

## Description of Services Provided

### Christchurch City Libraries - more than you think...

The Council provides a library system - a large central library with a comprehensive collection and range of services, an integrated network of 12 suburban libraries, each with their own characteristics, and a mobile library.

The system's aim is to provide the people of Christchurch with access to information - information in all the forms it takes in the modern world. Besides the expected collections of books, the library lends music and videos, provides information through its own web site, provides access to the world wide web, and assists information seekers by searching the world's library databases.

The Library system expects to issue over 5,500,000 items in a year, and respond to over 800,000 requests for information. Around 80% of Christchurch people are library members, with library visits totalling over 3,400,000 a year.

## Rationale for Providing these Services

The purpose of our libraries is to inform, educate, entertain, involve and inspire. The outcomes are improved personal, social, cultural and economic well-being for the people of Christchurch through access to literature, information, music, film and video, and the world wide web.

The libraries are in the business of connecting people with information and ideas to create knowledge and enrich lives through the power of stories.

## Contribution to Outcomes

Outcome	How Library Services Contributes to this Outcome
A Cultural and Fun City	The libraries provide a wide range of materials and services - books, recorded music, videos, that our people are able to use in their leisure time.
A Learning City	The libraries are a vast source of information, both printed and electronic. They provide programmes, study areas and computers in support of lifelong learning.
Strong and Inclusive Communities	The libraries provide places where communities can participate in events and programmes. They are a source of information about Christchurch and Canterbury's heritage. They work in partnership with other agencies to strengthen services and support community development.



Surfing the Internet at Christchurch City Libraries

# library services

## Cost of Proposed Services

		2005/06 Plan	2005/06 LTCCP
	Note	\$000's	\$000's
Expenditure (After Internal Recoveries)		27,267	26,811
Revenue		(2,245)	(2,102)
<b>Net Cost of Service</b>	<b>1</b>	<b>25,022</b>	<b>24,709</b>

### Consisting of the following Activities

Building Skills for Lifelong Learning		991	950
Collections and Materials		9,423	9,399
Lending Services		6,520	6,096
On-line Access to Information		1,292	1,292
Places for Reading Listening and Viewing		3,027	3,270
Services to Enquirers		3,768	3,701
<b>Net Cost of Service</b>	<b>1</b>	<b>25,022</b>	<b>24,709</b>

## Capital Expenditure

Renewals and Replacements		4,119	4,119
Improved Service Levels		3,454	3,454
Increased Demand		2,116	2,116
<b>Total Capital Expenditure</b>	<b>2</b>	<b>9,690</b>	<b>9,690</b>

### Notes

- The revenue figure included in the Cost of Proposed Services Statement is from private goods or those services that directly yield benefits to customers.  
The Net Cost of Service is the general benefit or public good element which is funded by rates.  
Public goods are funded by rates on a straight capital value as the benefit applies to the community as a whole.  
For further details see the Funding Impact Statement.
- Capital Expenditure is corporately funded from asset sales, rates (depreciation and surplus), capital revenues, special funds, loans and where applicable development contributions.  
For further details of the capital expenditure programme see Capital Programme section.

For Performance Measures please refer to pages 71 – 74 of Volume 2 of the 2004/14 Long Term Council Community Plan.

## Explanation of Operational Variations from the Long Term Council Community Plan (LTCCP)

The variance between the Annual Plan and the LTCCP relates mainly to internal property rental charges for the new Parklands and Upper Riccarton libraries.

## Explanation of Capital Expenditure Variations from the Long Term Council Community Plan (LTCCP)

There is no variance.



The Reading Crusade Launch at Christchurch Central Library