

## 10. COMMUNITY BOARD PRINCIPAL ADVISER'S UPDATE

### 10.1 CURRENT ISSUES

The Board was advised of current issues.

### 10.2 CUSTOMER SERVICES REQUESTS – 10 OCTOBER TO 14 NOVEMBER 2006

The Board **received** information on customer service requests from 10 October to 14 November 2006. The Board decided to request staff to advise of any significant factors leading to the seemingly high number of complaints for street cleaning and street shrub maintenance in the Spreydon/Heathcote ward.

### 10.3 DRAFT COUNCIL STRATEGIES

The Board was advised of the timeframes for submissions on Council draft strategies. The Board **decided** to discuss possible submissions at its meeting on 5 December 2006, and the Board's Finance & Policy Committee meeting on 11 December 2006.

The Board expressed its concern on the number of draft strategies currently out for public consultation and the short timeframes given for submissions.

### 10.4 BEST PRACTICE AWARDS

The Board **received** information on the New Zealand Community Boards' Best Practice Awards.