

## 5. CORRESPONDENCE

### NORTHEAST CHRISTCHURCH METRO SERVICE REVIEW

The following letter was received from Wayne Holton-Jeffreys, Environment Canterbury, regarding the Northeast Christchurch Metro Service review:

“As you are aware the primary consultation stage of the Northeast metro service review commenced in October last year. Submissions from the primary consultation stage have been assessed and four focus groups conducted with the secondary consultation is scheduled to commence in April.

Feedback from the primary consultation has indicated that passengers are mainly concerned with the frequency of their services. As a consequence, the secondary consultation brochure will focus on when people would like to see frequency increases and also ask what activities they would travel to if the frequency at those times is increased.

There are however, two changes proposed for this review; the 46 Shirley via The Palms which would be routed along Hammersley Avenue and the 41 Horseshoe Lake service would be discontinued.

A map of the proposed route alteration to the 46 Shirley is attached (circulated separately). The route change is proposed to allow the service to access the bus stop located outside the Shirley Service Centre and Library which cannot currently be accessed, which results in passengers wanting to visit this attraction having to walk from the stop near the Marshland Road/New Brighton Road intersection.

With respect to the 41 Horseshoe Lake service, patronage in the Horseshoe Lake area is extremely low and it is difficult to justify continued service to this area.

I would like to restate however, these are just proposals, and no decisions have been made.

The secondary consultation will entail a brochure delivered to all households in the Northeast area requesting information on when respondents would like to see frequencies increase, such as evenings or weekends. The brochure will also notify householders of the proposed changes discussed above.

A letterbox drop will also be undertaken informing all residents, directly affected by the proposed changes to the 46 Shirley via The Palms and 41 Horseshoe Lake services requesting feedback on these changes. Displays will be held at The Palms, Eastgate, New Brighton Library and the bus exchange to allow the public to discuss their concerns.

As a party involved in the areas serviced by these bus routes, we are asking you for feedback concerning any issues you may have regarding these proposals.

In addition, if you have any suggestions regarding this consultation process, please include this in your feedback.”

Representatives of Environment Canterbury will be in attendance to provide additional information on the proposed discontinuance of the 41 Horseshoe Lake service.

#### **Chairperson's**

**Recommendation:** Not seen by the Chairperson/Deputy Chairperson.