

# waste minimisation and disposal

Providing regular refuse collection services and operating transfer, recycling and disposal facilities. Public and commercial refuse collection is provided through three transfer stations open seven days per week, with final disposal at the landfill site. All these services are to be provided in a safe and environmentally responsible manner.

## Statement of Objectives and Service Performance

Objectives for 2001/02	Performance Indicators	Actual	Target
1. <i>Commercial Waste Reduction</i> To provide waste reduction advice and assistance to businesses through workshop programmes for 20 businesses, taskforce visits for 20 businesses, advice by mail, telephone or site visits for 100 businesses, two monthly meetings with 40 attendees per meeting, and quarterly newsletters with a distribution of 1500.	1.1 Rates of participation of business in: (a) workshop programmes, (b) taskforce visits (c) advice given to (d) meetings  (e) receipt of newsletters	(a) 21 organisations (b) 43 (c) 356 organisations (d) average 36 at 5 meetings (e) 2000 organisations received 5 newsletters	(a) 20 businesses (b) 20 businesses (c) 100 businesses (d) 40 per 2monthly meetings (e) 1500 businesses quarterly
2. <i>Recycling Centres</i> To uplift, sort, pack and transport to SuperShed for sale, recyclable and reusable materials from domestic vehicles.	2.1 Tonnage of material taken to SuperShed  2.2 Gross sales levels at SuperShed  2.3 Tonnage of rejected material returned to refuse stations	1,226 tonnes  \$1,162,575  130 tonnes	] ] New measures, no targets set ]
3.1 <i>Recycling: (Kerbside City Water and Waste Unit)</i> To provide a convenient and efficient recyclable collection service to householders.	3.1 Public satisfaction with the recycling collection service, as measured by the annual citizens survey, at least	88%	90%
3.2 <i>Recycling: (Recovered Materials Foundation)</i> To accept delivery of, process and market the materials from the Council Kerbside Recycling Scheme.	3.2 Total gross sales for the year	\$1,662,235	\$1,460,000
4.1 <i>Composting</i> To increase incoming green waste material.	4.1 Garden organic tonnage received at refuse stations	33,379 tonnes	37,000 tonnes
4.2 To raise public knowledge of alternatives to disposal of organic waste as refuse.	4.2 Number of schools participating in Wai Ora Trust composting education programme	Not achieved due to a change in the Council's education policy	New measure, no target set

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Objectives for 2001/02	Performance Indicators	Actual	Target
5.1 <i>Collection Operations</i> To provide convenient residual refuse collection services to householders and businesses.	5.1 The level of public satisfaction with the refuse collection service as measured by the Annual Citizens' Survey, at least	77%	90%
6.1 <i>Transfer Operations</i> To manage the City Care contract to ensure that the Refuse Stations are operated in accordance with current operations and management plans.	6.1 Level of compliance with City Care contract Key Performance Indicators	90%	100%
6.2 <i>Disposal</i> To operate Burwood Landfill in accordance with all consents and bylaws.	6.2 Targeted level of consent & bylaw violation recorded by ECAN	Minor odour and dust violations with remedial action taken	Nil
6.3 <i>Advance Planning</i> Solid and Hazardous Waste Management Plan Part I reviewed.	6.3 Draft revised Part I Solid & Hazardous Waste Management Plan, complete and out for submission by	Work deferred awaiting outcome of Budget Scrutiny & Audit Committee Review	30 June 2002

## Statement of Cost of Services for the Year Ended 30 June 2002

	2002 Costs (After Internal Recoveries) \$000's	2002 Income \$000's	2002 Net Cost \$000's	2002 Estimate Net Cost \$000's	2001 Actual Net Cost \$000's
<b>Operational Outputs</b>					
Reduction	535	38	497	534	379
Resource Re-use Centres	166	0	166	169	271
Recycling	4,308	526	3,782	3,761	3,401
Resource recovery	1,737	1,301	436	537	853
Residual Disposal	13,136	6,549	6,587	5,102	5,063
Plans and Policy Statements	249	3	246	353	411
Waste Minimisation Fees	(1,061)	6,064	(7,125)	(7,243)	(4,408)
<b>Cost of Service</b>	<b>\$19,070</b>	<b>\$14,481</b>	<b>\$4,589</b>	<b>\$3,213</b>	<b>\$5,970</b>

Notes (\$000's)

External Revenue included in Income is: Actual 2002 \$14,481, Estimate 2002 \$13,045, Actual 2001 \$12,329.  
Depreciation included is: Actual 2002 \$122, Estimate 2002 \$152, Actual 2001 \$100.

Refer Note 22.