Papanui Service Centre/Advocacy Team/ Libraries and Information Unit

Message from the Community Advocate



Shirley/Papanui AdvocacyTeam

The Shirley/Papanui Advocacy Team serves as part of an integrated, community-focused Council Unit responsible for building relationships with Citizens and communities.

Our team is available to act as the direct link to the community for all Council functions. In this way we act as advocates for the community in ensuring that your suggestions needs and concerns are addressed. As advocates for the Council we ensure that

Council information and outcomes are known, and that residents are provided access to the Council's decision-making processes.

Part of our work entails support for the Shirley/Papanui Community Board, ie your Elected Members. In this role, we work closely with the Board assisting elected members in networking and discussion with a wide range of groups or individuals in the community.

Work typically related to the above support involves the process of seeking community views on a wide range of issues, assisting with the implementation and/or overview of Council projects (such as roading, parks and community support services), and assisting with the determining and prioritising of projects of a local nature. In all of this activity we also maintain strong links with our colleagues in the Council's various business units.

The Advocacy Team welcomes any enquiries on information or access to your local Community Board, or to other Units of the Council.

The Team also holds a responsibility for community development at a local level. An outcome from efforts in this direction will often see us as part of your community working together to achieve agreed ends. While the Team already has a number of established contacts, and contact groups, in the community, the challenge is to maintain these relationships and to enhance our network to embrace further partnership possibilities.

The Community Board Chairperson has already referred to the opportunities for developing local initiatives aimed at building a better community. The Community Advocacy team is here to provide the support and guidance in building on-going relationships between the Council and the community. We welcome the opportunity to sit down with any of you to discuss any matters related to achieving this end.

Information on the Community Advocacy Team is detailed on page 18 of this document.

Papanui Service Centre/Advocacy Team/ Libraries and Information Unit cont'd ...

Papanui Service Centre

The Papanui Service Centre is integrated with the Papanui Library at the corner of Langdons Road and Restell Street, with short-term parking at the front door and a car park at the rear of the building accessed from Restell Street.

The Unit is one of six throughout the city and is set up to deliver a wide range of Council services to the residents of Christchurch and to visitors.

Services available include:

- · Information and advice on bylaws, parks, roading and traffic related matters.
- Advisory services covering community activities and facilities, sport, recreation and funding.

Advocacy Team

The Advocacy Team provides a support base for the Shirley/Papanui Community Board, local residents' groups and community centres.

Board Room

The Board Room (accessed from the car park at the rear of the building) is available, by arrangement, for use by locally-based community groups and organisations. Facilities available for use include overhead projector and screen, electronic whiteboard, flipchart and tea/coffee making facilities. Telephone the Advocacy Team on 352-8117 to book.

Community Van

A ten-seater van is available for use by community groups operating in the Shirley and Papanui Ward areas.

There is no charge for its use other than replacement of any fuel and oil used. Strict conditions apply regarding its use. Telephone the Papanui Library Information Unit ph 352-7501.

ADVOCACY TEAM

 Telephone:
 (03) 352-8117

 Facsimile:
 (03) 352-1308

 Postal Address:
 P O Box 5142

 Papanui

PAPANUI LIBRARY INFORMATION UNIT

 Telephone:
 (03) 354-1717

 Facsimile:
 (03) 354-1721

 Postal Address:
 P O Box 1466

 Papanui