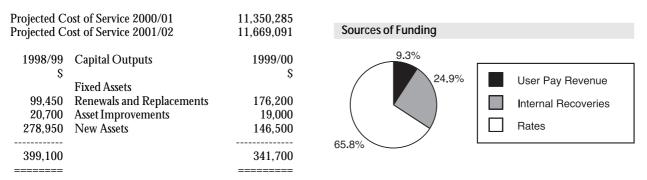
# **COMMUNITY SERVICES**

Cost of Proposed Services				
Budget 1998/99		Budget 1999/00		
Net	Operational	Gross	Revenue	Net
Cost	Outputs	Cost		Cost
\$	-	\$	\$	\$
1,613,491	Community Buildings	1,744,286	(109, 530)	1,634,756
1,666,410	Advocacy	5,337,194	(2, 482, 166)	2,855,028
2,004,151	Community Services	3,002,517	(898,685)	2,103,832
1,602,552	Customer Support Services	2,026,674	(466,193)	1,560,481
289,026	Counter Services - Corporate	589,550	(262, 315)	327,235
171,825	Customer Services Operation	478,000	0	478,000
429,577	Cathedral Square Toilets	455,525	(8,000)	447,525
785,320	Community Services Grants	871,440	0	871,440
861,500	Arts and Culture Grants	1,038,500	(195,000)	843,500
111,013	Grants Administration	86,933	0	86,933
9,534,866	Net Cost of Service	15,630,619	(4,421,889)	11,208,731
=======		========		

Note: The above Cost of Service Statement includes a depreciation provision for 1998/99 of \$396,213 and in 1999/00 of \$376,581. The cost of capital charge for 1998/99 is \$120,830 and in 1999/00 is \$111,814. Cost of capital is not reflected in the above figures. Revenue for 1999/00 includes external revenue of \$1,582,278.



# **Planned Services**

- Assisting in the development of programmes and priorities in line with the city's social objectives and policies.
- A range of community services including provision and operation of three preschool facilities; assisting in the establishment of community creches; advising on the availability of services and resources to enable people to meet their needs; and the provision of public toilet facilities.
- Administering the Mayor's Welfare Fund.
- Manage various community facilities.
- To advocate on behalf of the community, including children and youth, with the Council, appropriate external agencies and organisations.

## **Overall Service Objective**

These services contribute towards the following Council Strategic Objectives: A1, A2, A3, A4, D1, D2, D3, D4, F5, F6, G1 and G2 (see pages 33 and 34).

In summary the aim is:

- To promote a healthy special, cultural and economic community through empowerment of the City's residents.
- To effectively supply high quality service to customers.

# Objectives for 1999/00

- 1. Liaise with, advise, and advocate on behalf of and assist community organisations, appropriate key agencies and citizens to help reduce disadvantage and improve quality of life.
- 2. Provide accessible childcare at Council operated venues.
- 3. Encourage participation and a sense of belonging in communities.

#### Performance Indicators

- 1.1 Provide policy advice to Government on relevant social policy issues through the submission process.
- 1.2 Hold a metropolitan Funding Seminar to outline community development funding process by April 2000.
- 2.1 Favourable Education Review Office reports are received for the creches.
- 3.1 Stocktake of research, projects and results achieved to 30 June 2000 against the outcomes of the Community Development and social well-being policy.