waste minimisation and disposal

Providing regular refuse collection services and operating transfer, recycling and disposal facilities. Public and commercial refuse collection through three transfer stations open seven days per week, with final disposal at landfill site. All these services to be provided in a safe and environmentally responsible manner.

Statement of Objectives and Service Performance

Objectives for 2000/01	Performance Indicators 1.1 Target Zero Regional Network	Actual Not achieved -	Target
 Reduction Regional Network from industry organisations, CCC, Environment Canterbury and environmental groups to promote commercial waste minimisation. To provide waste minimisation advice and motivation to the business sector 	establishedand Business Plan written by	revised approach followed with representative organisations (Manufactures Association, Retail Merchants Association etc)	30 June 2001
and to continue waste minimisation programmes	1.2 Demonstration programmes completed	2	2
within Council operations.	1.3 Businesses that have implemented some form of waste minimisation, at least	Measurement processes in place did not enable this to be accurately measured	10%
2. Reuse To assist the RMF implement their business plan for improved operations of the new refuse	2.1 Tonnage diverted from landfill	Measurement systems only put in place in April 2001	New measure, no target set
station drive through recycling centres and recycling supermarket.	2.2 Employment opportunities created by new operations	20	New measure, no target set
3.1 Recyling To advance the sustainable use of recyclable materials by delivery of sorted uncontaminated kerbside recyclable materials to the Recovered Materials Foundation.	3.1 Delivery of sorted newspaper, glass, plastic and metal cans to the Recovered Materials Foundation with complaints from RMF about contamination of no more than	Complaints system was reviewed resulting in the replacement of the previous system but this has only recently been put in place	12
3.2 Recycling To continue the advertising campaign to promote the kerbside recycling service in a way that also promotes the Reduce, Resuse, Recycle waste minimisation hierarchy and minimises contamination levels.	3.2 Increase in the level of public awareness of the Waste Minimisation hierachy and the need for clean sorted recylable material as measured in the Annual Citizens' Survey, at least	Not formally measured but quantities of clean material put out for recycling have increased	> 0
3.3 Recycling - RMF To take delivery of process and	3.3 Increase in sales, at least	25%	5%
To take delivery of, process and develop local markets for the kerbside recyclables with a focus on creating local employment.	3.4 Increase in number of created employment opportunities, at least	11	2

waste minimisation and disposal

Objectives for 2000/01 5.1 Collection Operations	Performance Indicators 5.1 The level of public satisfaction with the	Actual	Target
To provide convenient residual refuse collection services to householders and businesses.	refuse collection service as measured by the Annual Citizens' Survey, at least	84%	90%
6.1 Residue Disposal To review the Service Level Agreement for operation of transfer stations.	6.1 Service Level Agreement reviewed by	Revised contract implemented 1 December 2000	30 June 2001
6.2 Residue disposal To provide a landfill for disposal of residual waste operated in accordance with all consents and bylaws.	6.2 Targeted level of compliance of operations at Burwood Landfill with consent conditions	100%	100%
6.3 Solid Waste Planning Implementation of strategies identified in the Solid and Hazardous Waste Management Plan.	6.3 Progress towards targets on the Waste Management Plan, reported annually to the Council by	12 September 2001	30 June 2001
6.4 Solid Waste Planning To assist Transwaste Canterbury Limited in the RMA process to select and consent a new landfill.	6.4 Site identified and Resource Consent application lodged for a new Regional Landfill by	Preferred site identified with detailed planning continuing	30 June 2001

Statement Of Cost Of Services For The Year Ended 30 June 2001

(Afte Operational Outputs	2001 Costs r Internal Recoveries) \$000's	2001 Income \$000's	2001 Net Cost \$000's	2001 Estimate Net Cost \$000's	2000 Actual Net Cost \$000's
Reduction	434	55	379	384	453
Resource Re-use Centres	271	0	271	272	229
Recycling	3,411	10	3,401	3,518	(174)
Resource recovery	1,378	525	853	626	635
Residual Disposal	12,394	7,331	5,063	4,992	3,769
Plans and Policy Statements	411	0	411	342	614
Waste Minimisation Fees	0	4,408	(4,408)	(4,666)	0
Cost of Service	\$18,299	\$12,329	\$5,970	\$5,468	\$5,526

Notes (\$000's)

External Revenue included in Income is: Actual 2001 \$12,329, Estimate 2001 \$12,152, Actual 2000 \$10,944. Depreciation included is: Actual 2001 \$100, Estimate 2001 \$312, Actual 2000 \$210.