## 4. COMMUNITY BOARD PRINCIPAL ADVISER'S UPDATE

## 4.1 CSR UPDATE SEPTEMBER-JANUARY 2007



**Attached** for the information of members is a time series showing details of customer service requests for the period September-January 2007 for the Hagley/Ferrymead Community Board.

## 4.2 UPDATE COMMUNITY ENGAGEMENT ADVISER

Paula McGill, Community Engagement Adviser, will provide a brief update on current Engagement Team projects.