

canterbury museum trust board

The Canterbury Museum Trust Board is established under the Canterbury Museum Trust Board Act 1993. Five local authorities are levied contributions to fund the ongoing activities of the Museum Trust Board. The Board composition includes four appointees from the Christchurch City Council. The Christchurch City provides 92% of the levies received by the Museum.

Statement of Objectives and Service Performance

Objectives for 2001/02	Performance Indicators	Actual	Target
1. Continue the development of a total new visitor experience throughout the public galleries.	1.1 Obtain funding and implement Stage 4 of the strategic plan for the multi-year project to revitalise the Museum visitor experience by	Funding obtained May 2002 & concept design report prepared	30 June 2002
	1.2 Develop and open "Living Rooms" environmental exhibition in association with Environment Canterbury by	Partially completed, new completion date 30 November 2002	30 June 2002
2. Improved customer focus and service.	2.1 Visitor numbers, at least	548,436	500,000
	2.2 Maintain visitor satisfaction rating with displays, exhibits and facilities in excess of	77%	70%
	2.3 Maintain visits from schools in the Canterbury region to at least	29,752 children	30,000 children
3. Improve care of heritage collections.	3.1 Complete implementation of collection database by and enter at least	30 June 2002 180,000 records	30 June 2002 20,000 records
	3.2 Complete development of a new costume and textile storage facility by	31 October 2001	30 June 2002

Statement of Financial Performance for the Year Ended 30 June 2002

	Actual 2002 \$000's	Estimate 2002 \$000's	Actual 2001 \$000's
Costs	4,297	4,586	4,047
Less Levies	(3,444)	(3,444)	(3,128)
Less Income	(2,668)	(685)	(1,782)
Net Surplus/(Deficit)	\$1,815	(\$457)	(\$863)