

## 12. ONYX KERBSIDE REFUSE & RECYCLABLE COLLECTION CONTRACT UPDATE

The Committee considered a report from the City Water and Waste Manager and Solid Waste Manager providing an information update regarding the refuse/recyclables collection contract. The report noted the concerns raised in late 2001 concerning the collection contract especially in relation to the introduction of the collection of additional recyclable materials and the use of three separate kerbside collection vehicles (for refuse, for paper and for remaining recyclables). The report provided an update on progress and noted:

- (a) The change from a three vehicle collection back to a two vehicle collection.
- (b) The advertising of the availability of a second free crate.
- (c) Better advertising of recyclables.
- (d) Review of the contract bonus/penalty system.
- (e) The review/clarification of responsibilities within partner organisations/Onyx, CCC, RMF.
- (f) Review of the contract between the Council and Onyx to identify improvement opportunities.
- (g) The carrying out of regular surveys.
- (h) Discussions with Onyx regarding staff turnover.
- (i) Implementation of improvements to the operation of the Kerbside Promotion Team.

Mr Tim Ralston of Onyx also attended the meeting and the concerns of some Committee members regarding the speed of collection trucks were discussed directly with him and noted as an item requiring further attention.

The Committee **decided** that City Water and Waste Unit continue to keep the Committee informed about enhancements to the Onyx Kerbside Refuse and Recycling Collection Contract.