

environmental policy and services

Planning for and managing the use, development and protection of the natural and physical resources of the City in a manner which enables the City, and its communities and people, to provide for their social, economic and cultural needs in a sustainable, healthy and safe way while meeting the reasonably foreseeable needs of future generations. Administering and enforcing statutory regulation of building and development work, the health and safety of licensed premises activities and the keeping of dogs.

Statement of Objectives and Service Performance

Objectives for 2000/01	Performance Indicators	Actual	Target
1. Assist with the hearing of submissions on the City Plan, particularly as they relate to the objectives and policies.	1.1 Residents satisfied with the value for money of rates spent on overall city and environmental planning, at least	55%	60%
	1.2 Residents satisfied with the value for money of rates spent on regulating activities and investigating nuisances, at least	43%	57%
	1.3 Reports completed within time frame set down by City Plan appeal process	100%	100%
2. Prepare concept plans for the environmental improvement of the Central City, urban renewal in the inner city and suburban shopping centres.	2.1 Complete within budget by	Budget met	30 June 2001
	2.2 Complete plan for one suburban shopping centre by	New Brighton Mall completed	30 June 2001
3. Complete the Strategic Open Space Environment Strategy.	3.1 Complete by	Draft completed	31 December 2000
		Burwood, Halswell & Belfast areas, ongoing	30 June 2001
4. Undertake detailed studies of parts of the City subject to change and growth.	4.1 Complete by		
5. Assess applications for grants to help retain listed heritage buildings.	5.1 Provide assistance to owners for	25 assessed by 30 June 2001	10 listed buildings by 30 June 2001
		N/A - now only being prepared three yearly	31 July 2000
6. Prepare the annual State of the Environment monitoring report.	6.1 Complete by		
7. Prepare for and defend references lodged with the Environment Court.	7.1 Successfully defend references to the Environment Court of at least	100% - only one decision so far	90%
8. Administer the City Plan in an efficient and effective manner.	8.1 Meet the following consent applications processing standards (unless extension is authorised)	Of subdivision applications	80%
		Of non-notified resource consents which do not require a hearing	*
		Of notified resource consents	*
	8.2 Residents who believe building or land developments in their local area during the year, have made their area worse, no more than	8%	100% in 20 working days 100% in 20 working days 100% in 70 working days 12%

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Objectives for 2000/01	Performance Indicators	Actual	Target
	8.3 Monitor conditions imposed on resource consents to ensure these are actioned within periods stipulated on monitoring request forms for	100%	100% of resource consents
9. Investigate and respond to situations which cause nuisance or objectionable effects on human health and safety.	9.1 Undertake initial investigations of complaints of excessive noise	98%	100% within 2 working days
10. Inspect registered premises to ensure compliance with required environmental health standards.	10.1 Food premises identified as being at risk in terms of safety to be inspected	97%	All premises at least once
11. Process building consent applications within the time limits prescribed by the Building Act.	11.1 Subject to provision of complete information, process building consents within the time limits prescribed in the Building Act, at least	*	100%
12. To respond to and investigate complaints relating to nuisances caused by dogs.	12.1 Response and investigation in the following time frames: - aggressive behaviour - other complaints - complaints resolved	80% 75% 84%	100% in 2 hours 100% in 72 hours 100% in 7 days

* Not reliably measured due to systems difficulties. New reporting functions have been implemented to enable measurement in the future.

Statement Of Cost Of Services For The Year Ended 30 June 2001

	2001 Costs (After Internal Recoveries) \$000's	2001 Income \$000's	2001 Net Cost \$000's	2001 Estimate Net Cost \$000's	2000 Actual Net Cost \$000's
Operational Outputs					
Consents and Applications	7,987	5,675	2,312	2,192	2,395
Environmental Effects Control	730	33	697	652	705
Plans and Policy Statements	1,723	205	1,518	1,524	1,456
Information and Advice	3,260	998	2,262	2,245	1,924
Animal Control	1,415	1,334	81	(20)	54
Consents and Applications	227	0	227	219	202
Policy Advice	2,592	37	2,555	2,372	2,278
Information	219	0	219	283	291
Environmental Promotion	250	0	250	226	262
Monitoring	48	0	48	172	191
Funds Administration	843	0	843	533	303
Energy Programmes	1,015	19	996	1,050	909
Cost of Service	\$20,309	\$8,301	\$12,008	\$11,448	\$10,970

Notes (\$000's)

External Revenue included in Income is: Actual 2001 \$8,301, Estimate 2001 \$9,355, Actual 2000 \$8,662.

Depreciation included is: Actual 2000 \$104, Estimate 2001 \$114, Actual 2000 \$132.

Refer Note 22.