

ENVIRONMENTAL POLICY AND SERVICES

Cost of Proposed Services

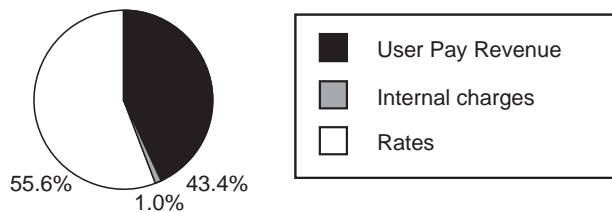
Budget 1998/99		Gross Cost	Budget 1999/00 Revenue	Net Cost
Net Cost	Operational Outputs	\$	\$	\$
1,971,512	Consents and Applications	9,130,602	(6,708,100)	2,422,502
600,603	Environmental Effects Control	733,547	(58,500)	675,047
1,458,315	Plans and Policy Statements	1,801,066	0	1,801,066
2,261,832	Information and Advice	3,912,508	(1,825,000)	2,087,508
99,105	Animal Control	1,577,199	(1,431,120)	146,079
197,401	Consents and Applications	220,812	0	220,812
2,516,053	Policy Advice	2,673,910	(9,000)	2,664,910
301,881	Information	293,910	0	293,910
200,420	Environmental Promotion	242,654	0	242,654
166,507	Monitoring	170,316	0	170,316
23,787	Funds Administration	24,331	0	24,331
500,000	Energy Management	1,485,000	(200,000)	1,285,000
10,297,415	Net Cost of Service	22,265,856	(10,231,720)	12,034,136

Note: The above Cost of Service Statement includes a depreciation provision for 1998/99 of \$428,053 and in 1999/00 of \$314,904. The cost of capital charge for 1998/99 is \$115,205 and in 1999/00 is \$110,925. Cost of capital is not reflected in the above figures. Revenue for 1999/00 includes external revenue of (\$9,406,620).

Projected Cost of Service 2000/01	11,823,162
Projected Cost of Service 2001/02	11,672,791

Sources of Funding

1998/99	Capital Outputs	1999/00
\$		\$
62,900	Renewals and Replacements	81,000
833,180	Asset Improvements	113,500
1,805,000	New Assets	1,176,200
2,701,080		1,370,700



Planned Services

(a) Environmental Policy and Planning

- Review and monitor the objectives and policies of the City Plan prepared under the Resource Management Act 1991.
- Monitor the preparation and administration of policy statements and plans prepared by the Canterbury Regional Council and adjacent local authorities.
- Prepare concept plans for urban renewal and environmental improvements of the city, including the Central City, which address the effects of urban renewal on people and communities.
- Provide policy advice on planning and development, conservation, design and heritage, transportation and environmental health issues, that affect the city.
- Develop projects and prepare feasibility studies for achieving the objectives and policies of the City Plan, other than by regulation.
- Administer funds set aside for promoting heritage retention and the removal of non-conforming activities.
- Provide information and analysis of the economic, social and environmental issues of the city.
- Promote an awareness of the environmental issues and values of the city.
- Provide a preliminary advice service to businesses on planning and regulatory matters.

(b) Environmental Services

- Prepare and implement the rules of the City Plan.
- Process land use and subdivision consents.
- Administer the Building Act and Building Code within the city, including the issue of building consents, code compliance certificates, and annual warrants of fitness.
- Administer environmental health statutes, including food licensing, dangerous goods, sale of liquor, offensive trades and hazardous substances.
- Minimise occurrences that are likely to be objectionable or otherwise affect human health or safety arising from the presence or keeping of dogs and other animals.
- Provide information and advice on planning, building and environmental statutes and regulations, including developing and maintaining the necessary information bases.
- Process applications for land information memoranda.
- Monitor and control adverse environmental effects, including primary responsibility for noise, and shared responsibility for hazardous substances.

Overall Service Objectives

These services contribute towards the following Council Strategic Objectives: C1, C2, C3, C4, C5, D4, D5, F5 and G2 (see pages 27 and 28).

In summary the aim is:

- To manage and plan the use, development and protection of the natural and physical resources of the city in a sustainable way which:
 - Meets the reasonably foreseeable needs of future generations.
 - Protects and enhances the significant natural environmental qualities of the city.
 - Provides effective opportunities for business and other economic activities.
 - Provides for a diverse range of housing needs.
 - Provides effectively for movement of people and goods around the city.
 - Provides for a pattern of community, recreation and shopping facilities that effectively services the needs of the city.
 - Maintains and enhances the amenity values of the city.
 - Enhances the landscape, visual and heritage qualities of the city.
 - Co-ordinates developments with the provision of services.
- To promote the environmental health of the city and the health, safety and well-being of its citizens.
- To monitor the environmental, social and economic well-being of the city.
- To limit the adverse effects of activities on the environment including people and communities.
- To ensure that the statutory purposes and principles of building control, of health, dangerous goods and liquor licensing, and of animal control, are achieved with minimal compliance cost.

Objectives for 1999/00

(a) Environmental Policy and Planning

1. Assist with the hearing of references to the Council's decision on submissions on the City Plan, particularly as they relate to the objectives and policies.
2. Prepare concept plans for the environmental improvement of the Central City, urban renewal in the inner city and suburban shopping centres.
3. Complete the Natural Environment Strategy.
4. Undertake detailed studies of parts of the city subject to change and growth.
5. Assess applications for grants to help retain listed heritage buildings.
6. Prepare the Annual State of the Environment monitoring report.

(b) Environmental Services

7. To prepare for and defend references lodged with the Environment Court.
8. Administer the City Plan in an efficient and effective manner.
9. Investigate and respond to situations which cause nuisance or objectionable effects on human health and safety.
10. Inspect registered premises to ensure compliance with required environmental health standards.

11. Process building consent applications within the time limits prescribed by the Building Act.
12. To respond to and investigate complaints relating to nuisances caused by dogs.

Performance Indicators

- 1.1 Residents satisfied with the value for money of rates spent on overall city and environmental planning, at least 60%
- 1.2 Residents satisfied with the value for money of rates spent on regulating activities and investigating nuisances, at least 57%
- 1.3 Reports completed within time frame set down by City Plan appeal process.
 - 2.1 Complete within budget by 30 June 2000.
 - 2.2 Complete plans for two suburban shopping centres by June 2000.
 - 3.1 Complete by 31 December 1999.
 - 4.1 Complete by 30 June 2000.
 - 5.1 Provide assistance to owners of 10 listed buildings by 30 June 2000.
 - 6.1 Complete by 31 December 1999.
 - 7.1 Successfully defend 90% of references to Environment Court.
 - 8.1 Meet the following consent applications processing standards (unless an extension is authorised):
 - of flat plan applications within 20 working days
 - of subdivision applications within 20 working days
 - of non-notified resource consents which do not require a hearing within 20 working days
 - of notified resource consents within 70 working days
 - 8.2 Residents who believe building or land development in their local area during the year, have made their area worse, no more than 12%.
 - 8.3 Monitoring of conditions imposed on resource consents actioned within periods stipulated on monitoring request forms.
 - 9.1 Undertake initial investigations within two working days of receipt of noise complaints.
 - 10.1 All food premises identified as being high risk in terms of food safety to be inspected at least once during the year.
 - 11.1 Subject to provision of complete information, to process 100% of building consents within the time limits prescribed within the Building Act.
 - 12.1 Response and investigation in the following time frames:

- aggressive behaviour	100% in 2 hours
- other complaints	100% in 72 hours
- complaints resolved	100% in 7 days