

## 6. NORTH EAST BUS SERVICE REVIEW – ADDITIONAL BUS STOPS- ROOKWOOD AVENUE & BOWER AVENUE

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Corporate Plan Output: 9.2.100 Passenger Transport Infrastructure	

The purpose of this report is to inform the Council of the temporary bus stops in Rookwood Avenue and Bower Avenue installed as a result of public requests, due to the North East Bus Service Review of November 2000. It also seeks support for these bus stops to be formalised.

### BACKGROUND

As a result of the North East Bus Service Review and after extensive public consultation, Environment Canterbury changed the route and the frequency of the 19 North Beach service to that of the new 49 North Shore. With this service now utilising Rookwood Avenue and Bower Avenue (instead of Rookwood Avenue and Travis Road), the existing bus stops along these roads, which are utilised by two other services, are considered too far away for elderly wishing to access the shops and services in this area. A relatively large number of requests have been received by the Christchurch City Council and Environment Canterbury for additional bus stops to be installed.

### BUS STOPS

In response to the requests and due to the holiday period, arrangements were made for two temporary stops to be installed after a consultation process.

One stop was located in Bower Avenue outside Total Mobility and the Orion Substation, and the other outside 67 & 69 Rookwood Avenue. These stops were positioned to provide improved access for those on the 49 North Shore route to the facilities in the area, and to reduce the impact of these additional stops on the more frequent services which also utilise these roads.

These bus stops have been installed and appear to be operating in a satisfactory manner with no complaints from the adjacent property owners. The intention is now to formalise these bus stops.

### CONSULTATION

In locating new bus stops, a number of locations are investigated by the Assistant Planner and Area Engineer to assess suitability. Property owners adjacent to such locations are consulted; in this case property owners in Rookwood Avenue and Bower Avenue within easy access to the facilities in the area.

From this consultation process two locations were selected as being both suitable for a bus stop and also where it was believed that the property owner was not opposed. The sites were sent through for installation on this basis. Many property owners were opposed for various reasons.

Approximately six weeks after consultation was undertaken, one property owner (67 & 69 Rookwood Avenue) then indicated that they would be opposed to a bus stop.

Since the installation of the bus stop there have been no complaints from this owner.

It is preferred to locate bus stops where agreement has been gained from the property owner. Where this is not possible a decision and recommendation has to be made as to what is the best location for the greater good of the community and all stakeholders; bus users, potential bus users, motorists, residents and the bus operator.

The Burwood/Pegasus Community Board at its 2 April 2001 meeting supported the formalisation of the bus stops.

### Subcommittee

**Recommendation:** That the installation of new bus stops on a collector road and an arterial road at the following locations be approved:

- (a) On the west side of Bower Avenue commencing at a point 92 metres from its intersection with Travis Road and extending in a southerly direction for a distance of 12 metres (Total Mobility/Orion Substation).
- (b) On the south side of Rookwood Avenue commencing at a point 63 metres from its intersection with Bower Avenue and extending in an easterly direction of 12 metres (67 & 69 Rookwood Avenue).