

## 6. KEY PERFORMANCE MEASURES 2006-16 LTCCP



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### PURPOSE OF REPORT

1. The purpose of this report is to seek endorsement of a set of key performance measures for the 2006-16 LTCCP (attached).

### EXECUTIVE SUMMARY

2. This proposed set of KPIs was derived from the measures already endorsed by the Council in Activity Management Plans in November 2005.
3. Some 350 level of service measures are contained in these plans, many of which are highly specialised or technical in nature. Their purpose is to supply detailed information to the Council and the Executive Team for the purposes of managing the organisation.
4. By contrast the measures to be included in the LTCCP have a different purpose altogether. Their task is to summarise the most salient measures from the group referred to above. This means filtering out any measures which do not address issues of importance and impact to residents and business, as well as any measures which are highly technical in nature.
5. Council staff have worked through these criteria to summarise the levels of service into a much reduced set.
6. Any set of measures to be presented to the community must strike a balance between providing a sufficient range of information on key issues, while still being manageable in size.
7. The proposed measures have been developed in close conjunction with Audit New Zealand, who have provided formal advice at a detailed level during each step of the process. Advice from Audit suggests that the proposed set will meet their requirements.
8. The proposed measures were scheduled to be considered by the Council during the LTCCP meetings of 13-17 February, but were held over owing to time constraints.
9. They were further considered on 21 February, but again time constraints applied.

### FINANCIAL AND LEGAL CONSIDERATIONS

10. The Council is obliged under the Local Government Act 2002 to provide a set of performance indicators in the LTCCP.
11. If the measures do not comply with the requirements of the Act, Audit New Zealand will make this apparent in its report on the LTCCP, which is published in the final document.

### STAFF RECOMMENDATION

It is recommended that the Council approve the proposed performance measures for inclusion in the draft LTCCP.