

# canterbury museum trust board

The Canterbury Museum Trust Board is established under the Canterbury Museum Trust Board Act 1993. Five local authorities are levied contributions to fund the ongoing activities of the Museum Trust Board. The Board composition includes four appointees from the Christchurch City Council. The Christchurch City provides 92% of the levies received by the Museum.

## Statement of Objectives and Service Performance

Objectives for 2000/01	Performance Indicators	Actual	Target
1. To progress towards a total new visitor experience through the public galleries.	1.1 Obtain funding and implement Stage I of the strategic plan for the multi-year project to revitalise the Museum visitor experience by	Application for \$8 million approved by Council. Strategic plan revalidated	30 June 2001
	1.2 Increase in revenue earned from visitors, at least	14%	10%
	1.3 Visitor numbers, at least	540,943	550,000
2. Improved customer focus and service.	2.1 Maintain visitor satisfaction rating with displays, exhibits and facilities in excess of	Displays 87% Facilities 76%	70%
	2.2 Increase visits from schools in the Canterbury region to at least	32,180 children	35,000 children
3. Corporate development to enhance staff's abilities to meet the above objectives.	3.1 Provide training and development opportunities for staff by	Training plan developed for all staff, specific individual requirements met within budget	30 June 2001



Peacock Fountain in the Botanic Gardens in front of the Canterbury Museum

## Statement of Financial Performance for the Year Ended 30 June 2001

	Actual 2001 \$000's	Estimate 2001 \$000's	Actual 2000 \$000's
Costs	4,054	4,193	4,060
Less Levies	(3,128)	(3,128)	(2,829)
Less Income	(796)	(807)	(869)
Net Surplus/(Deficit)	(\$130)	(\$258)	(\$362)