

# car parking

Management and administration of off-street and kerbside parking facilities with city-wide enforcement of parking bylaws and regulations, utilising 2,184 metered spaces, 328 coupon spaces, 17 off street parking buildings, and 3,670 spaces. Facilities employ 68 FTE staff.

## Statement of Objectives and Service Performance

Objectives for 2000/01	Performance Indicators	Actual	Target
1. Fair and efficient parking enforcement and related administration targeted at increasing compliance with relevant acts, regulations and parking bylaws.	1.1 Average paid compliance rate in metered and coupon parking areas	59%	60%
	1.2 Number of motorists surveyed who consider parking officers apply 'the rules' fairly	50%	50%
2. Efficient and effective management of the on and off street parking resource.	2.1 Vehicles parked in staffed off-street facilities at average overall and peak time occupancy rates of	49%/80%	52%/86%
	2.2 Users of off-street parking facilities satisfied with service provided (average of four factors), at least	73%/68%	69%/68%

## Statement Of Cost Of Services For The Year Ended 30 June 2001

	2001 Costs (After Internal Recoveries) \$000's	2001 Income \$000's	2001 Net Cost \$000's	2001 Estimate Net Cost \$000's	2000 Actual Net Cost \$000's
<b>Operational Outputs</b>					
Enforcement	1,883	3,578	(1,695)	(1,284)	(1,321)
Parking	5,665	7,565	(1,900)	(1,993)	(2,069)
Abandoned Vehicles	50	14	36	21	53
<b>Cost of Service</b>	<b>\$7,598</b>	<b>\$11,157</b>	<b>(\$3,559)</b>	<b>(\$3,256)</b>	<b>(\$3,337)</b>

Notes (\$000's)

External Revenue included in Income is: Actual 2001 \$11,157, Estimate 2001 \$11,025, Actual 2000 \$10,783.  
Depreciation included is: Actual 2001 \$357, Estimate 2001 \$357, Actual 2000 \$342.

Refer Notes 22 & 23.