
- Identify alternative ways to increase Maori participation in decision making processes at governance and management levels.

Stewardship

What we'll keep doing

- Establishing clear objectives for each of our activities and policies
- Measuring our performance regularly against stated objectives
- Using Council resources in a responsible, efficient and cost effective way
- Managing all assets to optimise their value and usefulness over the long-term
- Maintaining an asset and investment base, and ensuring that appropriate levels of income match commitments

What we'll do differently

- Use existing facilities and resources more efficiently
- Develop facilities that are sustainable and flexible in their use over the longer term

Collaborative Agencies

What we'll keep doing

- Promoting coordination between sectors and integration of service planning and delivery
- Developing cross-sector networks at local, regional and national level which will deliver positive outcomes for the people of Christchurch

What we'll do differently

- Investigate shared services arrangements
- Improve collaboration in areas of planning, policy development and evaluation

Triple Bottom Line Reporting

What we'll keep doing

- Reporting on Triple Bottom Line impacts in our annual report

What we'll do differently

- Identify appropriate indicators and data sources for international benchmarking and evaluation of progress, including evaluation/ benchmarking performance
- Report on our progress towards sustainability in our annual report, with strong sustainability criteria to identify our present position and to develop goals and objectives

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Inclusive and Diverse Communities

Outcomes	Challenges And Opportunities
<ul style="list-style-type: none"> • Our people participate in community life, have a sense of belonging and identity and have opportunities to contribute to the City's well-being. • Our City encourages a diversity of lifestyles, and a sense of social connection, place and identity. • Our economy provides opportunities for all people to participate in wealth creation, develop a sense of belonging and make a contribution. • We recognise our bicultural heritage in our multicultural society. 	<ul style="list-style-type: none"> • Ensure a vibrant voluntary sector • Strengthen communities and neighbourhoods • Maintain and build a sense of identity and place • Reduce social inequalities

How will we know we are making progress?

We will use the following indicators to track our progress towards achieving the outcomes

- Resident impact on the community
- Diversity, including cultural diversity of the arts
- Social networks and groups
- Look and feel of the City
- Voluntary work
- Work and actions in the community

- Relationships with neighbours
- Satisfaction with quality of the built environment
- Emotional health and well being
- Heritage buildings, sites and objects

How will the City Council contribute to the outcomes?

A vibrant voluntary sector

What we'll keep doing

- Providing funding and support for some voluntary sector agencies
- Supporting and enhancing collaboration between agencies
- Providing grant rate remissions for some agencies
- Managing a database of community information about local clubs, organisations and courses
- Recognising and celebrating the contribution of volunteers

What we'll do differently

- Explore ways of ensuring the voluntary sector remains health and vibrant into the future
- Evaluate the effectiveness of grant funding and ensure good accountability process are in place
- Work with other funding organisations to ensure collaborative funding and reduce compliance costs
- Review community database to ensure it facilitates greater access, collaboration and referral

Strong Communities and Neighbourhoods

What we'll keep doing

- Providing funding and support for community initiatives, festivals and community organisations
- Supporting communities to plan, organise and carry out initiatives that reflect their needs and aspirations
- Facilitating collaboration between public, private and community agencies to address key areas of social need
- Undertaking or commissioning community research to provide specific information on needs and priorities, and the skills, abilities and capacities within the communities
- Managing, supporting and promoting community facilities as a means of providing opportunities for residents to participate in community life and have a sense of belonging and identity
- Provide community information and learning facilities and opportunities

What we'll do differently

- Promote urban design and developments that facilitates community cohesiveness, for example the urban village concept
- Promote and develop skills of neighbourhood leaders and groups
- Review our community research processes to ensure they are focused and well defined

Sense of Identity and Place

What we'll keep doing

- Valuing and promoting the cultural heritage of all people
- Ensuring the City retains its heritage buildings, objects, sites and other taonga as key components in maintaining our sense of place and belonging
- Protecting significant natural features of the physical environment including open spaces and landscape elements, native habitat and ecosystems (including

restoring biodiversity in some areas while retaining distinctive exotic plantings in others)

- Celebrating and promoting the strong sense of identity and community of Christchurch residents

What we'll do differently

- Ensure the development and implementation of a City-wide planting strategy
- Identify and promote community focal points such as facilities, icon building, objects and sites
- Expand community revitalisation initiatives to stimulate increased private sector investment in urban regeneration, facade and streetscape improvements, neighbourhood beautification and biodiversity restoration projects
- Improve the accessibility of the City's special natural and built places for the enjoyment of citizens

Inequalities

What we'll keep doing

- Supporting community initiatives aimed at reducing inequalities
- Providing a balanced mix of universal and targeted services
- Supporting refugee and new migrant services
- Providing affordable quality housing for those in need
- Promoting effective cross-sectoral and cross-agency collaboration to respond to the complex needs of society

What we'll do differently

- Review the Council's community development role
- Ensure employment initiatives are integrated with social development initiatives
- Investigate ways to support community based literacy and numeracy services

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A City of Healthy and Active People

Outcomes	Challenges And Opportunities
<ul style="list-style-type: none"> • Our people live long and healthy lives. • Our City provides the natural and built environments that enable people to enjoy long and healthy lives. • Our economy is based on practices that promote and improve health. 	<ul style="list-style-type: none"> • Increase healthy lifestyles • Ensure we have healthy homes • Improve environmental health • Reduce health inequalities • Improve mental well-being • Ensure effective health services

How will we know we are making progress?

We will use the following indicators to track our progress towards achieving the outcomes

- Mortality
- Low birth weight babies
- Air pollution
- Self-reported health status
- Life expectancy
- Barriers to participation in leisure activities
- Frequency of physical activity
- Healthy lifestyles
- Sport and recreation facilities
- Public open space
- Water quality
- Perceptions of pollution

- Emotional health and well-being
- Trust and confidence in the public health system

How will the City Council contribute to the outcomes?

Healthy lifestyles

What we'll keep doing

- Providing and promoting leisure activities and community recreation programmes, including working in partnership with other organisations
- Providing public health information, for example through public libraries
- Providing recreation and sport facilities - swimming pools, leisure centres, sports fields, walkways, parks, waterways and wetlands
- Advising, assisting and facilitating other groups to provide recreation and sports activities
- Working with Central Government, Sports and Recreation Council etc on recreation and sports needs

What we'll do differently

- Undertake a review of recreational infrastructure, programmes and services to ensure alignment to current and future community needs
- Promote physical activity and active transport modes through urban design, including walkways, cycleways, parks, transportation infrastructure, street design, promotion, events and education etc

Healthy homes

What we'll keep doing

- Developing strategies and services that ensure affordable, secure and safe housing for those on low incomes.

What we'll do differently

- Advocate for energy efficient housing

- Advocate to central government on issues relating to the affordability of adequate home heating for those on lower incomes
- Better integrate housing, recreation and community services
- Advocate for sustainable housing which is energy efficient, soundly constructed from sustainable resources and contain no toxins

Environmental health

What we'll keep doing

- Working with other local authorities to maintain water quality in rivers and streams
- Developing and providing waste disposal and minimization projects
- Managing land use to minimise adverse impacts on water and air quality, and the impact of noise
- Ensuring clean water through the safe collection, distribution, treatment and disposal of water
- Working with others to safely dispose of hazardous waste
- Providing specialist health and environmental health information
- Implementing policies that require new developments to provide land or contributions, for parks and open space
- Administering environmental health statutes, including food licensing, dangerous goods, offensive trades and hazardous substances
- Developing a transport system and infrastructure to help minimise transport emissions

What we'll do differently

- Work with Environment Canterbury on reasonable, sensible air quality guidelines
- Work with Central Government on rehabilitating contaminated sites

Health inequalities

What we'll keep doing

- Advocating for accessible and appropriate health services for people
- Identifying and supporting community-driven initiatives that reduce health inequalities
- Supporting policies and initiatives that promote access to high-quality education and training
- Supporting policies that reduce income inequalities and ensure an adequate income for all

Mental and emotional well-being

What we'll keep doing

- Advocating for improved responsiveness of mental health services
- Continuing to provide support for community initiatives aimed at enhancing social connectedness

Effective health services

What we'll keep doing

- Advocating for and facilitating community and health services users' involvement at all levels of service provision and decision making
- Supporting the Healthy Christchurch initiative, as a way of collaborating on addressing the wider determinants of health

What we'll do differently

- Advocate for quality health and disability services
- Advocate for a balance between prevention and treatment services
- Focus partnership work to ensure effective use of limited resources.
- Ensure that the Council and other agencies focus on results

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A Safe City

Outcomes	Challenges And Opportunities
<ul style="list-style-type: none"> • Our people are free from crime, violence, abuse and injury. • Our City's urban form and infrastructure maximise safety and security for all people from crime, injury and hazards. • Our economy invests in mitigating threats to safety and security. 	<ul style="list-style-type: none"> • Improve road safety • Reduce crime • Ensure safe neighbourhoods and children, young people and families

How will we know we are making progress?

We will use the following indicators to track our progress towards achieving the outcomes

- Perceptions of safety
- Injury
- Crime levels
- Perceptions of child safety
- City issues affecting perceptions of safety
- Contaminated sites
- Road safety
- Youth offending
- Child abuse and neglect

How will the City Council contribute to the outcomes?

Safe roads

What we'll keep doing

- Promoting road safety by monitoring traffic, parking and crash patterns, related research, education programmes and making physical and operational changes to roads and traffic signals
- Promoting cycle safety especially through school training programmes
- Implementing procedures for traffic calming in local residential streets
- Enforcing City Plan traffic and natural hazard requirements
- Administering the Road Safety Coordinating Committee
- Maintaining and implementing the Safer Roads Strategy

Crime

What we'll keep doing

- Promoting partnerships between key agencies involved in crime prevention
- Enhancing safety through urban design

What we'll do differently

- Advocate to government on early intervention
- Identify crime hotspots
- Work in partnership with other agencies to develop and implement a community safety strategy

Safety of neighbourhoods and families

What we'll keep doing

- Supporting neighbourhood and community initiatives, including Neighbourhood Support and Neighbourhood Week
- Monitoring and enforcing public safety policies and bylaws
- Mitigating, where possible, adverse effects of natural and technological hazards on people, property and the environment
- Enforcing legislation, such as the Fencing of Swimming Pools Act and Building Act requirements
- Avoiding or mitigating, where possible, adverse effects of natural and technological hazards on people, property and environment
- Supporting implementation of family violence prevention strategies
- Supporting youth intervention initiatives
- Supporting water safety

What we'll do differently

- Implement and monitor the Council's Safe Parks policy
- Ensure that issues of community safety and crime prevention are adequately considered in land use, development and redevelopment activities and other private and public projects
- Work in partnership with other agencies to develop and implement the Community Safety Strategy
- Work with the appropriate agencies to ensure risks originating internationally are minimised



Library assistant, Hugh Campbell, serves customers at the new South Christchurch Library

the outcomes

A Cultural & Fun City

Outcomes	Challenges And Opportunities
<ul style="list-style-type: none"> • Our people value leisure time and recognise that arts and leisure pursuits contribute to identity, connectedness and well-being. • Our City's infrastructure, facilities, open space and natural environments support a diverse range of arts and leisure activities. • Our economy is strengthened by the arts and leisure sectors 	<ul style="list-style-type: none"> • Increase participation in arts and cultural activities • Encourage sense of identity through arts and leisure activities • Develop our arts and cultural infrastructure • Develop our sports and leisure infrastructure

How will we know we are making progress?

We will use the following indicators to track our progress towards achieving the outcomes

- Leisure pursuits in free time
- Attendance at arts and cultural activities and venues
- Participation in arts and culture
- Participation in sports and leisure activities

How will the City Council contribute to the outcomes?

Participation in the arts and cultural activities

What we'll keep doing

- Initiating and supporting community based arts projects, including outreach programmes to take the arts to non arts venues and situations
- Taking a leadership role in the development of arts and culture
- Taking a leadership role in enhancing community understanding of the value of being involved in creative activities
- Increasing opportunities to participate in the arts

What we'll do differently

- Identify gaps in the current opportunities for arts participation

Arts, leisure and identity

What we'll keep doing

- Ensuring arts and cultural festivals and events reflect cultural diversity and heritage
- Encouraging active and creative street life
- Developing initiatives that ensure Christchurch is recognised as one of New Zealand's leading cultural centres
- Supporting and encouraging the recognition, maintenance and development of nga toi Maori
- Supporting events and arts activity that celebrates the diversity and meaning of Christchurch communities, cultures and lifestyles

Arts and cultural infrastructure

What we'll keep doing

- Encouraging the development of both new and established arts organisations that support and train artists and art workers at all levels
- Continuing to fund the arts and arts organisations (where appropriate) focusing support on those with the greatest ability and potential to deliver the Council's arts goals.
- Providing information and opportunities, in conjunction with others, for artists and arts groups to strengthen administrative, marketing, technology and management skills.
- Facilitating and promoting the provision of a range of venues, facilities and events that support a flourishing arts sector
- Resourcing the art gallery, museum, and libraries, to maintain, display, preserve and provide information on the City's arts heritage, and to develop contemporary arts
- Supporting and protecting our cultural heritage

What we'll do differently

- Work with universities and other tertiary institutions to establish Christchurch as the incubator for local and international creative industries
- Ensure affordable space is available within the City through Creative Industries Precincts



The annual Classical Sparks concert is a big draw for families

the outcomes

A Liveable City

Outcomes	Challenges And Opportunities
<ul style="list-style-type: none"> • Our people have appropriate housing and live in attractive and well designed neighbourhoods and city. • Our City provides a choice of housing, easy mobility and access to open spaces, and a range of utilities that allow people to enjoy an acceptable quality of life. • Our economy invests in and benefits from enhancing the liveability of our City. 	<ul style="list-style-type: none"> • Ensure appropriate and affordable housing • Develop liveable neighbourhoods • Ensure an effective transport system

How will we know we are making progress?

We will use the following indicators to track our progress towards achieving the outcomes

- Socio-economic deprivation
- Housing affordability
- Household crowding
- Housing type
- Domestic energy consumption
- Public open space
- Accessibility of key local services
- Transport system

How will the City Council contribute to the outcomes?

Appropriate and affordable housing

What we'll keep doing

- Supporting housing regeneration initiatives
- Providing safe, accessible and affordable housing to people on low incomes, elderly persons and people with disabilities
- Working with government, non-government agencies and the community sector to ensure there is a diversity of housing tenures and types
- Providing tenant support in order to help City Housing tenants to live independently and achieve a good quality of life

What we'll do differently

- Gain a picture of current and future housing needs
- Encourage public and private sector medium and high-density residential development in the Central City and other areas throughout the City
- Promote adoption of sustainable design principles for all local construction

Liveable neighbourhoods

What we'll keep doing

- Identifying ways to implement Council/private partnerships in urban design
- Working with local communities on urban renewal and neighbourhood development
- Ensuring high quality, efficient utilities (water supply, sewerage, and waste and stormwater management) which meet residents' expectations
- Ensuring a balanced system of open lands, natural areas, recreation spaces, and parks through good urban planning

What we'll do differently

- Gain a greater understanding of how different groups of the community use and perceive public space and environments

Transport system

What we'll keep doing

- Providing high quality and effective transport system and network
- Exploring and promoting more alternatives to car travel
- Maintaining and implementing a current Asset Management Plan for the transport infrastructure
- Promoting safe road use

What we'll do differently

- Extend cycleways throughout the City
- Work with ECAN to improve access to and use of the City's bus services



Christchurch hip-hop artist Scribe entertains the crowd at Wainoni Park during 'Il Affirm' in December, 2003

working with others

Working with Other Organisations

The Council has a long-standing culture of collaborating with other people and organisations to further the interests of the City and its people. It has every intention of continuing this culture into the future.

The Council is currently involved in well over 100 formal collaborations, ranging from combined efforts at grass-roots and community levels through to working arrangements with senior politicians and executives. Collaboration occurs in policy development, project planning and project implementation. Collaboration may be for short term projects, or it may involve continuing cooperation over a number of years. Collaboration be informal, or maybe supported by agreements such as memoranda of understanding.

Topics for collaboration cover all areas in which the Council is active – protecting the environment, developing the economy, encouraging social development, fostering and promoting the arts and education, promoting health life-styles, promoting the Central City – and many more.

The Council both initiates collaboration and responds positively to collaborations proposed by others where these will serve the interests of the City. The Council particularly encourages collaboration between sectors, for example the private sector, government, voluntary and community organisations, and Maori.

The following are examples, by no means exhaustive, of collaborations in which the Council is currently involved:

- Prosperous Christchurch
- Healthy Christchurch
- Road Safety Committee
- Aranui Renewal Project
- Housing partnerships
- Push-Play and Kiwi-Able
- Christchurch Social Policy Interagency Network
- Actionworks
- Neighbourhood renewal projects
- Friends of the Art Gallery
- Physical Recreation and Sport Strategy
- Healthy Sports Clubs Christchurch
- Housing New Zealand
- Ngai Tahu Property Group
- Police
- Crown Public Health
- Canterbury Strengthening Families
- Canterbury Child health Strategy
- Positive Ageing External Reference Group
- Summit Road Society
- Land Transport Safety Authority
- Environment Canterbury

Development of Maori Capacity to Contribute to Decision-making Processes

A long-term council community plan must set out any steps the Council intends to take to foster the development of Maori capacity to contribute to its decision-making processes.

The Council is reviewing how it will work with Maori from first principles. The review is being undertaken in consultation with Maori to ensure that the new arrangements will meet the best interests of all parties.

It is expected the new arrangements will emerge over time.

For the 2004/05 year, the Council has made specific provision of \$249,419 for consultation with Maori, in addition to general provision for consultation with the community.

plans for reporting on results of monitoring

Community outcomes measures will be reported on annually where data are available and should usefully be reported.

Reporting options currently being explored:

- Annual hard copy trends updates (similar to the Social and Environmental Trends Reports)
- Linking of key Annual Survey of Residents findings and Quality of Life Survey findings to Community Outcome progress updates
- Mapping of relevant measures using MapInfo
- Progress reports to Council committees and community boards on community outcome progress
- Data and reports accessible on the intranet and CCC internet site
- Joint agency reports (with our LTCCP partners)