christchurch tomorrow

summary of community outcomes

Community outcomes describe the kind of society, community, environment and economy, that the people of Christchurch want to live in. They are the things which the community think are important for its well-being.

Community outcomes are identified by the community, and belong to the community.

Identifying Community Outcomes

For this plan a quick approach was used to identify community outcomes, based on what people of Christchurch have been telling us for the pastfew years. We reviewed information gained from prior consultation and research, including

- Results from monitoring trends and other information (more than 500 measures)
- Reviews of prior consultations (5000 submissions, 54 reports)
- Reviews of reports and literature (300 reports)
- Review of Government strategies (187 strategies)
- Review of existing Council strategies and Community Board statements
- Stock-take of existing services and funding from the Council and government agencies
- Interviews with key stakeholders
- Interviews and workshops with elected members
- Discussion papers developed with external stakeholders and reference groups
- Feedback from a specially designed section on the Council's web site

This information was distilled in a number of workshops with elected members into the 9 community outcomes summarised below. In addition to the outcomes, the elected members identified a number of key challenges.

Relationship of Community Outcomes to other Planning Documents and Processes

Over time, community outcomes will form the basis of Council planning and, it is hoped, the planning of other agencies as well.

A simplified model is

- Community identifies its desired outcomes
 - Council decides what its role will be in furthering community outcomes, including aligning its policies and processes to achieve community outcomes.
 - Council prepares business plans for the activities it intends to undertake.
 - Council carries out its planned activities and services.
 - Council collaborates with other agencies to deliver community outcomes
- Other agencies consider the community's desired outcomes, and consider how they can influence their own planning.

There is already a degree of alignment between the community outcomes and other Council planning documents and processes. The Council's significant policies, including its City Plan, are themselves the outcome of processes in which the community was involved. Submissions on these policies were included in the background research done when identifying the community outcomes. The outcomes may therefore be regarded as a high-level re-statement of principles included in other policies.

2004/14 CCC Plan