

3. CORRESPONDENCE – NOVEMBER 2004 BUS SERVICE REVIEW

The following letter has been received from Wayne Holton-Jeffreys, Manager Passenger Services, Environment Canterbury:

Environment Canterbury is reviewing the following bus services prior to their contracts expiring in November 2004:

- 21 Ilam
- 23 Merrin
- 24 Hyde Park
- 28 Lyttelton
- 30 Sumner via Linwood Avenue
- 31 Sumner via Ferry Road
- 32 Mt Pleasant
- 33 Woolston
- Lyttelton – Diamond Harbour Ferry

Services to both the east and west of the city are being reviewed together to enable the introduction, where appropriate, of through-routing. Through-routing refers to the connecting of two services to enhance access to a variety of attractions and increasing service efficiency. This may result in a direct service from the University to Sumner for instance.

Any improvements to these services are planned to be introduced in November 2004 when their contracts expire.

The review consists of a two-stage process where the first stage is focused on identifying issues and areas of concern so as to develop service proposals; while the second stage involves the distribution of service proposals to seek public feedback and finalise service specifications while having regard for the policies within the Canterbury Regional Passenger Transport Plan 2001.

A variety of consultation techniques will be used to ensure community feedback is received at all opportunities, including:

- letters to community representatives, residents' groups and other key stakeholders,
- advertising in newspapers and at key locations,
- brochures to all affected households and
- public presentations and displays.

As a party involved in the areas serviced by these bus routes, we are asking you for feedback concerning any issues you may have regarding these services. Thoughts on improving the route, trip times or frequency are especially helpful.

In addition, if you have any suggestions regarding this consultation process, please include this in your feedback.

Please forward any comments to Environment Canterbury by writing Freepost to:

*November 2004 Bus Service Review
Environment Canterbury
Freepost 1201
P.O. Box 345
Christchurch*

Alternatively, please fax your suggestions to 365-3194 or email to metro@ecan.govt.nz.

*It would be appreciated if all comments could be received by **Friday 27 June 2003**.*

If you have any queries, please do not hesitate to contact Matthew Noon on 365-3828 (ext 7249).

Chairperson's

Recommendation: That the correspondence be referred to the Environment and Traffic Committee with power to act.