

car parking

Management and administration of off-street and kerbside parking facilities with city-wide enforcement of parking bylaws and regulations, utilising 2,450 metered spaces, 328 coupon spaces, 17 off-street parking buildings, and 3,548 spaces. Facilities employ 71 FTE staff.

Statement of Objectives and Service Performance

Objectives for 2001/02	Performance Indicators	Actual	Target
1. Fair and efficient parking enforcement and related administration targeted at increasing compliance with relevant acts, regulations and parking bylaws.	1.1 Average paid compliance rate in metered and coupon parking areas	58%	60%
	1.2 Number of motorists surveyed who consider parking officers apply 'the rules' fairly	64%	50%
2. Efficient and effective management of the on and off street parking resource.	2.1 Vehicles parked in staffed off-street facilities at average overall and peak time occupancy rates of	53%/86%	51%/82%
	2.2 Users of off-street parking facilities satisfied with service provided (average of four factors), at least	79%	68%



Entrance to the carpark in the Christchurch Bus Exchange Building.

Statement of Cost of Services for the Year Ended 30 June 2002

	2002 Costs (After Internal Recoveries) \$000's	2002 Income \$000's	2002 Net Cost \$000's	2002 Estimate Net Cost \$000's	2001 Actual Net Cost \$000's
Operational Outputs					
Enforcement	2,077	3,828	(1,751)	(1,254)	(1,695)
Parking	6,147	7,441	(1,294)	(1,358)	(1,900)
Abandoned Vehicles	57	15	42	34	36
Cost of Service	\$8,281	\$11,284	(\$3,003)	(\$2,578)	(\$3,559)

Notes (\$000's)

External Revenue included in Income is: Actual 2002 \$11,284, Estimate 2002 \$10,921, Actual 2001 \$11,157.

Depreciation included is: Actual 2002 \$411, Estimate 2002 \$379, Actual 2001 \$357.

Refer Notes 22 & 23.