

Community outcomes

Community Outcomes

The Local Government Act 2002 has prompted changes in the way in which the Council plans for the future of the city. It also provides greater scope for communities to make their own choices about what Council does and the way in which it does these things.

This legislation requires the Christchurch City Council to undertake a process, at least once every six years, to identify Community Outcomes.

These outcomes are determined by the community, rather than by Council. However, they do provide Council with clear direction in planning by forming the basis for our Long-term Council Community Plan.

Since 2002, the Christchurch City Council has been consulting with members of the community, local businesses and community organisations to discover the aspirations of the people of Christchurch for their city.

The Community Outcomes for 2003-2006 were developed based on information gathered on social trends, service provision, and people's perceptions of our City's strengths, priorities and needs. These outcomes are set out on pages 24-25.

We have not yet measured our progress toward achieving these outcomes or identifying the effects that the activities have had on the social, economic, environmental and cultural well-beings. Under the Local Government Act 2002, we are required to measure our progress on outcome achievement every three years. We anticipate measuring this achievement in 2006/07.

For ease of reading, we have abbreviated each of the nine Community Outcomes with an icon and a single word description. The following is the key to the icons and descriptions which will appear in the Groups of Activities pages which follow.

They are as follows:



Safety

A Safe City



Health

A Healthy City



Community

A City of Inclusive and Diverse Communities



Recreation

A City for Recreation, Fun and Creativity



Environment

A City of People who Value and Protect the Natural Environment



Knowledge

A City of Lifelong Learning



Governance

A Well-Governed City



City Development






An Attractive and Well-Designed City







Prosperity

A Prosperous City

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Community Outcome	We will know we are succeeding when	Progress will be measured using these headline indicators
 A Safe City		
<p>We live free from crime, violence, abuse and injury. We are safe at home and in the community. Risks from hazards are managed and mitigated.</p>	<p>Rates of crime and injury decline. People feel safe at all times in Christchurch. We have excellent safety networks, support people and services.</p>	<ul style="list-style-type: none"> • Hospital treatment for accidents • Total offences • Notifications to Child Protection Agencies • Perceptions of safety • Road casualty statistics
 A City of Inclusive and Diverse Communities		
<p>Our diversity is seen, heard, valued and celebrated. All people feel a sense of belonging and participate in the community.</p>	<p>Our city is built on strong communities. A diverse range of people feel at home in Christchurch. Everybody is able to participate, particularly those who are most vulnerable.</p>	<ul style="list-style-type: none"> • New Zealand Deprivation Index • Income gap between low and high income earners • Perceptions of ethnic diversity • Maori language speakers • Perceptions of quality of life • Perceptions of community support
 A City of People who Value and Protect the Natural Environment		
<p>Our lifestyles reflect our commitment to guardianship of the natural environment in and around Christchurch. We actively work to protect, enhance and restore our environment for future generations.</p>	<p>Everybody takes responsibility for their impact on the natural environment. Biodiversity is restored, protected and enhanced. We manage our city to minimise damage to the environment.</p>	<ul style="list-style-type: none"> • Tonnes of waste to landfill • Liquid waste • Total ground water use • Renewable versus non-renewable energy consumption • Waste recycling • Recreational water quality • Number and area of ecological heritage sites
 A Well-Governed City		
<p>Our values and ideas are reflected in the actions of our decision-makers. Our decision-makers manage public funds responsibly, respond to current needs and plan for the future.</p>	<p>Everybody actively participates in public decision-making. Everybody feels represented by their decision-makers. Our decision-makers plan for a sustainable Christchurch.</p>	<ul style="list-style-type: none"> • Confidence in council decision-making • Representation on school boards of trustees • Census response rates • Voter turnout at council elections • Voter turnout at general elections
 A Prosperous City		
<p>We have a strong economy that is based on a range of successful and innovative businesses. We value sustainable wealth creation, invest in ourselves and in our future.</p>	<p>Christchurch has a strong, healthy economy. Standards of living improve for everyone. Our economic development prioritises future wellbeing.</p>	<ul style="list-style-type: none"> • Economic Activity Index • Full and part-time employment rates • Unemployment rate • Personal, family and household income • Volume of commercial waste recycling

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Community Outcome	We will know we are succeeding when	Progress will be measured using these headline indicators
 A Healthy City		
<p>We live long, healthy and happy lives.</p>	<p>We all have access to affordable health services that meet our needs. More people in Christchurch live healthy lifestyles. Our city environment supports the health of the community.</p>	<ul style="list-style-type: none"> • Self reported health status • Life expectancy • Frequency of physical activity • Type 2 diabetes rates • Barriers to accessing medical services • Number of days exceeding air quality guidelines
 A City for Recreation, Fun and Creativity		
<p>We value leisure time and recognise that the arts, sports and other recreational activities contribute to our economy, identity, health and wellbeing.</p>	<p>More people participate in leisure activities. More people participate in physical and sporting activities. Everybody is included in the creation and enjoyment of the arts.</p>	<ul style="list-style-type: none"> • Main leisure pursuits in free time • Satisfaction with free time • Numbers of people taking part in the arts • Culturally rich and diverse arts scene
 A City of Lifelong Learning		
<p>Our learning opportunities help us to participate in the community and the economy. Quality education is available for people of all ages.</p>	<p>Everybody receives a good basic education. Christchurch people are skilled people. A broad range of learning opportunities is available in Christchurch.</p>	<ul style="list-style-type: none"> • Highest qualification gained • Numbers of children who have attended early childhood education • School leavers with no qualifications • Literacy and numeracy performance
 An Attractive and Well-designed City		
<p>Christchurch has a vibrant centre, attractive neighbourhoods and well-designed transport networks. Our lifestyles and heritage are enhanced by our urban environment.</p>	<p>Christchurch is attractive and well-maintained. Our heritage is protected for future generations. We design our city to meet current needs and future challenges.</p>	<ul style="list-style-type: none"> • Perceptions of look and feel of the city • Bus patronage figures • Modes of transport to work • Residual income after housing costs • Hectares of public open space • Perceptions of problems in Christchurch • Number of heritage buildings, sites and objects

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This table shows how the Community Outcomes are supported by Council's service delivery activities. This interaction is also highlighted in the Groups of Activities section of this report.

	 Safety	 Community	 Environment	 Governance	 Prosperity	 Health	 Recreation	 Knowledge	 City Development
Art gallery, museum and Our City		■					■	■	
City development	■	■	■		■	■	■	■	■
Community services	■	■		■	■	■	■	■	■
Democracy and governance		■		■					
Economic development		■			■				
Library services	■						■	■	
Parks and open spaces	■	■	■	■	■	■	■	■	■
Refuse minimisation and disposal	■	■	■	■	■	■		■	■
Regulatory services	■		■			■			■
Streets and transport	■	■	■	■	■	■	■	■	■
Wastewater collection, treatment and disposal	■	■	■	■	■	■		■	■
Water supply	■	■	■	■	■	■	■	■	■
Waterways and land drainage	■	■	■	■	■	■	■		■

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