

## CAR PARKING

Management and administration of off street and kerbside parking facilities with city wide enforcement of parking bylaws and regulations, utilising 2,350 metered spaces, 328 coupon spaces, 16 off street parking buildings, and 3,600 spaces. Facilities employ 66 FTE staff.

### STATEMENT OF OBJECTIVES AND SERVICE PERFORMANCE

Objectives for 1999/00	Performance Indicators	Actual	Target
1. Fair and efficient parking enforcement and related administration targeted at increasing compliance with relevant acts, regulations and parking bylaws.	1.1 Average paid compliance rate in metered and coupon parking areas	56%	60%
	1.2 Number of motorists surveyed who consider parking officers apply 'the rules' fairly	56%	50%
2. Efficient and effective management of the on and off street parking resource.	2.1 Vehicles parked in staffed off street facilities at average overall and peak time occupancy rates of	53% / 83%	52% / 86%
	2.2 Users of off street parking facilities satisfied with service provided (average of four factors), at least	69%	68%
3. To develop strategies, in conjunction with Environment Canterbury, to integrate the management and provision of off street parking with the management and operation of public transport.	3.1 Draft integration strategies developed for consideration by Council by	Being progressed but Bus Interchange & other initiatives were given priority	30 June 2000

### STATEMENT OF COST OF SERVICES FOR THE YEAR ENDED 30 JUNE 2000

	2000 (After Internal Recoveries) \$000's	2000 INCOME \$000's	2000 NET COST \$000's	2000 ESTIMATE NET COST \$000's	1999 ACTUAL NET COST \$000's
<b>OPERATIONAL OUTPUTS</b>					
Enforcement	2,516	3,837	(1,321)	(493)	(635)
Parking	4,872	6,941	(2,069)	(2,888)	(2,632)
Abandoned Vehicles	58	5	53	39	38
<b>COST OF SERVICE</b>	<b>\$7,446</b>	<b>\$10,783</b>	<b>(\$3,337)</b>	<b>(\$3,342)</b>	<b>(\$3,229)</b>

Notes (\$000's)

External Revenue included in Income is: Actual 2000 \$10,783, Estimate 2000 \$10,006, Actual 1999 \$8,628.

Depreciation included is: Actual 2000 \$342, Estimate 2000 \$458, Actual 1999 \$262.

Refer Notes 22 & 23.