

13. COMMUNITY BOARD ADVISER'S UPDATE

13.1 UPCOMING BOARD ACTIVITY (TABLED)

13.2 DRAFT BOARD OBJECTIVES 2010 (ATTACHED)

13.3 CHIEF EXECUTIVE'S JANUARY COUNCIL UPDATE (ATTACHED)

13.4 CUSTOMER SERVICE REQUESTS – 1 DECEMBER 2009 TO 31 JANUARY 2010 (ATTACHED)